



# Delta Division Annual Report 2012

FOR THE FISCAL YEAR FROM APRIL 1, 2012 TO MARCH 31, 2013

## Report from the Lead Physician



Dr. Martin Ray

It is with great pleasure and gratitude that I write the Delta Division of Family Practice lead physician report for our 2012 fiscal year. The Delta Division is committed to being an inclusive, member-driven society. A strong, engaged membership will continue to be the basis for a successful organization. All non-FRCPs (Fellow of the Royal College of Physicians of Canada) living or working in Delta are eligible for membership. I am delighted that our Division has grown from 35 to 58 members, which is a full 100 per cent of eligible physicians. As members, all these Delta physicians now benefit from the Division's services and have the right to vote at our AGM.

The Division consistently seeks participation from members in issue-oriented focus groups, surveys and informal discussions. Community input is also invited. These activities provide a forum for discussion, planning and action. The Division committees consult with stakeholders and provide direction to the board. Staff performs the day-to-day work of the Division and board members maintain an advisory role. The Division's board is committed to making decisions by consensus and resolving problems through collaboration.

Recruitment and retention, community health, mental health and orthopaedics were identified as core issues at our initial planning meeting and continue to be the cornerstones of the Division's work.

Details of the specific work in these areas can be found in the committee reports.

All-member events have been well attended. These included an advanced care planning presentation by Dr. Charlie Chen, a recruitment and retention focus group, and an Attachment Initiative informational presentation by Dr. Bill Cavers. Delta members have been included in two events sponsored by White Rock Physicians Advocating Wellness (PAW). Board members have attended Provincial Round Table conferences.

As lead physician, I represent the Division at the Fraser Health Authority Inter Division Council. This group

brings together lead physicians from divisions within the Fraser Health area and senior level administrators from Fraser Health. There is considerable opportunity for sharing of new ideas, experience and creative problem solving.

Board members are representatives on the Delta Division Collaborative Services Committee. This committee includes representatives from Fraser Health, GPSC, the Ministry of Health and Delta Municipality working on issues of concern. Issues brought to this committee have included the Division's four core priorities, as well as Delta Hospital long range planning. Our plan is to broaden the membership base of this committee to include key representatives from the community.

I wish to extend thanks to Gord Collings, our coordinator for six months. Gord elected to pursue his coaching career, taking a position as head coach with the UBC women's softball team. Diane Harper, our administrative assistant, graciously took over the role as interim coordinator. The board is deeply appreciative of Diane's hard work and dedication in providing the Division with support above and beyond expectations. I am pleased to welcome our new executive director Joy McConnell. Joy requires no introduction as she has been ever-present in numerous health care related leadership roles in our community. Thank you also to Debbie Payne for her excellent work on the orthopaedic and mental health surveys.

Moving into fiscal year three, I look forward to seeing increased member involvement on our committees. Our committees continue to be the

backbone of our organization and provide thoughtful recommendations to the board. Division participation in the Attachment Initiative will bring many opportunities to strengthen primary care in Delta. I also look forward to reaching out to the Delta community to participate in our projects.

I wish to extend a heartfelt thank you to board members Ruth Turnbull, Ljiljana Kordic, Calvin Cheng and Sylvia Henderson. They were each instrumental in building the organization to what it is today. Without them, there would be no Delta Division of Family Practice.

Finally, thank you to all members for your participation and support. You work very hard, day in and day out, and remain the cornerstone for family practice in Delta.

Dr. Martin Ray  
Lead Physician

## Message from the Executive Director



Joy McConnell

Since joining the Delta Division in December 2013, I have been on an exhilarating journey made so much easier thanks to Dr. Martin Ray, Diane Harper and each of the board members. Their passion for our community is reflected in their dedication to the Delta Division and their desire to actively engage Delta's physicians.

I have lived in South Delta for over 40 years. During that time, I have been involved with Delta Hospital, Delta Hospice and the community at large, both as a citizen

and as a caregiver. I share the Division members' passion and vision. What a great opportunity awaits us as we partner in enriching our

community and caring for one another.

The Delta Division's working committees provide a way for every member to become

actively engaged in the Division's work. As we collaborate on addressing member priorities, identifying opportunities for improvement and overcoming obstacles, we create a process for success that will contribute to a vibrant and healthy community with seamless access to care for all.

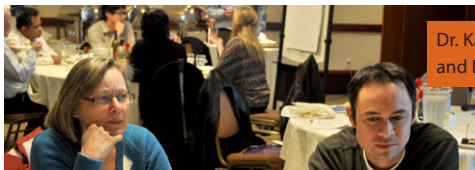
With a solid foundation, and clear direction, we look forward to serving the Delta Division in the coming year.

Joy McConnell  
Executive Director



## Division Initiatives

The Delta Division of Family Practice has enabled local family physicians and their patients to collaboratively explore possible solutions to complex health care issues. The Division is working hard to further cooperation and collaboration in primary care and to bring as many groups to the table as possible to find better ways to work together and improve the overall health experience. The board of directors strongly believes building a community of practice based on collaboration, trust, and accountability will improve family physicians' ability to care for patients.



Dr. Karen Blachford  
and Dr. Chris Vipler

## Division Committee Reports

### Recruitment and Retention Committee

The committee has met monthly since October 2012. A recruitment and retention survey conducted by the Division had a 100 per cent member participation rate. Results indicated a significant number of physicians with large practices were considering retirement in the next two to five years. There were five practices each looking for one full-time physician to replace recent vacancies. It was estimated there will be an average of three full-time vacancies per year for the next five years. This estimate only reflects the existing physician population and does not account for expected increased demands from population growth and an aging population.

A joint proposal submitted to the provincial Divisions office's Innovation Fund by the Delta, Langley and Surrey-North Delta Divisions to establish the Regional Recruitment Strategy Initiative was approved in October 2012. This initiative is staffed by a project coordinator and a recruitment strategy coordinator who report to Delta through the Division recruitment and retention committee. Recruitment tools developed through the regional program include a Delta recruitment video, Delta banner and a Delta information handout. The regional recruitment strategy staff hosted an information table at the Family Medicine Forum in November. Two

potential candidates obtained through this initiative have visited Delta practices. At the time of writing this report, no candidates have been placed through the regional recruitment program; however, we are very pleased that four vacancies have been filled through individual physician efforts.

In addition to chair Martin Ray, the following committee members are recognized for their dedication and thoughtful participation in the committee activities: Jennifer Rogerson, Chris Vipler, Nav Grewal and Delta Council member Ian Paton.

### Community Health Committee

Delta, in the near future, will be one of the next communities to have integrated home health rolled out by the Fraser Health Authority. In the integrated home program, all of a physician's patients using home health services

will be managed under a single case manager who will be available to communicate with the physician, thus providing better continuity of care. More detailed specifics are pending.

As of yet, there is no working group related to community health issues. Any members with concerns about community health or interested in joining a working group please contact Dr. Calvin Cheng.

### Mental Health Committee

The mental health needs of the Delta community are significant. Over this past year, the terms of reference for the committee were written and a member survey was conducted. Preliminary results show a significant deficit in

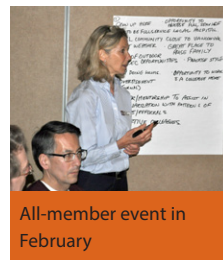
the resources needed in this area. The mental health committee will use the survey results to identify opportunities for improvement, and to network and collaborate with vested stakeholders. The goal is to develop a local resource guide/

manual that will be accessible to Delta physicians both online and as a hard copy.

This working committee is seeking physicians interested in joining. Please contact chair, Dr. Ruth Turnbull.



Dr. Ed Lerner (standing),  
Dr. Pavi Vajravelu, and  
Dr. Richard James



All-member event in  
February

### Orthopaedic Committee

The orthopaedic committee has been meeting regularly for the past ten months with Fraser Health staff Dr. Peter Blair, program medical director, Surgery; Dr. John Hamilton, program director, Primary Care; Marc Pelletier, vice-president clinical operations and strategic planning; Dr. Garey Mazowitz, GPSC representative, and other key senior staff to explore the possibilities for improving orthopaedic care and access to orthopaedic care for Delta residents.

The main goal is the opening of a Cast Clinic at Delta Hospital so that non-surgical orthopaedic cases can be assessed and treated closer to home.

In addition to chair, Dr. Ljiljana Kordic, the following committee members are recognized for their dedication and thoughtful participation in the committee: Drs. Craig Martin, Dan Rubin, Dan Robibo, and Martin Ray.

## Delta Division of Family Practice Comparative Income Statement

Actual  
04/01/2012 to  
03/31/2013

Budget  
04/01/2012 to  
03/31/2013

### REVENUE

#### Income

Direct Public Support: GPSC-Inf...	120,418.27	187,500.00
Direct Public Support: Net	120,418.27	187,500.00
Investments	0.00	500.00
Investments: Interest-Savings, S...	592.72	0.00
Investments: Net	592.72	500.00
Investment from GIC	122.88	0.00
<b>Total Income</b>	<b>121,133.87</b>	<b>188,000.00</b>

### TOTAL REVENUE

121,133.87 188,000.00

### EXPENSE

#### General & Administrative Expenses

Advertising	404.36	0.00
Amortization	595.00	0.00
Business Expenses	25.00	0.00
CME	1,442.86	0.00
Conferences	2,802.24	0.00
CSC	1,806.50	0.00
Contracted services: Audit	3,000.00	0.00
Contract Services: Accounting Fees	1,120.00	0.00
Administration	72.75	0.00
Contracted Administrator	5,310.99	3,360.00
Contracted Book Keeper	0.00	300.00
Contracted Coordinator	34,531.46	47,376.00
Physician Committee	0.00	10,800.00
Physician Board	37,835.41	21,600.00
Bank Fees	355.99	350.00
Insurance	687.53	1,500.00
Meeting Costs	4,435.92	1,600.00
AGM	2,531.20	0.00
Memberships	6,580.00	6,300.00
Professional Fees	0.00	7,000.00
Society Fees	0.00	100.00
Travel – Board Members	2,327.50	300.00
Travel – Coordinator	0.00	100.00
Travel – Members	0.00	100.00
Postage	0.00	450.00
Office Supplies	205.22	1,294.00
Printing	790.19	2,500.00
Engagement Events – Meeting Costs	349.77	15,878.00
MH – Physician Work Grp	0.00	7,200.00
MH – Coordinator/Proj Manager	0.00	7,224.00
MH – Print/Publicity/misc costs	0.00	2,500.00
MH – Meeting Costs	351.30	1,440.00
Ortho – Physician Work Grp	0.00	7,200.00
Ortho – Coordinator/Proj Mgr	0.00	7,224.00
Ortho – printing/publicity/misc	0.00	2,500.00
Ortho – Meeting Costs	1,580.85	1,440.00
Recruit – Physician Work Grp	0.00	7,200.00
Recruit – Coord/Projec Mgr	0.00	7,224.00
Recruit – print/publicity/misc	1,401.27	2,500.00
Recruit – Meeting Costs	9,875.00	1,440.00
<b>Total General &amp; Administrative Expenses</b>	<b>120,418.31</b>	<b>176,000.00</b>

### TOTAL EXPENSE

120,418.31 176,000.00

### NET INCOME

715.56 12,000.00

## Delta Board of Directors

(as of March 2013)

Dr. Martin Ray — Chair  
Dr. Sylvia Henderson — Vice-Chair  
Dr. Calvin Cheng — Secretary/Treasurer  
Dr. Ljiljana Kordic — Director  
Dr. Ruth Turnbull — Director

### Staff

Gord Collings — Coordinator  
Diane Harper — Administrative Assistant

### Contact

Delta Division of Family Practice  
1443 View Crescent  
Delta, B. C.  
V4L 2K2

Phone: 604-943-9399  
E-mail: delta@divisionsbc.ca