

Looking for a Family Practitioner?

Resources to Support Your Health Care Needs

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Register to find a Family Practitioner in Kootenay Boundary

The Health Connect Registry is a region-wide patient registry for people who are looking for a family doctor or nurse practitioner. Once registered, you will be contacted directly when a primary care provider is available.

kbhcr.ca >

Emergency & Urgent Care

For medical emergencies call **9-1-1** or go to your closest emergency department.

divisionsbc.ca/kootenay-boundary/for-patients/kb-clinics-hospitals#ED-List >

Visit the Interior Health web page for current information on the Castlegar Urgent & Primary Care Centre (UPCC), services & how to access.

interiorhealth.ca/locations/castlegar-urgent-primary-care-centre >

Walk-in Primary Care

Ancron Medical in Nelson offers a walk-in clinic on Saturdays & Sundays from 10 - 2.

[ancronmedical.com/walk-in-clinic >](https://ancronmedical.com/walk-in-clinic)

**Please note Ancron Medical Clinic's weekend walk-in will be closing with the last day being August 25th, 2024.*

See Your Pharmacist Services

BC Pharmacists can assess & prescribe for 21 minor ailments (including uncomplicated urinary tract infections, allergies & more), contraception, nicotine cessation & emergency refills. Book an appointment or walk-in to an available pharmacy.

[seeyourpharmacist.ca >](https://seeyourpharmacist.ca)

Health Link BC 811 - Health Advice by Phone

Call **8-1-1** to speak with a registered nurse, dietitian, pharmacist or exercise therapist for health advice; or connect with a service navigator for help to find a health care resource. Available 24/7.

[healthlinkbc.ca/more/about-healthlink-bc/about-8-1-1 >](https://healthlinkbc.ca/more/about-healthlink-bc/about-8-1-1)

Virtual Primary Care Options

> *FIRST NATIONS VIRTUAL DOCTOR OF THE DAY*

The Virtual Doctor of the Day program is open to all First Nations people & their families living in BC. The program includes doctors of Indigenous ancestry. All doctors & allied health care professionals are trained to follow the principles & practices of cultural safety & humility. Call **1-855-344-3800** to book an appointment.

[fnha.ca/what-we-do/ehealth/virtual-doctor-of-the-day >](https://fnha.ca/what-we-do/ehealth/virtual-doctor-of-the-day)

> *HEALTH LINK BC VIRTUAL PHYSICIANS*

HealthLink BC's virtual physicians provide confidential health information & advice. Virtual physicians can be available to 8-1-1 callers after assessment by a Health Link registered nurse.

[healthlinkbc.ca/virtual-physician >](https://healthlinkbc.ca/virtual-physician)

> *FOUNDRY BC VIRTUAL PRIMARY CARE*

Foundry Virtual BC offers free virtual primary & sexual health care services to young people ages 12-24 in BC, who do not have access to a physician or medical professionals in their community.

[foundrybc.ca/virtual/primary-care >](https://foundrybc.ca/virtual/primary-care)

> *VIRTUAL HEALTH CARE PLATFORMS*

*Various platforms are available with family practitioner appointments covered under BC MSP:

- TELUS MY HEALTH: [telus.com/en/health/my-care >](https://telus.com/en/health/my-care)
- WELL HEALTH VIRTUAL CLINIC: [virtualclinics.ca >](https://virtualclinics.ca)
- TIA HEALTH: [tiahealth.com >](https://tiahealth.com)
- VIVACARE: [vivacare.ca/telehealth-online-doctor >](https://vivacare.ca/telehealth-online-doctor)
- ROCKET DOCTOR: [rocketdoctor.ca/bc-online-doctor >](https://rocketdoctor.ca/bc-online-doctor)
- MAPLE AT SHOPPERS: [shoppersdrugmart.ca/en/health-and-wellness/maple-virtual-care >](https://shoppersdrugmart.ca/en/health-and-wellness/maple-virtual-care)

**The above list is intended to share options. It is not exhaustive nor an endorsement or recommendation by KB Division of Family Practice.*

Preventive Screening

> **KB SCREENING CLINIC**

A virtual clinic offering age-related routine screening for Kootenay Boundary residents who don't currently have a primary care provider. Screen for colon, breast, cervical & lung cancer as well as abdominal aortic aneurysm, HIV & syphilis.

kbscreen.ca >

> **CERVIX SELF SCREENING**

Cervix self-screening is an alternative to the Pap for routine screening. It's accurate & convenient. Request a self screening kit by phone **1-877-702-6566** or online.

bccancer.bc.ca/screening/cervix >

Sexual Health

> **OPTIONS FOR SEXUAL HEALTH CLINICS**

Options clinics are inclusive spaces to access sexual & reproductive health care. Find a Kootenay Boundary clinic near you using their clinic finder.

optionsforsexualhealth.org/care/clinic-finder >

> **GET CHECKED ONLINE STI TESTING**

An easy way to test for sexually transmitted infections (STIs) without visiting a health care provider. It's a free & confidential service offered by the BC Centre for Disease Control (BCCDC). Participating labs currently include Nelson BC.

getcheckedonline.com/Pages/HowGetCheckWorks.aspx >

Dental Health

> **WEST KOOTENAY COMMUNITY TEETH CLINIC**

A not-for-profit clinic that offers high quality dental care for Kootenay-Boundary region low-income members including children, their families & seniors.

teethclinicwk.ca >

> **CANADIAN DENTAL CARE PLAN (CDCP)**

A federal program aimed at easing financial barriers to accessing oral health care for eligible Canadian residents. Applications are currently opening in phases. Find out if you qualify & when you can apply.

canada.ca/en/services/benefits/dental/dental-care-plan.html >

Mental Health - Adults

> INTERIOR HEALTH MENTAL HEALTH & SUBSTANCE USE SERVICES (MHSU)

MHSU aims to provide a safe space where you can be connected to the service or services that meet your needs. To self-refer, call 310-MHSU (6478) or visit your local MHSU Centre.

interiorhealth.ca/services/access-mental-health-and-substance-use-services>

> CANADIAN MENTAL HEALTH ASSOCIATION (CMHA) BC

CMHA BC provides mental health & substance use resources, services & support.

cmha.bc.ca >

> HERE TO HELP BC

Find quality mental health information, learn new skills, & connect with key resources in BC.

heretohelp.bc.ca >

> HELP STARTS HERE - GOV BC

Explore GOV BC's listing of resources across the province.

helpstartshere.gov.bc.ca >

> ANXIETY & DEPRESSION SKILLS GROUPS

Bounce Back is a free skill-building program designed to help adults & youth 13+ manage low mood, mild to moderate depression, anxiety, stress or worry. Learn skills to support your mental health with the help of a coach.

bouncebackbc.ca >

Mind Space BC offers free MSP-covered cognitive behavioral therapy (CBT) skills groups that are led by family physicians & offered virtually for BC residents. 93% of group participants report greater confidence in managing mental health symptoms.

cbtskills.ca >

Mental Health - Child & Youth

> KB SEARCHLIGHT

'KB Searchlight' can help link you to the right services in your local community. It's a directory of youth mental health & substance use programs, services & resources for Kootenay Boundary youth, families & supporters.

kootenayfamilyplace.org/kb-searchlight >

> FOUNDRY BC

Free & confidential support for young people, ages 12-24, both online & in-person in communities across BC.

foundrybc.ca >

> KELTY MENTAL HEALTH RESOURCE CENTRE

Helps families across the province navigate the mental health system, connect with peer support, & access resources & tools to support well-being. kelymentalhealth.ca >

Finding Community & Health Resources

> BC 2-1-1 RESOURCE NAVIGATORS

Dial or text 2-1-1 to connect with a resource navigator for information & referrals to community & government services that can help with: mental health, basic needs like food & shelter, substance use, legal & financial assistance & much more. Not sure where to turn? Contact 2-1-1 or search their online database.

bc.211.ca >

> KB FETCH

KB Fetch can help link you to the services you need in Kootenay Boundary. It's a regional health & community services directory with information on programs & services located in, or serving, the region - including counseling & mental health supports & so much more.

kb.fetchbc.ca >

> PATHWAYS KOOTENAY BOUNDARY

Pathways Kootenay Boundary is a comprehensive online health & community resource directory that's easily searchable to find support & services near you.

kb.pathwaysbc.ca >

Aboriginal Patient Resources

> CIRCLE OF INDIGENOUS NATIONS SOCIETY (COINS)

COINS provides cultural support & services to Aboriginal people in Kootenay Boundary.

coinations.net/our-programs >

Patients can self refer to the COINS **Aboriginal Health Coordinator** for services & support.

coinations.net/referral-form-for-aboriginal-health-coordinator >

The COINS team has prepared a **helpful listing of resources** for patients who don't currently have a family doctor.

bit.ly/Kb-Ab-Unattached >

> KB CULTURAL SAFETY - PATIENT RESOURCES

A directory of resources, filterable by nation, to use in helping find health care supports patients' need for themselves, &/or their family. Includes programs, resources, counseling, dental, benefits & much more.

kbculturalsafety.org/patients >

> FIRST NATIONS HEALTH AUTHORITY (FNHA)

FNHA delivers benefits & a wide variety of First Nations health, wellness & benefits programs across BC.

fnha.ca >

FNHA's Virtual Doctor of the Day program is open to all First Nations people & their families living in BC.

fnha.ca/what-we-do/ehealth/virtual-doctor-of-the-day >

Maternity Care

Find a maternity care provider near you to support pregnancy & child birth.

<https://divisionsbc.ca/kootenay-boundary/for-patients/kb-clinics-hospitals#MAT-List> >

Aboriginal patients can qualify for the **Doulas for Aboriginal Families Grant Program (DAFGP)** offered by the BC Association of Aboriginal Friendship Centres, First Nations Health Authority & BC Ministry of Health.

<bcaafc.com/dafgp> >

Gender Affirming Health Care

Access a resource guide for Kootenay Boundary transgender, Two-Spirit, non-binary, gender diverse people & allies to help in navigating health care, services & support.

<divisionsbc.ca/kootenay-boundary/gender-affirming-care> >

Home & Community Care

Interior Health offers a variety of at-home & community services to seniors & people with acute, chronic, palliative or rehabilitative health care needs.

<interiorhealth.ca/health-and-wellness/home-and-community-care/help-with-living-at-home> >

Respite for caregivers is available through Adult Day Services & Home Health Clinicians at Interior Health.

<preprod.interiorhealth.ca/services/adult-day-services> >

Chronic Disease Care & Support

Interior Health offers support & resources to assist individuals impacted by a chronic health condition - including asthma, COPD & other lung conditions, brain injury, dementia, diabetes, chronic pain, heart disease, kidney disease, stroke & TIA.

<interiorhealth.ca/health-and-wellness/healthy-living/chronic-diseases> >

24/7 Crisis Support Lines

Reach out to access 24/7 support by phone or text:

- **988 SUICIDE CRISIS LINE:** Call or text **9-8-8** if you are experiencing feelings of distress or despair, including thoughts of suicide.
- **INTERIOR CRISIS LINE:** Call **1-888-353-2273** for emotional support & resources for anyone in crisis.
- **310 MENTAL HEALTH SUPPORT:** Call **310-6789** for support & resources specific to mental health & substance use.
- **KUU-US CRISIS RESPONSE SERVICE:** Call **1-800-588-8717** for culturally-aware crisis support for Indigenous peoples in B.C.
- **TRANS LIFELINE:** Call **1-877-330-6366** for emotional support & resources for trans people in BC.
- **KIDS HELP PHONE:** Call **1-800-668-6868** or text CONNECT to 686868 for confidential & anonymous support from trained responders for kids & youth.

- **VICTIM LINK BC:** Call **1-800-563-0808** for information & referral services for all victims of crime & immediate crisis support to victims of family & sexual violence.
- **ALCOHOL & DRUG INFORMATION & REFERRAL SERVICE:** Whether it's for yourself or someone you care about, call **1-800-663-1441** for information, options & support. They can refer to a full range of counseling & treatment services across BC.
- **BC SENIORS' DISTRESS LINE:** Call **604-872-1234** to talk with a crisis responder. This is also available to anyone who is concerned about an older adult.
- **BC POISON CONTROL:** If you suspect someone has been poisoned by a medicine, chemical or other substance, call the Poison Control Centre at **1-800-567-8911**.

Advocacy / Education

Kootenay Boundary's Patient Advisory Committee & Community (PACC) works together to bring patient voices on important issues to health care providers & policymakers in our region. Their website also shares a series of educational articles featuring health care information & resources.

kbpacc.ca/empowering-the-citizen-patient >

ACCESS THIS RESOURCE LIST ONLINE: bit.ly/KB-Unattached >



*We warmly invite you to visit Kootenay Boundary Division of Family Practice
[@kbdivision](https://www.facebook.com/kbdivision) on Facebook & our website patient resources section kdivision.ca*

We share new featured resources as they arise.