

Equitable, Resilient, and Vibrant Primary Care in Kootenay Boundary



KB Division works with partners and communities to bring these supports, services and innovations to health care clinics, providers and patients in our region.

How we do it:

- Advocating for KB health care needs (e.g. compensation, EMR interoperability, MHSU services) at leadership tables.
- QI & Lessons Learned processes built into every project.
- Clinical Services Hub: bi-weekly meetings with partners to discuss needs of each clinic in KB.
- Hosting/Administering KB GP & SP Shared Care projects (e.g. Chronic Pain, Gender Affirming Care, Oncology, Emergency Medicine Network).

CLINIC SUPPORTS

Digital Health:

- EMR optimization / switching
- Online booking
- Virtual health workflow support
- RccBC Virtual Care Assistants
- Microblogging MD GP-SP messaging App
- Clinic website planning/building



Contact: mona.mattei@divisionsbc.ca

Financial Optimization:

- Physician Fiscal Fitness
- Compensation Models



Contact: aearnshaw@divisionsbc.ca

PSP Practice Supports:

- Data Tools (inc. Panel management)
- Coaching and peer monitoring
- Learning opportunities



Contact: tammy.hriczu@interiorhealth.ca

Back-End HR Supports:

- MOA CPD and supports
- MOA locum support
- Clinic managers network
- Hiring consultancy
- HR forms & policies



Contact: tammy.hriczu@interiorhealth.ca

Recruitment & Retention:

- FP and SP recruitment
- Family Physician Locum
- Physician Wellness



Contact: sylvain@kbdocctors.ca

TEAM BASED CARE

Team Expansion:

- Co-located nursing, behavioural health and physical therapy
- Regional positions and programs: Aboriginal Coordinator, Pharmacist, Dietitian, Respiratory Therapist



Contact: nsnyder@divisionsbc.ca

Team & Network Development:

- Quality Improvement
- Learning Lab
- Advocacy for additional resources



Contact: juliushw@divisionsbc.ca

CLINIC OPERATIONS

Prima Health:

- Independent Division Governed Co-op that facilitates clinic operations
- Stepping stone to regional Community Health Centre network



Clinic Operating Agreements:

- Prima employed clinic managers contracted to private clinics

Prima Operated Clinics:

- KB Health Online: Regional Virtual Clinic
- Demonstration Clinic

Visit: PrimaHealth.ca

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