

ANNUAL REPORT



Land Acknowledgement

We acknowledge with gratitude the opportunity to live, work, and play on the unceded traditional ancestral homeland of the Coast Salish, including the Tsleil-Waututh, Squamish, and Musqueam Nations. We are grateful for the opportunity to learn, engage, and strengthen relations and community on this traditional territory.

Organization Overview

The North Shore Division of Family Practice (NSDFP) is a local non-profit society that is part of a province-wide initiative to improve patient care, increase family physician influence on healthcare delivery and design, and enhance professional satisfaction for physicians. The North Shore Division has over 300 physician members, is governed by a Board of Directors, and works in collaboration with Vancouver Coastal Health (VCH), Doctors of BC (DoBC), BC's Ministry of Health (MoH), and community organizations.

Vision

Optimize the health of the North Shore population.

Mission

Promote the centrality of primary care.

Develop and support excellent primary care.

Improve the well-being of family physicians.

Strategic Objectives

Member Support: Create a vibrant family physician community by supporting physicians and their practices and enhancing influence in healthcare.

Healthcare Initiatives: Improve patient care with a focus on priority populations through innovation and collaboration amongst family physicians, and between family physicians and other healthcare providers.

Primary Care Networks: Develop integrated, multi-disciplinary, teambased, primary care networks to support family physicians and their patients.

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Strategic Priorities

Member Support

Create a vibrant family physician community by supporting physicians and their practices and enhancing their influence in healthcare.

Member Education
Physician Recruitment
Physician Wellness
Practice Management
Professional Relations

Healthcare Initiatives

Improve patient care with a focus on priority populations through innovation and collaboration amongst family physicians, and between family physicians and other health provider.

Innovative Projects

Long-term Care

Mental Health &
Substance Use

Urgent & After-Hours Care

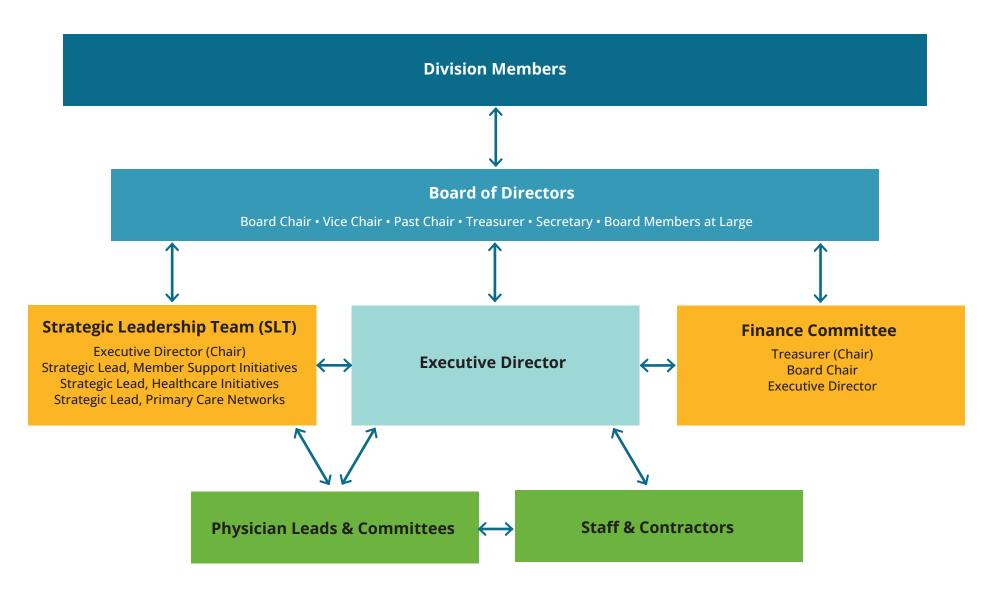
Primary Care Networks

Develop integrated, multi-disciplinary, team-based, primary care networks to support family physicians and their patients.

Multidisciplinary Team-based Care Patient Attachment Physician Networks Preventive Care

Community & External Relations Organization & Administration Evaluation & Quality Improvement Communications & Engagement

Governance Structure





Report from the Board Chair and Executive Director

Welcome to our 2024-2025 Annual Report. Like any excellent smorgasbord, within these pages you will find delicious tasters of the many and varied projects that are currently in process, each one aligning with a strategic priority: Member Support, Healthcare Initiatives, and Primary Care Networks. For this work to come to fruition, the Division leadership collaborates with our stakeholders, other Divisions of Family Practice, the Ministry of Health, Doctors of BC, and Vancouver Coastal Health. This year we have seen tangible and dynamic changes in the collaborative space, strengthening of the collective Division voice, and raising the profile of primary care. We have been working with our stakeholders to seek sustained improvements in communication and shared goals. We gratefully recognize the emphasis on primary care made by the Ministry of Health, the success of the LFP to reinvigorate family physicians and attract colleagues into longitudinal care, and the benefit of primary care networks (PCNs) to provide timely, appropriate, and local care. We have been working hard, we have accomplished much, there is more to do!

The Division continues to expand its services and over the past year we have increased our focus on physician wellness, shared care, preventive care, and engagement with community partners. Provincially, we have one of the highest per capita patient attachment rates and we attached over 11,000 patients in 24-25; the number of family physicians practicing on the NS continues to grow, with 32 new FP's recruited last year. We have 183 FP's participating in PCNs' teambased care, and we continue to prioritize member support through our various practice management and education initiatives. With a membership of 331 family physicians, we are pleased to report that

over 70% of our members participated in Division events or programs over the past year. Big kudos to the physicians and staff working on projects for their on-going commitment and dedication to the Division!

Looking ahead, you will see us continuing to build on those successes, expanding our work in preventive and shared care, seeking more community engagement, and continuing to collaborate with our partners for the betterment of primary care on the North Shore. We remain positive that we can succeed despite the challenges of economic stress and the need for fiscal responsibility. We can succeed because of the innovation, flexibility, courage, and determination of our members (you!) and our staff. Thank you for being part of this work, for bringing your passionate energy to bear for the betterment of the health care of our community. Looking forward to 2025-2026!

Sincerely,



Dr. Nicola Walton Knight, **Board Chair**



Claudia Frowein, **Executive Director**

Member and Public Education Events

2024

APRIL

Primary Care Network (PCN): Public Education Series - Alcohol Guidelines

MDs4Wellness: Well Doc Series -Learnings from CBT That Can Help Us & Our Patients

Medical Office Assistant (MOA) Network: *Billing Tips & Your Burning Questions Webinar*

MAY

PCN: Public Education Series – Sun & Heat Safety

PCN: Public Education Series – What are Primary Care Networks

Dine & Learn: *Meet* the *Pediatricians*

JUNE

Walk With Your Doc in West Vancouver

MDs4Wellness: Well Doc Series - Cure Your Time Stress: Practical Solutions for Joyful Productivity

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Practice Management: Worksafe Tips Webinar

AUGUST

Practice Management: Artificial Intelligence (A.I.) Sharing Experiences Webinar

SEPTEMBER

PCN: Back to School Communicable Disease & Vaccination Webinar

MOA Network: Meeting the Communication Challenge - Building your Toolbox Workshop

MDs4Wellness: Capilano Suspension Bridge Hike

OCTOBER

PCN: What is Social Prescription & Pilot Referral Process Webinar

Practice Management: Demos for A.I. Scribing Tools Webinar

Dine & Learn: Pain
Education Webinar

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Annual General Meeting & Division Updates



Member and Public Education Events

DECEMBER

Member's Holiday

Party

2024

NOVEMBER

Practice Management: FP/Community Pharmacist Project

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.......

Dine & Learn: Emergency Department Education

PCN: Seymour Neighborhood Network 1

MDs4Wellness: Well Doc Series -Longevity 101

2025

JANUARY

PCN: Representation Agreement & Power of Attorney Webinar

PCN: Foundry Resources Webinar

Practice Management: Navigating Conflict in the Workplace

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FEBRUARY

MOA Network: Lunch & Learn – Patient Access to Primary Care

PCN: Social Prescription Referral Implementation Webinar

.......

MARCH

Dine & Learn: The Clear Picture - An Evening with North Shore Radiology

PCN: The Fine Art of Aging Public Education Conference

MDs4Wellness: Controlling What is Still Ours - Rebuilding Relational Culture in Medicine

Practice Management: Better Together: Community Pharmacists & Family Physicians

MOA Network: Patient Access Workshop





Member Education

Physician education has been a core service of the Division since its inception, beginning with the Dine & Learn program that continues to provide CME Mainpro+ Accreditation to members free of charge. Thanks to the advancement of technology, i.e., webinars, the opportunities for member education has expanded. In 24/25, the Division hosted 17 educational opportunities open to all members (9 in-person, 8 virtual). Please refer to the previous **Events** section for a list of the education sessions.



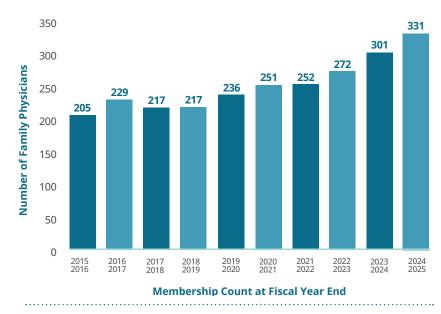
April 2024 - March 2025 32 **FAMILY PHYSICIANS RECRUITED** KNOWN **DEPARTURES** 5 Years: April 2020 - April 2025 159 **FAMILY PHYSICIANS RECRUITED**

1 Year:

Physician Recruitment

The Division facilitates contracts for New-to-Practice FP and nurse practitioners and the NS has one of the highest numbers per capita of new providers in BC, with a corresponding high rate of attachment. In 2024-25, the North Shore recruited 32 FP's: 14 Fee-for-Service /Longitudinal Family Physician payment model doctors and 18 FP's on New-to-Practice contracts, of which 3 were International Medical Graduates through the Return-of-Service program.

Division Membership



Physician Wellness and Peer Support

The Division continues to collaborate with the Lions Gate Hospital (LGH) Facilities Engagement Society in the MDs4Wellness program to promote physician wellness and held five Well Doc sessions, six networking events, and a presentation on how the medical culture has eroded physician fulfillment.

Additionally, the Division added a Family Physician Peer Support Program funded by the Physician Health Program, whereby six local FPs were trained to offer peer-based support to colleagues facing personal or professional stressors; physicians can choose to speak with a trained peer supporter from the North Shore or with a physician supporter from another community. This program offers a safe and supportive space and can be accessed through the confidential request form on the Division website: https://divisionsbc.ca/north-shore/nsphysician-peer-support-program.



April 2024-March 2025 122 **UNIQUE MEMBERS MDS4WELLNESS EVENTS ATTENDANCE**

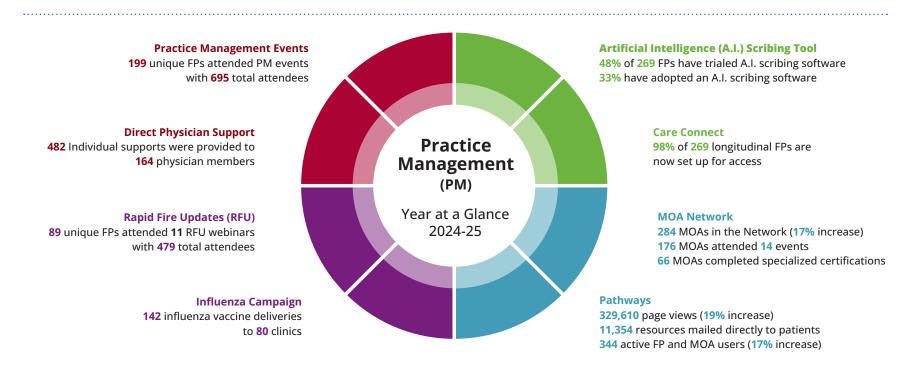


Practice Management

The practice management team focused on enhancing patient access, with a key emphasis on collaboration with community pharmacies. In addition to providing in-clinic support to implement new workflows, the team worked alongside physicians to develop policies on privacy and security, uninsured services, and patient communication. There were also continued efforts to improve same-day access.

Comprehensive technology support was provided to clinics for the Patient Attachment System, CareConnect, PharmaNet, and Artificial Intelligence (A.I.); the team remains committed to helping providers make the most of future health technologies.

The Division continued its work to strengthen preparedness for health emergencies, and a clinic-specific health emergency management workbook was launched for members.



Medical Office Assistant (MOA) Network

The MOA Network supports practical training and clinic workflow improvements. A key focus was onboarding MOAs to manage patient panels through the Panel Assignment System (PAS) and to support new patient intake via the Health Connect Registry (HCR). Workshops on MOA triaging and enhancing access empowered family physicians to streamline clinic flow and improve care efficiency. In addition, MOAs gained certifications in CPR, Privacy and Security, and Gender Diversity—boosting skills across the Network.



Professional Relations: Collaboration with Specialists, **Nurse Practitioners, and Pharmacists**

The Division continues to work collaboratively with specialists through the long-standing FP & Specialists Committee, and more recently with Nurse Practitioners through the new FP & Nurse Practitioners Committee. These committees focus on identifying gaps in care, and solutions to improve both patient care and professional relations between the different disciplines. Over the past year the Division also began working with community pharmacies to improve communication and decrease administrative tasks for both FP's and pharmacists and have formed a community pharmacy advisory group.

10 New Specialists in 2024-2025

Pediatrics x2 Respirology Dermatology Cardiology

Internal Medicine Neurosurgery Ophthalmology Rheumatology **General Surgery**

Healthcare Initiatives



After Hours and Urgent Care

Emergency departments (ED) across BC continue to face significant strain due to high patient volumes and Lions Gate Hospital (LGH) ranks among the busiest ED in the province. To help ease pressures on LGH's ED, the Division's "Enhancing Patient Flow" Shared Care project brings together FPs, ED physicians, radiologists, and other healthcare providers to identify and implement strategies to improve communication and patient flow between LGH and primary care. Evaluation results suggest the initiatives have helped to reduce demand on the emergency department.

After-Hours & Urgent Care Highlights

120
ED VISITS AVOIDED

(VIA URGENT CT & US PATHWAY)

(VIA PATHWAY)

(VIA PATHWAYSBC DI TO LGH RADIOLOGIST)

Long-term Care Initiative (LTCI)

Four quality improvement projects were implemented in 24/25:

- Patient Admissions Project focused on streamlining LTC admissions paperwork received by LTCI physicians.
- LTCI Roadshow Education sessions for LTC facility staff reinforcing LTCI principles and after-hours communications with on-call physicians.
- UBC Medical Resident Education in LTC was launched, formalizing opportunities for UBC R1s to experience four half-day rotations in LTC.
- After-hours On-call Process was improved by implementing a standardized guide for LTC nurses to use when calling the on-call physician.

96%
LTC PATIENTS ATTACHED TO AN LTCI FP

Healthcare Initiatives

Mental Health and Substance Use

The Division continues to prioritize patients with MHSU issues through several initiatives, including leading the expansion of two successful Shared Care Projects: Adult ADHD Care Pathway and the Opioid Replacement Therapy (ORT) for Short-Term Custody to other communities in BC; ensuring the local ORT project is sustained with on-going education for the police officers; chairing the North Shore Community Committee on Substance Use with representation from over 25 community agencies and municipal organizations committed to advancing collaborative community-informed responses to the toxic drug crisis; and supporting the Psychiatric Adolescent and Child Teleconferencing Service (PACTS) with on-going efforts to promote increased use of the service.

Orthopaedic Referral Initiative

The Orthopaedic Referral Initiative streamlined the referral process between FPs and Pacific Orthopedics and Sports Medicine (POSM) by eliminating the POSM referral form from FPs' EMRs and allowing FPs to use a standard specialist referral letter with clearly defined requirements. The new process was launched June 2025.



From left to right: Kyle Denley (Pharmacist), Dr. Michelle Brousson (Family Physician), Sgt. Chris Bigland (West Vancouver Police Department), Dr. Brighid Cassidy (Emergency & Addictions Physician), Cpl. Mansoor Sahak (North Vancouver RCMP), Cynthia Buckett (NSDFP), Amelia Keenan (NSDFP), & Insp. Vaz Kassam (North Vancouver RCMP)



The focus of the PCNs over the past year has been on ensuring all residents have access to a primary care provider, implementing multi-disciplinary team-based care in the clinics¹, expanding PCNs preventive care initiatives, and enhancing community engagement by establishing and/or strengthening vital community relationships and partnerships.

To solicit broader input into PCNs, a Community Advisory Committee was developed with representation from local non-profit agencies, all three municipalities, local and provincial emergency and safety services, housing societies, community members, and patient representatives from the previously established PCNs' Patient Advisory Committee.

Multidisciplinary Team-based Care

The North Shore PCNs provide mental health clinicians (MHC's), registered nurses (RN's), and clinical pharmacists to family practice clinics to support team-based care. The PCNs' 12 mental health clinicians have collaborated with 138 family physicians to provide short-term mental health services for patients with mild to moderate concerns. The PCNs' three clinical pharmacists reviewed medications with patients to educate, reconcile medications post-discharge from hospital, and address complex medication-related questions. Eleven co-located RN's have been recruited to the PCNs, supporting over 50 family physicians for procedures such as ear irrigation, injections, vaccinations, dressing changes, wound management, baby wellness checks, chronic disease management and more.

PCNs April 2024 - March 2025

183

15

Family Physicians

Nurse Practitioners

PARTICIPATING IN TEAM-BASED CARE

RNs-in-Practice

Mental Health

Clinical Pharmacists







82% of FP's rated their ability to provide teambased care as either good or very good (n=50)

3 IN 4 of FP's reported increased role satisfaction due to having access to PCN resources (n=53 FP's) patients
reported
an average
satisfaction rating
of 9/10 for the
care provided in
PCN clinics

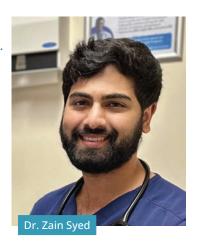
¹Due to a hiring freeze at VCH, the PCN was unable to finalize the hire of all RN's. It is anticipated the freeze will be lifted Fall 2025.

Patient Impact Stories

Story 1:

Dr. Zain Syed referred a patient to Brandon, the mental health clinician, to address relationship-related stress, depression, and passive suicidal ideation following the end of a significant relationship. Dr. Syed stated,

As a new North Shore family physician, I felt very supported by Brandon who helped my patient make life-changing improvements.



By the conclusion of their counselling, the patient had secured new employment and was actively re-engaging in activities that brought them joy, including physical exercise. The patient shared,

I am feeling pretty good now, and am in a new relationship where I feel well-supported. Although I still experience anxiety related to my work and personal life at times, I feel better equipped with tools and strategies to notice my thoughts and feelings.

Story 2:

Dr. Wilhelm Hofmeyr, Docs on the Bay Medical Director, stated,

Being part of the Primary Care Network with our nurse, Janie, pharmacist, Jessica, and mental health clinician, Brianna, have had significant impact on my personal experience and enjoyment of what I do.

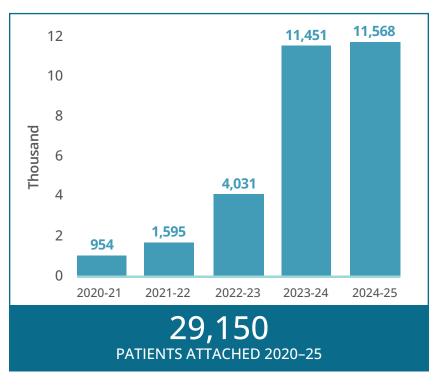
Brianna has been instrumental in providing compassionate care for patients dealing with grief and loss, helping them navigate difficult times with greater ease. Jessica has been a key partner in managing complex medication regimens, particularly for chronic disease management.

One patient, who was homebound and longing to plant flowers, received help obtaining potting soil and supplies. Thanks to Janie's coordination, and the assistance of a volunteer, this person was able to plant her flowers, bringing a sense of joy and connection back into her life. The patient shared,

I felt I was spiralling downward. Now thanks to my nurse Janie and our Lean on Me Program getting me out of the house, I feel hopeful again.

Patient Attachment

With the transition to the provincial Health Connect Registry (HCR), the Division attached over 11,000 patients in 24/25, including many complex patients. Since April 2020, the Division has attached almost 30,000 residents to a provider. As of September 2025, 16 family physicians and 10 nurse practitioners are accepting new patients. The Division also supported new-to-practice and retiring providers to build or transition patient panels.



Preventive Care

In partnership with public health and the community, the Preventive Care Committee identified gaps in population health for key patient populations, services to be offered, opportunities for community partnerships, and strategies for public engagement and education. The gap analysis led to the following initiatives:

- Social Prescription: Family physicians can now refer patients to NS Community Resources using Social Prescriptions to support people with social determinants of health including transportation, legal matters, housing, food insecurity, financial aid, social isolation, and more. (Seniors' Community Connector - Social Prescribing Program - North Shore)
- fine Art of Aging Conference: A family physician-led public education conference for older adults was held in March at the Delbrook Community Center. North Shore family physicians presented on clinical topics such as diabetes and hypertension, healthy aging, and cognitive decline. Over 250 residents registered for the conference and due to its success, another public education conference is being planned for March 2026. Members interested in presenting can reach out to the PCN team (nspcn@nsdivision.ca).



North Shore Health Guide: Created the on-line North Shore Health Guide on the PCN website (NS PCN Health Guide (https://nspcn.ca/preventive-care/) using BC's Ministry of Health (MoH) Lifetime Preventive Schedule and other best practices sources to provide information on recommended vaccinations, screenings, check-ups, and health tips, based on five age groups.



Seymour Neighborhood Network

The creation of a localized neighborhood network (NN) was prompted by family physicians in the Seymour area identifying a need to bring together neighbouring colleagues to increase their connectiveness, provide a forum for localized PCN planning, and create opportunities for sharing patient care. The NN is looking at opportunities to share locums, office managers, and specialized equipment, as well as learning about one another's specialty for accepting patients for treatments such as dermatology and women's health issues. Please contact the Division if you're interested in creating a network in your neighbourhood.





Treasurer's Report

Our financial statements for the fiscal year ending March 31st, 2025, were independently audited by the firm Smythe LLP. The auditors once again determined that the financial statements were presented fairly and reflect the financial position of the Division in accordance with Canadian Generally Accepted Accounting Principles for Non-Profit Societies as of March 31, 2025. It was a clean audit, and they remain impressed with the excellent finance team we have including our accountant, Joanne Wall, and our Executive Director, Claudia Frowein.

As you will see from the following visuals, most of our funding comes to us through the FPSC (54%), the Ministry of Health (31%), and the Shared Care Committee (7%). Our expenditures are noted as well, with 52% being on our

programs and support services (including the wonderful staff that are integral to our work) and 26% has gone towards direct payments to physicians for work with the Division.

As I leave the Board this year, I am proud of the financial stewardship and ongoing work of our Division. We have an excellent team in place!

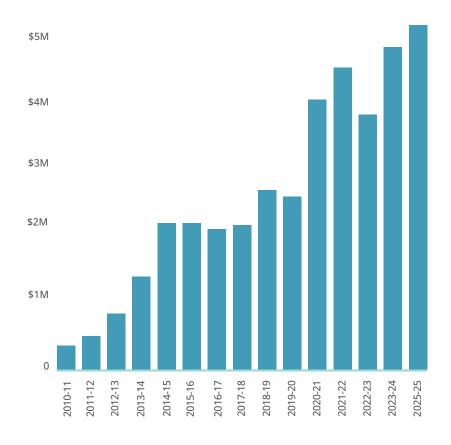
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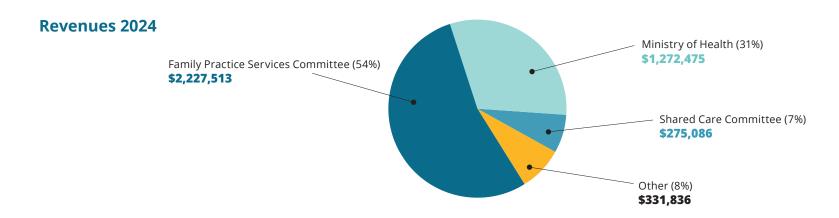
Dr. Lisa Gaede, Treasurer

Annual Funding *

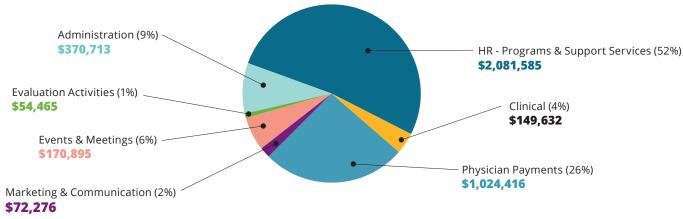


^{*} Based on available funds including previous years' carryover.

Statement of Operations



Expenses 2024



Financial Statements Available Upon Request

Acknowledgements

The Division would like to thank the following members for their contributions to the various committees and working groups:

Dr. Alaina Aguanno

Family Physicians – Emergency Department Working Group (Chair) Enhancing Patient Flow Project Steering Committee

Dr. Touktam Bahri-Irai

Communications Committee

Dr. Nicole Barre

Family Physician Focus Group Long-term Care Initiative Quality Improvement Committee

Dr. Matt Blackwood

Family Physicians and Specialist Relations Committee PCN Preventive Care Committee

Dr. Hayley Broker

Family Physician Focus Group North Shore Community Committee on Substance Use PACTS Committee (Chair)

Dr. Michelle Brousson

Family Physicians and Specialist Relations Committee (Chair) North Shore Community Committee on Substance Use (Chair) Opioid Replacement Therapy Project Steering Committee (Chair)

Dr. Dean Brown

Working Group

ADHD Care Pathway Project Steering Committee ADHD Project Advisory Committee After Hours and Urgent Care Committee (Chair) Collaborative Services Committee Communications Committee (Chair) Dine and Learn Committee **Enhancing Patient Flow Project** Steering Committee (Chair) Family Physicians - Diagnostic **Imaging Working Group** Family Physicians - Emergency **Department Working Group** Family Physicians and Specialist **Relations Committee** North Shore Community Committee on Substance Use PCN Community Advisory Committee **PCN Patient Advisory Committee** PCN Steering Committee (co-Chair) PCN Implementation Committee PCN Preventive Care Committee (Chair) Physician Messaging Platform

Dr. Brighid Cassidy

North Shore Community Committee on Substance Use Opioid Replacement Project Steering Committee

Dr. Ruth Campling

Collaborative Services Committee
Family Physician Focus Group
Family Physicians and Specialist
Relations Committee
PCN Community Advisory Committee
PCN Patient Advisory Committee
PCN Steering Committee (co-Chair)
PCN Implementation Committee
PCN Preventive Care Committee

Dr. Raymond Chaboyer

Collaborative Services Committee Family Physicians and Specialist Relations Committee

Dr. Joyce Ching

Long-term Care Initiative Quality Improvement Committee

Dr. Maureen Conly

MDs4Wellness Committee

Dr. Louise Corcoran

Long-term Care Initiative Quality Improvement Committee

Dr. Lindsay Downey

PCN Steering Committee

Dr. Peter Edmunds (VCH representative)

Collaborative Services Committee Long-term Care Initiative Steering Committee

Dr. Inna Fedyeyeva

Family Physicians and Nurse Practitioners Collaborative Committee

Dr. Lisa Gaede

Dine and Learn Committee (Chair)
Family Physician Focus Group
MDs4Wellness Committee
Orthopaedics Sustainability Project
Committee (Chair)
Pathways Committee (Chair)
Physician Messaging Platform
Working Group

Acknowledgements

Dr. Mashid Gharedaghi

Long-term Care Initiative Quality Improvement Committee

Dr. Dana Haaf

Long-term Care Initiative Quality Improvement Committee Long-term Care Initiative Steering Committee

Dr. Elaine Hao

Dine and Learn Committee

Dr. Erin Hasinoff

MDs4Wellness Committee (Co-chair as of May 2024) Physician Peer Support Program (Chair) **PCN Steering Committee**

Dr. Barbara Hejdankova

After Hours and Urgent Care Committee Long-term Care Initiative Quality Improvement Committee

Dr. Jonathan Hislop

Practice Management Committee

Dr. Julia Hlynsky

Family Physician Focus Group MDs4Wellness Committee (Chair until May 2024)

Dr. Bella Hughan

Collaborative Services Committee (VCH representative) Physician Messaging Platform **Working Group**

Dr. Asef Javan

Long-term Care Initiative Quality Improvement Committee Family Physicians and Specialist **Relations Committee**

Dr. Lisa Lange

After Hours and Urgent Care Committee **Enhancing Patient Flow Steering** Committee Physician Messaging Platform **Working Group**

Dr. Joanne Larsen

Steering Committee

After Hours and Urgent Care Working Group Family Physician Focus Group Family Physicians – Emergency Department Working Group **Enhancing Patient Flow Project**

Influenza Campaign Interdivisional Recruitment & Retention Steering Committee (Chair) MOA Network **Practice Management Committee** (Chair) Physician Messaging Platform Working Group Recruitment & Retention North Shore Committee (Chair)

Dr. Genevieve Lauzon

ADHD Care Pathway Project Steering Committee (Chair) ADHD Advisory Committee (Chair) Dine and Learn Committee Family Physicians and Specialist **Relations Committee PACTS Committee**

Dr. Colleen Lawlor

Family Physician Focus Group

Dr. Mona Lee

Physician Call Groups Committee

Dr. Celia Ling-Hu

PCN Preventive Care Committee

Dr. Heather McLeod

PCN Perinatal Working Group

Dr. Aileen Moric

Pathways Committee

Dr. Amrit Parhar

Family Physician and Nurse Practitioner Relations Committee (Chair)

Dr. Kate Payne

Recruitment & Retention Committee

Dr. Liz Pharo

Family Physicians and Specialist **Relations Committee** Orthopaedics Sustainability Project Committee Recruitment & Retention Committee

Dr. Simon Pulfrey

MDs4Wellness Committee (co-Chair as of May 2024)

Dr. Martin Robitaille

Physician Messaging Platform **Working Group**

Dr. Mitch Rubin

After Hours and Urgent Care Committee Communications Committee MDs4Wellness Committee

Acknowledgements

Dr. Krystine Sambor

Health Emergency Management

Dr. Richard Sebba

Long-term Care Initiative Steering Committee Long-term Care Initiative Quality Improvement Committee

Dr. Ann Marie Thomsen

Practice Management Committee

Dr. Jennifer Walker (VCH representative)

Long-term Care Initiative Steering Committee Long-term Care Initiative Quality Improvement Committee

Dr. Nigel Walton

Communications Committee

Dr. Nicola Walton-Knight

Finance Committee
Interdivisional Collaborative Services
Committee
Vancouver Region Divisions'
Leadership Group

Dr. Christina Weisstock

Family Physician Focus Group

Dr. Veerle Willaeys

MDs4Wellness Committee

Dr. Lee Ann Wills

Family Physician Focus Group
Family Physicians – Diagnostic
Imaging Working Group
Family Physicians – Emergency
Department Working Group
PCN Preventive Care Committee
Practice Management Committee
Recruitment & Retention Committee





Our Team

D	.I . C	D:	-1
Board	ot c	Dire	ctors

Dr. Michelle Brousson

Dr. Ray Chaboyer

Past Chair

Dr. Lisa Gaede

Treasurer

Dr. Erin Hasinoff

Dr. Amrit Parhar

Vice Chair

Dr. Krystine Sambor

Board Secretary

Dr. Nicola Walton-Knight

Board Chair

Executive Director

Claudia Frowein, MA

Physician Leads

Dr. Hayley Broker

Dr. Michelle Brousson

Dr. Dean Brown

Dr. Ruth Campling

Dr. Brighid Cassidy

Dr. Lisa Gaede

Dr. Dana Haaf

Dr. Erin Hasinoff

Dr. Julia Hlynsky

Dr. Lisa Lange

Dr. Joanne Larsen

Dr. Genevieve Lauzon

Dr. Simon Pulfrey

Operations Team

Saba Askari, BA

Administrative Assistant

Kelsey Brown

Administrative Assistant, Practice Change Management

Cynthia Buckett, MBA, RD

Director, Healthcare Initiatives

Hinah Chaudhry, RN, MBA

Interim Manager, Primary Care Networks

Katie Clayworth, PhD

Coordinator, Primary Care Networks

Marilu Encinas, MBA

Health Technology Advisor

Suzanne Fuller Blamey, RN, MBA, PMP

Director, Primary Care Networks

Amelia Keenan, MPH

Project Coordinator, Healthcare Initiatives

Michelle Luk, BA

Physician Recruitment Coordinator

Alex Moroz-Witek, BSc, RKin

Project Coordinator, Healthcare Initiatives

Steve Orti

Membership Support Coordinator

Beth Reynolds, LPN

Practice Advisor, Primary Care Networks

Deborah Smith, BA

Administrative Assistant & Social Media Coordinator

Candace Travis

Manager, Practice Change

Aimee Wighton

Patient Services Coordinator

Our Team



Board of Directors (left to right): Dr. Amrit Parhar, Dr. Lisa Gaede (Treasurer), Dr. Michelle Brousson, Dr. Raymond Chaboyer (Past Chair), Dr. Nicola Walton-Knight (Board Chair), Dr. Krystine Sambor (Secretary), Claudia Frowein (Executive Director), & Dr. Erin Hasinoff



Contact Us

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The Divisions of Family Practice Initiative is sponsored by the Family Practice Services Committee, a joint committee of the BC Ministry of Health and Doctors of BC.

www.divisionsbc.ca/northshore





