

From: [Winter, Errol](#)
To: [Jodi Bennett](#); [Candice Smit](#)
Subject: Fwd: Covid-19 Information & Resources - June 23, 2020
Date: June 23, 2020 3:20:13 PM
Attachments: [Outlook-eyt3z1vk.png](#)
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Thanks

Errol Winter
Executive Director
Northern Interior Rural Division of Family Practice
Direct (250) 626-7056

From: divisions@doctorsofbc.ca <divisions@doctorsofbc.ca>
Sent: Tuesday, June 23, 2020 2:42:10 PM
To: divisions@doctorsofbc.ca <divisions@doctorsofbc.ca>
Subject: Covid-19 Information & Resources - June 23, 2020

Good Afternoon Division of Family Practice Executive Directors,

Many communities are sharing division-created resources related to COVID 19. Here are several resources gathered from divisions and provincial groups over the course of the day. Communications from Doctors of BC over the course of the day are also included. Please feel free to forward to your members or staff and if you have any links or resources that you wish to be included in this email, please connect with your GPSC Liaison.

Communications:

Doctors of BC:

- **REMINDER:** On June 25, 2020 12.00PM (PST), Dr Graham Dodd will host a webinar session entitled *Thompson Region Division Emergency Preparedness/Response Project for Physicians – Sooner Rather than Later*. To find out more information regarding this webinar and to register, please see [link here](#)

Many Thanks,



Community Partnerships & Integration

Supporting the Joint Collaborative Committees

TF 1 800 665 2262 F 604 638 2916



Physicians: Our COVID-19 resource page is updated regularly. Find it [here](#).

From: Divisions of Family Practice <divisions@doctorsofbc.ca>

Sent: June 19, 2020 3:00 PM

To: Divisions of Family Practice <divisions@doctorsofbc.ca>

Subject: Covid-19 Information & Resources - June 19, 2020

Good Afternoon Division of Family Practice Executive Directors,

Many communities are sharing division-created resources related to COVID 19. Here are several resources gathered from divisions and provincial groups over the course of the day. Communications from Doctors of BC over the course of the day are also included. Please feel free to forward to your members or staff and if you have any links or resources that you wish to be included in this email, please connect with your GPSC Liaison.

Communications:

First Nations Health Authority and Perinatal Services BC:

- Cultural Safety in Perinatal Health: First Nations Health Authority and Perinatal Services BC have prepared this document to help create a safe health care environment where Indigenous women and their families feel respected. [Information here](#)
- Please reference the following information for practicing Cultural Safety and Humility in the response to COVID-19:
 - [First Nations and Emergency Program Act Orders for COVID-19 Response](#)
 - [First Nations Health Authority website](#)
 - [Cultural Safety and Humility in the Response to COVID-19](#) (BCCFP)
 - [Indigenous Patient-Led Project and Cultural Safety Resources](#) (UBC)

BCCDC:

- Updated COVID-19 testing guidelines - The guidelines continue to recommend a low-threshold for testing of symptomatic individuals. The updates now include an expanded list of symptoms and emphasis on clinical judgment in the assessment as well as testing of symptomatic individuals. The guidelines also recommend against the use of testing in routine screening of asymptomatic individuals. The [Communicable Disease Manual](#) has been updated to reflect the testing guidelines changes. Changes to the manual include:
 - Revisions to symptom list
 - Outbreak management guidance in school and child care settings

Many Thanks,

Community Partnerships & Integration

Supporting the Joint Collaborative Committees

TF 1 800 665 2262 F 604 638 2916

Physicians: Our COVID-19 resource page is updated regularly. Find it [here](#).

From: Divisions of Family Practice <divisions@doctorsofbc.ca>

Sent: June 15, 2020 2:41 PM

To: Divisions of Family Practice <divisions@doctorsofbc.ca>

Subject: Covid-19 Information & Resources - June 15, 2020

Good Afternoon Division of Family Practice Executive Directors,

Many communities are sharing division-created resources related to COVID 19. Here are several resources gathered from divisions and provincial groups over the course of the day. Communications from Doctors of BC over the course of the day are also included. Please feel free to forward to your members or staff and if you have any links or resources that you wish to be included in this email, please connect with your GPSC Liaison.

Doctors Technology Office:

- ZOOM FOR HEALTHCARE TRAINING SESSIONS. Rural Coordination Centre of BC (RCCBC) is offering online training sessions to cover the basics of Zoom for Healthcare. Learn best-practices for using your healthcare-grade Zoom account, and how to access Real-Time Virtual Support pathways. Open to all healthcare providers with a Zoom license from RCCbc or any health authority. These sessions will cover the same clinical workflow that is recommended when using PHSA Zoom for Healthcare licenses, though content will be focused on supporting rural health patients. Choose from one of the following sessions:

- **Friday, June 19, 10:30 am**
- **Friday, June 26, 2:00 pm**

Each session consists of a 90 min presentation, including Q+A. Sign in at <https://zoom.us/my/virtualdave> at one of the times above to participate in this learning session. For more information, visit <https://rccbc.ca/rtps>. Stay tuned for more Zoom training opportunities and webinars from Doctors Technology Office. If you would prefer to have a dedicated training for your clinical team or a 1-on-1 session, please reach out to DTOinfo@doctorsofbc.ca to request direct support.

Many Thanks,



From: Divisions of Family Practice <divisions@doctorsofbc.ca>

Sent: June 12, 2020 2:39 PM

To: Divisions of Family Practice <divisions@doctorsofbc.ca>

Subject: Covid-19 Information & Resources - June 12, 2020

Good Afternoon Division of Family Practice Executive Directors,

Many communities are sharing division-created resources related to COVID 19. Here are several resources gathered from divisions and provincial groups over the course of the day. Communications from Doctors of BC over the course of the day are also included. Please feel free to forward to your members or staff and if you have any links or resources that you wish to be included in this email, please connect with your GPSC Liaison.

Communications:

BCPHCRN & SPOR:

- GPSC supports the BC Primary Healthcare Research Network (BCPHCRN) and is represented on the network's leadership. The BCPHCRN and the Strategy for Patient Oriented Research Primary (SPOR) is working with a pan-Canadian primary care research network to conduct weekly surveys on the state of primary care. This week the survey starts to focus on physician needs as we slowly begin to re-open across Canada. The results from these surveys have sparked increased interest from physician associations in different parts of Canada and spurred the College of Family Physicians of Canada and Canadian Medical Association to consider how they could be working with policy makers on your behalf. The survey takes less than 5 minutes to complete. It is being sent out by the Primary and Integrated Healthcare Innovations Network in Canada in partnership with the Larry Green Center for Family Medicine in the US. It is updated each week to try and 'get the pulse' of what is happening related to COVID in Primary Care. This is the 8th survey in the series. Responses required by **Monday, June 15 2020 at 11:59 PM PST**
 - **Canadian (English) Links for June 12:** [Quick Clinician Primary Care COVID survey](#)

Many Thanks,

Physicians: Our COVID-19 resource page is updated regularly. Find it [here](#).

From: Divisions of Family Practice <divisions@doctorsofbc.ca>

Sent: June 10, 2020 2:35 PM

To: Divisions of Family Practice <divisions@doctorsofbc.ca>

Subject: Covid-19 Information & Resources - June 10, 2020

Good Afternoon Division of Family Practice Executive Directors,

Many communities are sharing division-created resources related to COVID 19. Here are several resources gathered from divisions and provincial groups over the course of the day. Communications from Doctors of BC over the course of the day are also included. Please feel free to forward to your members or staff and if you have any links or resources that you wish to be included in this email, please connect with your GPSC Liaison.

Communications:

GPSC:

- GPSC issued the latest version of *The Update* early this week detailing updates from June 2020. This can be found at the [link here](#)

Doctors of BC:

- On June 25, 2020 12.00PM (PST), Dr Graham Dodd will host a webinar session entitled *Thompson Region Division Emergency Preparedness/Response Project for Physicians – Sooner Rather than Later*. To find out more information regarding this webinar and to register, please see [link here](#)
- Linda Lemke (VP, Engagement and Quality Improvement, Doctors of BC) issued a communication surrounding MoH payment for physician planning. Please see [link here](#) for the standardized approach/process that is being taken and find the [template here](#) to track physician planning hours

Many Thanks,

Community Partnerships & Integration

Supporting the Joint Collaborative Committees

TF 1 800 665 2262 F 604 638 2916

Physicians: Our COVID-19 resource page is updated regularly. Find it [here](#).

From: Divisions of Family Practice <divisions@doctorsofbc.ca>

Sent: June 05, 2020 2:31 PM

To: Divisions of Family Practice <divisions@doctorsofbc.ca>

Subject: Covid-19 Information & Resources - June 05, 2020

Good Afternoon Division of Family Practice Executive Directors,

Many communities are sharing division-created resources related to COVID 19. Here are several resources gathered from divisions and provincial groups over the course of the day. Communications from Doctors of BC over the course of the day are also included. Please feel free to forward to your members or staff and if you have any links or resources that you wish to be included in this email, please connect with your GPSC Liaison.

Doctors Technology Office:

- Using Zoom Webinars for Group Medical Visits & Team Meetings: [Quick Start Guide](#), [Webinar Recording](#) & [Video Tutorials](#). We've also updated our [Virtual Care FAQ for Physicians & MOAs](#) with new content

Communications:

BCPHCRN & SPOR:

- GPSC supports the BC Primary Healthcare Research Network (BCPHCRN) and is represented on the network's leadership. The BCPHCRN and the Strategy for Patient Oriented Research Primary (SPOR) is working with a pan-Canadian primary care research network to conduct weekly surveys on the state of primary care. The survey aims to better understand the response and capacity of primary care practices during COVID-19. The survey takes less than 5 minutes to complete. It is being sent out by the Primary and Integrated Healthcare Innovations Network in Canada in partnership with the Larry Green Center for Family

Medicine in the US. It is updated each week to try and 'get the pulse' of what is happening related to COVID in Primary Care. This is the 7th survey in the series. This week's responses will be delivered to provincial and federal policy makers. Responses required by **Monday, June 08, 2020 at 11:59 PM PST**

- [English Quick Clinician Survey](#)

Many Thanks,

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From: Divisions of Family Practice <divisions@doctorsofbc.ca>
Sent: Wednesday, June 3, 2020 2:39 PM
To: Divisions of Family Practice <divisions@doctorsofbc.ca>
Subject: Covid-19 Information & Resources - June 03, 2020

Good Afternoon Division of Family Practice Executive Directors,

Many communities are sharing division-created resources related to COVID 19. Here are several resources gathered from divisions and provincial groups over the course of the day. Communications from Doctors of BC over the course of the day are also included. Please feel free to forward to your members or staff and if you have any links or resources that you wish to be included in this email, please connect with your GPSC Liaison.

Communications:

GPSC & BC Family Doctors:

- On May 28, 2020, the GPSC and BC Family Doctors hosted a live webinar to discuss new temporary billing changes effective June 1, 2020. These changes include new age-adjusted Telehealth fees and temporary changes to chronic disease management (CDM) visits and 14066 in-person requirements. To support family physicians during the COVID-19 pandemic, GPSC billing educators covered the June 1 changes, other COVID-19 related fee changes affecting family physicians, and Pathways tools for COVID-19 care. The May 28 webinar was recorded for physicians who weren't able to attend. The recording can be viewed by [clicking](#)

[here](#). For a summary of temporary fee code changes for family physicians, please see the [BC Family Doctors website](#). For questions, please contact gpsc.billing@doctorsofbc.ca

Many Thanks,



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TF 1 800 665 2262 F 604 638 2916



Physicians: Our COVID-19 resource page is updated regularly. Find it [here](#).

From: Divisions of Family Practice <divisions@doctorsofbc.ca>

Sent: May 29, 2020 2:12 PM

To: Divisions of Family Practice <divisions@doctorsofbc.ca>

Subject: Covid-19 Information & Resources - May 29, 2020

Good Afternoon Division of Family Practice Executive Directors,

Many communities are sharing division-created resources related to COVID 19. Here are several resources gathered from divisions and provincial groups over the course of the day. Communications from Doctors of BC over the course of the day are also included. Please feel free to forward to your members or staff and if you have any links or resources that you wish to be included in this email, please connect with your GPSC Liaison.

Communications:

BCPHCRN & SPOR:

- GPSC supports the BC Primary Healthcare Research Network (BCPHCRN) and is represented on the network's leadership. The BCPHCRN and the Strategy for Patient Oriented Research Primary (SPOR) is working with a pan-Canadian primary care research network to conduct weekly surveys on the state of primary care. This week's focus is on how finances in your practice may have changed due to COVID-19. The results from these surveys have sparked

increased interest from physician associations in different parts of Canada and spurred the College of Family Physicians of Canada and Canadian Medical Association to consider how they could be working with policy makers on your behalf. The survey takes less than 5 minutes to complete. It is being sent out by the Primary and Integrated Healthcare Innovations Network in Canada in partnership with the Larry Green Center for Family Medicine in the US. It is updated each week to try and 'get the pulse' of what is happening related to COVID in Primary Care. This is the 6th survey in the series. This week's responses will be delivered to provincial and federal policy makers. Responses required by **Monday, June 1st 2020 at 11:59 PM PST** [Quick COVID Primary Care Clinician Survey #6](#)

Many Thanks,



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TF 1 800 665 2262 F 604 638 2916



Physicians: Our COVID-19 resource page is updated regularly. Find it [here](#).

From: Divisions of Family Practice <divisions@doctorsofbc.ca>

Sent: May 25, 2020 4:26 PM

To: Divisions of Family Practice <divisions@doctorsofbc.ca>

Subject: CORRECTION: Covid-19 Information & Resources - May 25, 2020

Good Afternoon Division of Family Practice Executive Directors,

Many communities are sharing division-created resources related to COVID 19. Here are several resources gathered from divisions and provincial groups over the course of the day. Communications from Doctors of BC over the course of the day are also included. Please feel free to forward to your members or staff and if you have any links or resources that you wish to be included in this email, please connect with your GPSC Liaison.

Communications:

GPSC:

CORRECTION: Update on Billing for Telehealth Services during COVID - On May 28 at 6:00 pm, BC Family Doctors and the GPSC will host a webinar covering billing for Telehealth services, including the introduction of the age-adjusted Telehealth fees on June 1. Divisions, please promote the webinar found [here](#) to your members

Resources:

- The Victoria and South Island Divisions have provided a [Patient flow map](#) for COVID 19 care, including Obstetrical and Sexual Health care

Many Thanks,



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TF 1 800 665 2262 F 604 638 2916



Physicians: Our COVID-19 resource page is updated regularly. Find it [here](#).

From: Divisions of Family Practice <divisions@doctorsofbc.ca>

Sent: May 22, 2020 2:59 PM

To: Divisions of Family Practice <divisions@doctorsofbc.ca>

Subject: Covid-19 Information & Resources - May 22, 2020

Good Afternoon Division of Family Practice Executive Directors,

Many communities are sharing division-created resources related to COVID 19. Here are several resources gathered from divisions and provincial groups over the course of the day. Communications from Doctors of BC over the course of the day are also included. Please feel free to forward to your members or staff and if you have any links or resources that you wish to be included in this email, please connect with your GPSC Liaison.

Communications:

BCPHCRN & SPOR:

- GPSC supports the BC Primary Healthcare Research Network (BCPHCRN) and is represented on the network's leadership. The BCPHCRN and the Strategy for Patient Oriented Research Primary (SPOR) is working with a pan-Canadian primary care research network to conduct weekly surveys on the state of primary care. This week's focus is on what impact has there been on many aspects of day-to-day care you provide. This information will be sent to provincial policy makers. The survey takes less than 5 minutes to complete! It is being sent out by the Primary and Integrated Healthcare Innovations Network in Canada in partnership with the Larry Green Center for Family Medicine in the US. It is updated each week to try and 'get the pulse' of what is happening related to COVID in Primary Care. This is the 5th survey in the series. This week's responses will be delivered to provincial and federal policy makers. Responses required by **Tuesday, May 26, 2020 at 11:59 PM PST:**
 - [Quick Primary Care Clinician COVID survey](#) [English]
 - [Quick Primary Care Clinician Survey FR](#) [French]
 - You can find results of last week's survey [here](#). These aggregated data may be used in future open access publications.

Resources:

- Cultural Safety and Humility in the Response to COVID-19: BCCFP has developed a resource for physicians who provide care to Indigenous populations. Information can be found [here](#). Additional resources specific to caring for Indigenous populations in the context of COVID-19 include: [First Nations Health Authority website](#) and [UBC: Indigenous Patient-Led CPD](#)

Many Thanks,



Community Partnerships & Integration

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TF 1 800 665 2262 F 604 638 2916



Physicians: Our COVID-19 resource page is updated regularly. Find it [here](#).

From: Divisions of Family Practice <divisions@doctorsofbc.ca>

Sent: May 21, 2020 2:29 PM

To: Divisions of Family Practice <divisions@doctorsofbc.ca>

Subject: Covid-19 Information & Resources - May 21, 2020

Good Afternoon Division of Family Practice Executive Directors,

Many communities are sharing division-created resources related to COVID 19. Here are several

resources gathered from divisions and provincial groups over the course of the day. Communications from Doctors of BC over the course of the day are also included. Please feel free to forward to your members or staff and if you have any links or resources that you wish to be included in this email, please connect with your GPSC Liaison.

Communications:

Doctors of BC:

- A [letter from the President](#) was issued regarding updates surrounding the reopening of clinic offices. Please ask members if they have questions you can't answer or comments, to e-mail us at covid19@doctorsofbc.ca
- Written by physicians for physicians, ["The Doctor is In: Recommendations for expanding in-person care in community-based physician practices"](#) compiles official guidelines for re-opening offices into a one-stop source of information

South Okanagan Similkameen:

- News release from [South Okanagan Similkameen | Divisions of Family Practice](#) on the new Pathways Virtual Care Directory that makes it easier to connect with your doctor for regular and ongoing patient care [link here](#)

Many Thanks,



Physicians: Our COVID-19 resource page is updated regularly. Find it [here](#).

From: Divisions of Family Practice <divisions@doctorsofbc.ca>

Sent: May 13, 2020 2:35 PM

To: Divisions of Family Practice <divisions@doctorsofbc.ca>

Subject: Covid-19 Information & Resources May 13, 2020

Good Afternoon Division of Family Practice Executive Directors,

Please note that this email will be sent centrally from our Divisions mailbox going forward.

Many communities are sharing division-created resources related to COVID 19. Here are several resources gathered from divisions and provincial groups over the course of the day. Communications from Doctors of BC over the course of the day are also included. Please feel free to forward to your members or staff and if you have any links or resources that you wish to be included in this email, please connect with your GPSC Liaison.

Doctors Technology Office:

- Last Thursday, May 7th, DTO hosted [Getting Patients Back to Practice – Navigating the New Norm](#), where a panel of physicians shared success stories and lessons learned about re-building clinic visit volumes during COVID-19, tips and tricks for operating in a hybrid virtual/in-person model and best practices for communicating with patients about virtual/in-person visits. Those who were unable to attend can now access:
 - the [Powerpoint slide deck \(PDF\)](#) from the session
 - the webinar recording on the [DTO Youtube channel](#)
- In addition, DTO has put together a companion [Getting Patients Back to Practice Guide](#), which will provide step-by-step clinical workflow recommendations, examples of the kinds of visits that could be done virtually vs. in-clinic, sample communication templates and tips on how to re-build clinical visit volumes through proactive outreach

Communications:

Rural & Remote Division:

- Rural and Remote issued an update including useful resources including information on the one-time subsidy for e-faxing solutions, ABC123 psychological first aid tool kit, staying well while working from home and recognizing and preventing burnout during a pandemic [link here](#)

St Paul's Hospital:

- Information from St. Paul's Hospital Audiology Department on effective communication, particularly for patients who have a hearing loss, and for virtual care [link here](#)

Resources:

- Pathways Virtual Care Directory is launching soon so make sure you are listed [by clicking here](#). This is our chance to show the public that their doctors are here for them and available by phone or video to provide care. The directory includes instructions for patients on how to prepare for a telephone or video visit
 - View the [pre-launch directory now](#) to see how your listing will look.
 - Read [more details](#) about the directory.
- There are currently a number of multilingual resources on COVID-19 as per the following:
 - UBC created and shared [Reputable Multilingual Resources for Learning About COVID-19](#)
 - BCCDC created and shared:
 - [Translated Handouts and Videos about COVID-19](#) (BCCDC)
 - [Provincial Telephone Service](#) (1-888-COVID19 (1-888-268-4319) or via text message at 1-888-268-4319. Available 7:30 am – 8:00 pm, in over 110 languages. For non-medical information about COVID-19)
 - [Clinic Door Signage](#)

Many Thanks,



Supporting the Joint Collaborative Committees

TF 1 800 665 2262 F 604 638 2916



Physicians: Our COVID-19 resource page is updated regularly. Find it [here](#).