North Shore
Division of Family Practice
An FPSC initiative

Demos from October 9th 2024: Revolutionize your practice with AI Scribing

Feature	Empathia	Nabla	Scribeberry	Tali	QUAS
Multiplatform Support	Yes (app, web-based, Chrome extension)	Yes (Android, iOS, web-based)	Yes (mobile, web, Chrome extension). Can log in from multiple devices simultaneously	Yes (iPhone, Android, Windows, iOS, Google Chrome)	Yes (mobile, desktop)
Accuracy	High (customizable formats, consistent alignment in EMRs)	High (SOAP notes, customizable)	High (customizable notes, real-time translation). Handles up to 16 speakers	High (Smart edits, handles multiple speakers)	High (accurate and customizable)
Customizability	Yes (tailored formatting for multiple EMRs, personalization options)	Yes (Magic edit, dot phrases, customizable settings)	Yes (highly customizable templates, AI assistant for customization)	Yes (templates, custom instructions)	Yes (high customization)
Privacy Compliance	Yes (HIPAA, PIPEDA, PIPA compliant, stored in Canada)	Yes (stored in US and Canada)	Yes (HIPAA, PHIPA, PIPEDA compliant, stored in Canada)	Yes (geofenced by country; Canadian data stored in Canada)	Yes (PIPA compliant, secure)
Differential Diagnosis	Not mentioned	Yes (automatic)	Yes (AI assistance)	Not mentioned	Yes (optional)
Ambient vs. Direct Dictation	Both supported	Direct dictation	Both supported	Both supported	Both supported
Patient Handouts	Yes (can generate summaries in multiple languages)	Yes (translator between languages during patient visits)	Yes (customizable, translated, export to PDF or email)	Yes (translated, custom formats)	Yes (patient education templates)
Smart Feedback Loop	Yes (customizable feedback mechanism)	Yes (Magic edit)	Yes (through in-app feedback system)	Yes (live audio feedback button)	Yes (Magic editing button)
Language Support	English, **Farsi**, Punjabi, Mandarin, Cantonese, **Korean**, Spanish, French, Japanese, Tamil, Urdu, Arabic, and more. **Auto**-detects the language of the encounter and creates notes in English.	Arabic (EG), Bengali, Cantonese, Croatian, Filipino, German, Greek, Gujarati, Hebrew, Hindi, Italian, Japanese, **Korean**, Mandarin, **Persian**, Polish, Portuguese, Punjabi, Russian, Serbian, Spanish, Tamil, Telugu, Thai, Urdu, Vietnamese	Over 40 languages, including English, Spanish, French, Punjabi, Mandarin, Cantonese, **Farsi**, Tagalog. **Recognizes languages automatically. Serves as a real-time translation.**	25+ languages including English, French, Spanish, **Farsi**. **Auto-detects** languages spoken, but it does not serve as a translator	Yes (50 languages, including **Farsi**)
Data Storage and Retention	Stored in Canada, customizable by user (can be immediate)	Stored for 14 days, US and Canada	End-to-end encrypted at rest and in transit (in Canada only). Provider has total control of when they delete all data	Data geofenced by country, retention policy flexible	Stored in Canada, flexible retention policy
EMR Integration	Seamless with **Oscar Pro, Juno**, and formatting customization for **MedAccess, MediTech, Plexia, Accuro, PS Suite**, and more	Epic, Cerner, Athena, Greenway, NexGen, Arya	Yes (Chrome extension for **all cloud-based EMRs**)	Yes (PSS, Med Access, CHR, Oscar Pro, HealthQuest)	Standalone, works with all EMRs (mobile and desktop)
Pricing	Starts at $119/month, minimum contract 1 month. 25% discount NS (Code NSD)	$119/month (USD)	$99/month or $999/year, group rate $79/month or $799/year	$150/month per clinician; $135/month for annual plans. Group discounts available	$115/month, no contract
Customer Training and Support	Yes (live, video, in-person, human helpdesk, bot helpdesk after 9pm PST)	Yes (live, video, in-person, human helpdesk)	Yes (live, video tutorials, in-person, human helpdesk, no bot support)	Yes (live support, video tutorials, human helpdesk, no bot). Audio Feedback button (allows clients to send a voice message directly to the Tali Customer Success team)	Unlimited 1-on-1 training + email support
Free Testing Period	Yes (1,000 minutes, longer for trials)	Yes (1 month)	Yes (30 days) no minimum contract, month-to-month	Yes (2-week free trial, 5 free AI scribes per month afterwards)	2 weeks to 1 month free trial
Ease of Use	Simple navigation with minimal setup	High ease of use	High ease of use, intuitive interface	High ease of use	High ease of use
Support/Sign-up/Contact	https://care.empathia.ai/sign-up		hello@scribeberry.com		
Book in person demo	Roberta Lowe: roberta.lover@empathia.ai (236) 512-4012	Gavin Maludzinski <gavin@nabla.com>	https://scribeberry.com/#	Colin Joseph <colin@tali.ai>	Dan Shirvani Dan@quas.ca
Tutorial Videos	Browse these 1—3 minute tutorial videos on Empathia's features. https://www.youtube.com/@EmpathiaAI/videos	https://www.nabla.com/	https://scribeberry.com/#faq-page	https://tali.ai/faq	https://www.quas.ca/

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