TEAM BASED CARE ROADMAP



Learning Opportunities and practical tools

TBC Readiness toolkit

Change leadership coaching

TBC Foundations (PSP/HA/UBC content)

Leadership and Team Development Education

TeamUP! Webinars (BCPSQC)

PSP/HA/UBC Videos

ISU Team or PACC mapping

Panel Management

Cultural Sensitivity

Patient Education

Forming a team (being)

Learning Opportunities and practical tools

Person and Family Centred Care

Interprofessional Communication

ACE's/TRIP (Why is it important to a team)

Patient Communication

Team Mapping

GPSC TBC billing education

EMR training

Virtual Care training

BCPSC Communications and Action Series

Patient Education

Team
Development
(becoming)

Learning and Practice Opportunities

Collaborative Leadership

Conflict Resolution

Coaching for conflict

Role Clarity

Relationship Development

Team Mapping

Patient Experience tool

EMR Optimization

Strengthenin g and Sustaining the team (belonging)

Learning and Practice Opportunities

Quality Improvement SGLS

Flexible Learning Opportunities

Team Mapping

Ongoing collaborative team temperature checks

Patient Experience

PSP= Practice Support Program HA= Health Authority BCPSQC= BC Patient Safety Quality Council ISU= Innovation Suport Unit@ UBC

GPSC= General Practice Services Committee EMR= Electronic Medical

Record

Coaching and Mentoring: PSP/TBC Coaches/Peer mentors/RCCbc/HA staff