

NEWS RELEASE
February 10, 2016

Delta Division of Family Practice Launches FETCH Website in South Delta – A Public Online Resource for Community Health Services

Delta, BC – The Delta Division of Family Practice is pleased to announce the launch of a new website called “FETCH” (For Everything That’s Community Health). FETCH is a new, community web-based resource that helps the public and healthcare providers access information about community health services in the South Delta area. FETCH can be accessed at www.delta.fetchbc.ca.

This user-friendly, searchable website provides valuable information about mental health and substance use services, and will soon expand to include information about other community health resources such as supports for seniors, services for First Nations peoples and much more. FETCH is one of several projects undertaken by the Delta Division as part of A GP for Me, a provincial initiative jointly funded by the Government of BC and Doctors of BC. Twelve other BC communities have also introduced a FETCH website to help the public find local resources.

“Community-specific information hubs like the Delta FETCH website, not only help patients access resources for themselves and their families, but also enable doctors and other health care providers to better connect patients with information and services that supports their patients’ overall health and well-being,” said Health Minister Terry Lake.

The Delta Division conducted extensive research with local physicians and organized multiple community engagement events. The Division heard that healthcare providers do not always know about all the available support services that could benefit their patients. Community members shared navigating services can be difficult. FETCH aims to assist patients to locate resources thereby helping to meet their overall health needs.

“Doctors and patients spoke and we heard that navigating services can be challenging,” says Geri McGrath, Executive Director of the Delta Division of Family Practice. “As part of the FETCH project, the Delta Division collaborated with local health care professionals, service agencies and the municipality to develop a library of resources to meet the complex range of health care needs for citizens.”

FETCH is quick, easy and convenient. The website is currently available and listings will continue to be updated on an ongoing basis to build a robust community resource. Members of the public are welcome to provide suggestions to the Delta Division about health resources they would like to access. Agencies participating in FETCH take responsibility for adding and maintaining their own content on the website. Community health agencies are able to update and enhance their information with forms, video and other pertinent information.

Interested agencies who want to be a part of FETCH or the public wishing to provide feedback can contact deltafetch@divisionsbc.ca.

About Delta Division of Family Practice

The Delta Division of Family Practice is a non-profit organization representing family physicians in the communities of Ladner and Tsawwassen. Our mission is to ensure access to timely, comprehensive, high-quality, sustainable health care in Delta through collaborative and collegial relationships within a healthy, engaged physician community.

Together, the members work to improve patient access to local primary care, increase local physicians' influence on health care delivery and policy, and provide professional support for physicians. The Division gives local physicians an opportunity to work collaboratively with the Health Authority, the General Practice Services Committee (GPSC), and the Ministry of Health to identify health care needs in the local community and develop solutions to meet those needs.

About A GP for Me

A GP for Me is a joint effort of the Government of BC and Doctors of BC, and is one part of a provincial integrated approach to provide primary health care services for all British Columbians. Together, we are working to provide more accessible, effective, patient-focused health care, so that patients achieve their best possible health close to home. www.AGPforMe.ca

About Divisions of Family Practice

The [Divisions of Family Practice](http://www.divisionsbc.ca) initiative is funded by a joint committee of the Government of BC and Doctors of BC. Throughout BC there are 35 divisions of family practice encompassing over 230 communities that work collaboratively with partners to enhance local patient care and improve professional satisfaction for physicians. www.divisionsbc.ca

For more information:

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