2014–15 ANNUAL REPORT







Members:

36 GPSC (General Practice Services Committee) Funded Members

1 Nurse Practitioner

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President's Report — 2014/15



Dr. Gwen Siemens, Lead Physician

he last year has been an incredibly busy and exciting year for the Mission Division of Family Practice. We have achieved a great deal this year thanks to a great deal of work on the part of all of our board members and our new staff, including our new Executive Director, Shona Brown, who has been with us since November 2014.

Dr. Carol Pomeroy and Barbara Bremner worked tirelessly on our A GP for Me Implementation Proposal, which was approved by the General Practice Services Committee (GPSC) at the end of March 2015 and will provide funding to develop programs within the community to improve access and care to our patients.

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In December 2014 we successfully launched Pathways, a very useful resource for finding referral information for physicians in Fraser Health and Vancouver Coastal Health regions. It is now planned to be rolled out to the rest of BC as it continues to prove its value over time.

We have established an official location within Mission for the Division to call home. It is across the street from the hospital and will serve both as a Division office and as clinic space for the Mission Access Clinic serving unattached patients in Mission.

The Division is continuing to support and administer the inpatient Doctor of the Day program and the Residential Care Physician program which are providing excellent inpatient care services to patients at Mission Memorial Hospital (MMH) and The Residence in Mission (TRIM).

I would like to thank all members — whether board members or members at large — who continue to support the Division in the work we are doing to improve medical services and quality of care in our community. Here's to another good year!

Respectfully Submitted,

Dr. Gwen Siemens Lead Physician Mission Division of Family Practice

21% of the Mission district population commutes

population commutes >10 km to visit their GP

(current population 41,699)

Treasurer's Report — 2014/15

n behalf of the Board, I am pleased to present the Mission Division of Family Practice Society's audited financial statements for the fiscal year ending March 31, 2014.

Loewen Kruse Chartered Accountants have examined the financial statements, comprised of the statement of financial position, statement of operations, changes in fund balances and cash flows. In their opinion, the financial statements present fairly, in all material respects, the financial position of the Division as at March 31st, 2015, in accordance with Canadian generally accepted accounting principles.

At the end of the year, the Division held \$293k in cash, accounts receivable, fixed assets, and prepaid expenses. Of this \$294k, \$132k was due to be paid out for work and expenses, \$20k was due back to Divisions BC, and \$131k was held as restricted monies for Doctor of the Day, A GP for Me, and infrastructure.

During the fiscal year the Division received a total of \$740k of income to fund programs and expenses. Halfway through the year, we brought in our new full-time Executive Director, Shona Brown. Our largest program continues to be the Doctor of Day program, followed by our Residential Care program. In addition to these two programs, we continued support of the locum program and the physicians data collaborative. And of course we had our first year of work within the provincial A GP for Me initiative. completing the assessment and planning phase. Many hours went into meetings, presentations, study, assessment, and surveys for our A GP for Me work. As the year drew to a close, we spent a lot of time and resources on setting up our Division office and the new Access Clinic, which will help provide service to patients without a family doctor.

Full details of the financials may be found in the Audited Financial Statements package.

I would like to thank you, the members, for your support last year, and I look forward to this coming year as we open our access clinic and begin the implementation phase of our A GP for Me work. I would also like to take this opportunity to thank the Division board and staff for their continued hard work and commitment to the financial management of the Division's resources.

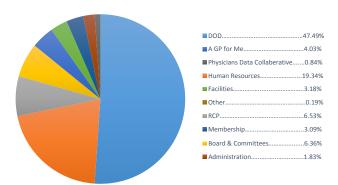


Dr. Carol Pomeroy Treasurer Mission Division of Family Practice



Dr. Carol Pomeroy, Treasurer

Expense Summary April 2014 through March 2015



A GP for Me Phase One: Assessment and Planning



he Division completed the local assessment and planning phase of our work within the provincial A GP for Me initiative at the end of March 2015. The assessment and planning phase took place over the last fiscal year — from May 2014 until March 2015. The steering committee was established and included representatives from Fraser Health, the District of Mission, two Mission Division physician members, and the A GP for Me Project Lead.

Community and member engagement included a variety of activities such as surveys, community outreach, and engagement events. The surveys were conducted with both physician members and community members. Community outreach included vulnerable populations and many of our not-for-profit community stakeholders.

Secondary research was also done to further explore our community and identify gaps in care, as well as our strengths.

Key findings were discussed with our members and community external stakeholders as we developed an implementation plan. Our four strategies included access to services, system navigation, practice efficiency and optimization, and retirement, recruitment, and retention. (Put the 4 strategies into bubbles/squares around report)

Our implementation proposal was presented to the GPSC at the Doctors of BC boardroom. It was well received and approved as of March 31st, 2015.

Over the next year — from April 1st 2015 until March 31st 2016 — we will be rolling out our implementation plan. We have already begun working on many aspects of the proposal and our members have become involved in working groups and in clinical care of vulnerable patients.

There will be further opportunity for our members to become involved in many ways — whether it is seeing unattached patients in our Attachment Clinic or working to improve efficiency in their office setting, as well as other initiatives.

As the A GP for Me Physician Lead I would like to sincerely thank our physician members and community partners for their valuable input. I would also like to extend my appreciation to our staff for all of their positive energy and hard work. I look forward to the coming year.

Respectfully Submitted,

Dr. Carol Pomeroy Lead Physician A GP for Me



Collaborations and Community

- Collaborative Services Committee
- · Residential Care Program
- · Interdivisional Collaboration
- · Pathways Project
- · Mission Community Health Centre
- · Mission Healthy Community Council
- Mission Memorial Hospital
- Mission Community Services
- Fraser Health
- · Mission Friendship Centre
- District of Mission
- · Mission Chamber of Commerce
- Practice Support Services
- · My House Mission Youth House
- Mission Public School District
- TRIM The Residence in Mission
- · Mission Aboriginal Integrated Health Team
- · CYC Child and Youth Committee









Mission Division of Family Practice

Division Office

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2014/15 Board of Directors Left to Right: Dr. Gwen Siemens, Dr. Carol Pomeroy, Dr. Jeff Kornelsen, Dr. Harj Dau, Dr. Peter Barnsdale, Dr. Gerry Nemanishen, (missing Dr. Lawrence Welsh).

Board of Directors

Dr. Gwen Siemens, President

Dr. Peter Barnsdale, Past President

Dr. Jeff Kornelsen, Secretary

Dr. Carol Pomeroy, Treasurer

Dr. Lawrence Welsh, Director

Dr. Haj Dau, Director

Dr. Gerald Nemanishen, Director

Staff

Shona Brown, Executive Director

Nicole Martin, Coordinator – A GP for Me Strategy 2,3,4

Christa Martel, Marketing – A GP for Me Strategy 1

Kimberly Bonk, MOA

Paul Burns, Book keeper

Photo credits

Fraser River Heritage Park: www.mission.ca
Cascade Falls: www.flickr.com/photos/caseyyee/
Mission Raceway: missionraceway.com
MY House: missioncommunityservices.com/my-house
Stolo First Nation: siteeconomics.com/stolo-nation/
First Nation Logo: www.mifcs.org



The Divisions of Family Practice Initiative is sponsored by the General Practice Services Committee, a joint committee of the BC Ministry of Health and Doctors of BC.

www.divisionsbc.ca/mission





