



## Doctors Technology Office – Virtual Care Support Response

Effective primary care coverage is essential during the COVID-19 outbreak and expanding virtual care will allow physicians to provide care remotely and limit the possibility of transmission. To accommodate increasing requests for immediate support, the [Doctors Technology Office \(DTO\)](#) will be holding webinars, publishing resources and providing direct supports including:

- [DTO Virtual Care Resources](#) - To help clinics quickly ramp up with virtual care, DTO will regularly be publishing/updating new resources including:
  - [DTO Virtual Care Quick Start Guide](#)
  - [DTO Virtual Care Toolkit](#)
  - [\[Shareable PDF for Patients\] Virtual Care Frequently Asked Questions](#)
  - [\[Shareable Poster for Patients\] Clinic Providing Virtual Care Visits During COVID-19](#)
- [DTO Virtual Care Quick Start for Physicians Webinar](#) - A webinar was held on Thursday, March 19 to provide a physician-led overview of the DTO Virtual Care Quick Start Guide and a Q&A session about planning to treat patients remotely. A video recording of the webinar session can be found [here](#) and a pdf of the slides [here](#).
- **\*NEW\*** [DTO Weekly Physician Virtual Care Webinar Sessions](#) - DTO will be holding weekly peer-led drop in sessions for physicians to participate in live Q&A around virtual care and treating patients remotely. Sessions will be held every **Thursday morning, from 7:15 am to 8:00 a.m.** More information and registration links are posted [here](#).
- **\*NEW\*** [Virtual Care Quick Start for MOAs Webinar](#) – Due to the urgent increase in requests from MOAs on how to get started with virtual care tools, DTO will be hosting an MOA/Physician-Led Webinar for an overview on how to support MOA workflows and virtual visits on **Thursday, April 02, 2020 from 12:00PM – 1:00PM**. This session will be recorded for those who cannot make it. [Register here](#).
- [Virtual Care Support Network](#) - DTO and PSP are mobilizing a network of physicians and MOAs as well as the Practice Support Program (PSP) Regional Support Team members to provide clinics with virtual at-the-elbow coaching services to implement virtual care in their practice. For more information or to request one-on-one support from a PSP regional support team coach or peer mentor, email [DTOinfo@doctorsofbc.ca](mailto:DTOinfo@doctorsofbc.ca).
- [Doctors of BC's COVID-19 Updates](#) – A central source for general COVID-19 Response News from Doctors of BC.
- [Other Health Technology Supports](#) - Doctors Technology Office also provides one-on-one support via phone (604-638-5841) or [email](#), as well as various [health technology resources](#) to help navigate clinic privacy & security, EMR troubleshooting, billing and other related items.

DTO's resource list will continuously be updated as more information become available, so please check back regularly: [Doctors Technology Office - Virtual Care Resources](#)

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**For more information, guidance, or support please contact:**

**Doctors Technology Office**

☎ 604 638-5841

✉ [DTOinfo@doctorsofbc.ca](mailto:DTOinfo@doctorsofbc.ca)

🌐 [www.doctorsofbc.ca/doctors-technology-office](http://www.doctorsofbc.ca/doctors-technology-office)