

# JUNE 2016

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## Kootenay Boundary Division Dispatch

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### THE PRIMARY CARE HOME

#### Minister of Health Meets with KB Division

Division physician and IH leaders met with Minister of Health Terry Lake to discuss views on key success factors for evolving the Primary Care Home in BC, including:

- Developing a robust continuous quality improvement framework at the clinic level including support for the physician led Health Care Data Collaborative,
- Communicating with Divisions regarding primary care reform in a way that maintains our status as equal partners with our HA colleagues,
- Making Collaborative Services Committees (IH/Division) tables of consequence by landing governance of primary care funds in the hands of CSC membership,
- Tackling barriers to EMR interoperability at a system-wide level,
- Supporting GPs and HAs with high skill and adequately funded change management resources to support optimal, smoother, consensus based implementation of the Primary Care Home.



Questions or comments? Contact Andrew [aearnshaw@divisionsbc.ca](mailto:aearnshaw@divisionsbc.ca)

### CLINICAL SUPPORTS

#### New Resources on Pathways

- [KB Newborn Feeding Supports](#)
- Irritable Bowel - IBS - Clinical Protocol: [pathwaysbc.ca](http://pathwaysbc.ca) under 'Featured Content'
- Endometrial Cancer (GPAC 2015): [pathwaysbc.ca](http://pathwaysbc.ca) under 'Featured Content'
- Complex Diseases Physician Resources: [pathwaysbc.ca](http://pathwaysbc.ca) under 'Featured Content'

On-Site Pathways tutorials at Kootenay Lake Medical, RISE BC, Riverside Medical and Castlegar Medical have taken place in June. Comments from physicians: "I didn't realize how much information was available on Pathways." – "I look through wait times for specialists on Pathways and choose one with the patient in the examining room." – "All our MOAs use it and

give specialist information to the patient so they can follow up for their appointment, it saves a lot of time."

If you want to see a specific resource on Pathways or have a short tutorial session on the use of Pathways for your clinic, please contact Paul - [pedney@divisionsbc.ca](mailto:pedney@divisionsbc.ca)

## Help Shape the Future of Pharmacists Prescribing in BC

All Kootenay Boundary GPs and NPs are strongly encouraged to read the proposal for a Certified Pharmacist Prescriber program, there is also a short survey to provide feedback if you wish to do so – [Learn More](#)

## Upcoming CPD

### **SAVE THE DATE! > Your IT needs**

Dr. Douglas Kingsford, Chief Medical Information Officer for Interior Health invites you to participate in an open meeting exploring IT needs for physicians.

The dine and learn events will cover topics such as: EMR integration, envisioning the IT needs of the future primary care homes, secure messaging, and telehealth. Bring your ideas and questions!

**Nelson:** Tuesday, July 12 1800 - 1930 at the Prestige Lakeside

**Castlegar:** Tuesday, July 12 0800 - 0930 at the Castlegar IH Administration building in the conference room - includes video link to: Grand Forks, Nakusp, New Denver and Kaslo

**Rosland:** Wednesday, July 13 1800 - 1930 at the Prestige Mountain Resort

Do you want a one-on-one meeting with Dr. Kingsford? Contact Mona at [mmattei@divisionsbc.ca](mailto:mmattei@divisionsbc.ca) to set up a time.

## EMPOWERING PATIENTS

### Telehealth: Final Request for Patient Input

We want to better understand some of the challenges that patients face in getting to specialist appointments and identify specialities potentially most suited to videoconferencing. Please pass on this link to patients who have been referred and had to travel to see a specialist in the last two years: [www.bit.ly/telehealthKB](http://www.bit.ly/telehealthKB)

### Top 3 Patient Resources on Pathways for May 2016

[Birth Control Options and comparisons \(SOGC\)](#)

[Sexual Health Issues - booklist \(OPT\)](#)

[Irritable Bowel Syndrome - low fodmap diet](#)

# System Improvement

## Diabetes Care in Trail

An interview with Dr. Chi Zhang about the evolution of the Kiro Diabetes Education Care team over the past 2 years highlights the importance of team work, perseverance and passion in making change happen.

"I hate to see patients ending up coming to the hospital for dialysis. I'm always thinking to myself, 'what could we have done to prevent this?'. No one wins. The practitioners feel like they've failed, the patient has to spend upwards of 20 hours a week to get the treatment they need and the cost to the system is over \$60,000. It's lose, lose, lose." [Read more](#)



## ED <-> ICU Telehealth ... Robot or TeleCart?

The Shared Care 'Care Connects' project has been busy testing potential solutions for ER-ICU Telehealth connections. Internist Dr. Scot Mountain at KBRH ICU in Trail and ED physicians at KLH ED in Nelson tested two telehealth systems in May/June. "This will be a great addition, it gives ICU physicians face to face contact with ER Physicians and patients and will enable us to prepare for patients well in advance of their potential arrival in ICU."

Questions? Contact Mona at [mmattei@divisionsbc.ca](mailto:mmattei@divisionsbc.ca)

## Leading Social Determinants of Health

KB Division with the support of Blue Cross hosted a province wide day long event in Vancouver discussing physician leadership in the Social Determinants of Health. The entire afternoon was dedicated to discussion among participants to explore what collective action on SDH might look like in BC. Next steps that will be actioned include:

- 1 Create an interdivisional network for addressing SDH supported by the Provincial Division Office.
- 2 Initiate universal poverty screening in all GP practices, integrating this into EMRs.
- 3 Advocate at local municipalities for a provincial poverty reduction strategy. ([BC Poverty Reduction Coalition](#) provides an action toolkit.)
- 4 Create a toolkit for integrating SDH into Primary Care Home practice.