

Project Report Card – November 2014

Psychiatry

Regional Steering Committee

Lead: Dr. Kevin McKechnie
Dr. Mary Bassingthwaighte, Dr. Michael Brownstein, Dr. Akin Iyiola, Sarah James, Dr. Trevor Janz, Cindy Kozak-Campbell, Dr. Richard Magee, Zak Matieschyn NP, Dr. Sharman Naicker, Dr. Cletus Okonkwo.

RACE Line
32 calls in
3 months
13 Psychiatry
19 Vancouver RACE

Responsive
Behaviours Rounds
has overwhelming
participation from
across the province

CYMH
Collaborative Care
with Dr. Iyiola
to start
January 2015

Highlights

▶ **Rapid Access to Consultative Expertise**
KB advice line launched July 2, 2014 with direct access to Vancouver RACE

Closely linked to the Vancouver RACE service, the Kootenay Boundary RACE line offers access to regional and provincial specialist services for non-acute patient care planning

▶ **New Responsive Behaviours for Seniors Rounds started Sept. 18, 2014**

New rounds offers insights on active regional cases from residential care and home health services in a team-based learning environment for supporting seniors with challenging psychiatric conditions

▶ **Child and Youth mental health collaborative care sessions start January 2015**

New monthly session for physicians to directly access specialists to triage their child and youth patients

Impacts

▶ RACE services now available for Psychiatry, Chronic Pain and Neurology + 20 Vancouver specialties.

▶ RACE has the potential to reduce ER visits and unnecessary face-to-face consultations within hours of a patient visit.

▶ First two sessions saw over 30 participants each.

▶ Additional phone lines have been added.

▶ Build skills and capacity across care teams, including physicians and health care staff, to manage these challenges for better patient outcomes

▶ Provide advice on specific patient cases for physicians to manage patients in clinic

▶ Quick access to specialist advice while patients wait for further assessment or support

▶ Increased communications between psychiatrists and doctors reduces potential ER visits while building doctor skills