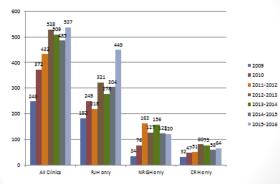
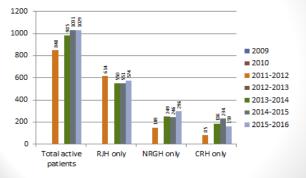
# NRGH - HFC

Heart failure is a serious condition, carrying with it an annual mortality rate that is worse than almost any cancer. As our population ages, and as hypertension, ischemia and OSA take their toll, the prevalence of HF rises. Physicians can be challenged by the time needed to deal with education, complex diagnostics, drug and device protocols, monitoring of co-morbid conditions and end-of-life discussions. Since 2009, NRGH-HFC has proven the value of a multidisciplinary approach to HF, succeeding not only in improving heart strength and function, but in reducing ER presentations and inpatient lengths of stay. We help patients (and family members) understand and cope with this challenging presentation in the home environment. We do involve the Palliative Care Team for patients whose prognosis is short. We value our partnership with Family Practice, and return optimized patients to their care. We hope you will support NRGH-HFC and help us give best care to this unique population.

### Heart Function Clinics Annual New Referrals by Site2009-2015

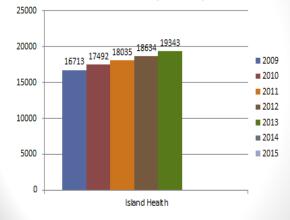


### Heart Function Clinics Annual Active Cases by Site 2009-2015

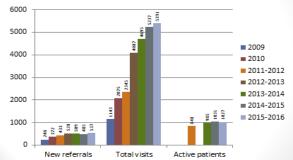


NRGH – HFC Physicians: Dr. Baillie and Dr. Lang Nurses: Honeylette and Madelene

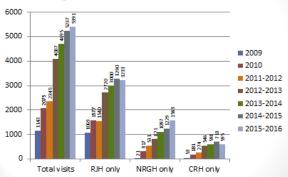
# Provincial Data for Island Health Incident (cases)



### Island Health Heart Function Clinics Annual Volumes 2009-2015

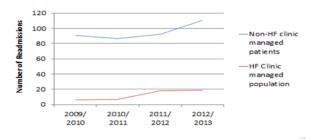


## Heart Function Clinics Annual Total Visits by Site 2009-2015

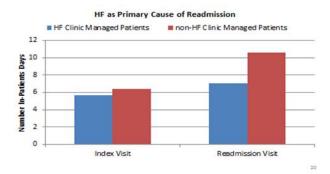


# NRGH - HFC

### Number of HF-Specific Readmissions within 30-days



### Average LOS (in-patient days) of Readmitted HF Patients

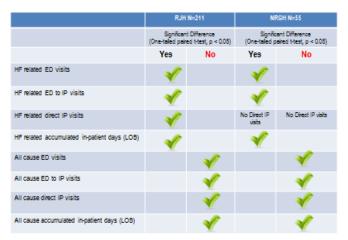


Patient Testimony

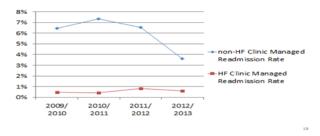
"I am grateful for the HFC and the follow up they do. I am also lucky to have a nurse to call if I have any questions or concerns" – L. Douglas

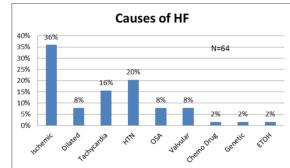
"I am very grateful for the wonderful and best care I received at the HFC" – F. O'Neill

## Magnitude of Difference in Acute Care Utilization



#### HF Clinic Managed vs. non-HF Clinic Managed Patients: HF-Specific Readmission Rates





## HF related admission since they have been in HFC

