





Project Report Card - June 2014

Frail Seniors

Regional Steering Committee

Co-leads – Cydney Higgins & Dr. Keith Merritt Cindy Kozak-Campbell, Cindy Crane, Jane Cusden, Denise Gamble, Trish Hallstrom, Sarah James, Shannon Jennings, Linda Krantz, Dr. Bob Lewis, Dr. Libby McCoid, Barb Nielsen, Dr. Jim Noiles, Dr. Leslie Paul

Home Health
Services
Algorithm
launched
15th April, 2014

Community
working groups
established in Trail
and Castlegar,
Grand Forks in
development

Frail Seniors readmission survey in progress

Highlights

- Home Health Service algorithm approved to family physicians March 2014. Distribution underway with target completion May 2014.
- Community frail seniors working groups established including geriatric assessment team physicians and clinicians, Home Health nursing managers, and family physicians will identify solutions to closing communication gaps between community service teams.
- Survey initiated of frail seniors who have been readmitted to hospital within 30-days.

Impacts

- The Home Health Service algorithm gives family physicians clear information about the intake process for patient referrals for services. Ensuring patients get the right service at the right time.
- Cross functional working groups will establish more robust solutions to integrated care for frail seniors. This increase in quality care will enable patients to stay at home longer, reduce admissions to hospital and visits to emergency departments.
- 30-day readmission survey will provide critical information direct from frail seniors that will guide the working group in improving discharge planning, reducing ALC length of stay, and identifying areas for improvement in community supports.