

## Physician Resources

### Physician Health Program of BC (PHP)

Access our confidential service at [1-800-663-6729](tel:1-800-663-6729), **24 hours a day, 7 days a week**

- Provides confidential advocacy, support, and referral assistance for individual physicians and physicians-in-training.
- Supports and assists physicians and physician trainees in overcoming challenging issues that can impact their health and well-being, such as physical health, mental health and addictions, relationship issues, workplace issues and burnout.

### Advisors & Advocates

Doctors of BC has team members in each region of the province to advocate for you, inform you and help connect you with our services and supports. They are your Regional Advisors & Advocates and they will:

- Advocate with and for you and your colleagues on local opportunities and issues
- Ensure you are kept informed about, and understand, Doctors of BC initiatives and issues of importance to you and the profession
- Serve you by connecting you to the services, programs and benefits provided to you by Doctors of BC

Regional Advisor & Advocate - **Sara Taghipour** [604-910-2034](tel:604-910-2034) [staghipour@doctorsofbc.ca](mailto:staghipour@doctorsofbc.ca)

### Billing and Audits

#### Audit and Billing

- Provides consultation and advice on all matters pertaining to the audit process.
- Can explain your Practice Mini-Profile (which identifies if your billing may be out of line with your peers and how this may place you at risk for audit).
- Help solve complex billing and medical legal disputes.

Advisor - **Juanita Grant** [604-638-2829](tel:604-638-2829) [jgrant@doctorsofbc.ca](mailto:jgrant@doctorsofbc.ca)

#### Fee Guide

- Can help identify the most appropriate billing code to use.
- Provides support for the billing process.

Billing Assistant-**Lea Harth** [604-638-2827](tel:604-638-2827) [lharth@doctorsofbc.ca](mailto:lharth@doctorsofbc.ca)

### Insurance Advice

- Exclusive insurance programs that are offered to members and YMA members:
- Term Life Insurance
- Disability Income Insurance
- Physicians' Disability Insurance (PDI) – gov't funded premiums!
- Critical Illness Insurance
- Professional Expense Insurance
- Accidental Death and Dismemberment
- Long-Term Care Insurance

**Erin Higgins** [604-638-2819](tel:604-638-2819) [ehiggins@doctorsofbc.ca](mailto:ehiggins@doctorsofbc.ca)

## Negotiations Support

- The Negotiations Department represents physicians in various negotiations including the Physician Master Agreement and WorkSafeBC Agreements.
- Provides support for members through all stages of individual contract negotiations.

Associate Negotiator- **Deanna Mayhew** 604-638-2871 dmayhew@doctorsofbc.ca

## Membership and Benefits

The team can answer questions regarding these programs and help with any membership inquiries.

- Provides a comprehensive benefits program to physicians including:
- the Canadian Medical Protective Association (CMPA) Dues Rebate;
- the Contributory Professional Retirement Savings Plan (CPRSP); and
- the Continuing Medical Education (CME) Fund.

For assistance from the Membership and Benefits team, please email: [benefits@doctorsofbc.ca](mailto:benefits@doctorsofbc.ca)

## Other Supports

To be connected to any **other** Doctors of BC service or initiative please call 604-736-5551 or toll-free 1-800-665-2262 to speak with reception and be directed appropriately.

## Langley Division of Family Practice

**Ellen Peterson**

604-510-5081 (office)

604-802-6313 (cell)