

CVDFP CIRCULAR

Memos, Messages & More...

Are you willing to take ER referrals?

CVDFP, working with Cowichan District Hospital ER physicians, has developed a process to refer unattached ER patients to participating GPs.

Referrals will be made only during working hours, and will focus on those patients most in need of follow up care. Accepting such referrals will in most cases qualify GPs to claim the Complex/High Needs Patient Attachment billing incentive.

Are you willing to accept the occasional ER referral? Send a quick email to the CVDFP team, at tlittmann@cvdfp.ca, and let us know. Click below for details on the referral process.

We will also connect directly with those who previously indicated their willingness to participate.

[Read about the process here...](#)

Concerns with Med Access?

Issues with your EMR should always be reported directly to the vendor; however, CVDFP can serve as a secondary, centralized resource to forward concerns to Med Access on your behalf, working through the Community of Practice.

Concerns can be registered with vnicol@cvdfp.ca.

Spring 2014

Are you recruiting for your practice?

CVDFP reps will be attending two recruitment events in the coming weeks and would be pleased to circulate information on your practice to new grads.

Send your information to the admin team at: tlittmann@cvdfp.ca

REMINDER

Don't forget to submit your monthly patient attachment data.

These important stats help CVDFP demonstrate to funders the community's progress on the patient attachment (GP for Me) initiative.

Did you know? UptoDate is available free to all Division members.
See how to register at: www.divisionsbc.ca/provincial/uptodate

EMR & Practice Supports

The Division's Practice Coaching Team— Mai Bennett, Practice Automation Coach, and Erin Lutz, Practice Support Program— is available free of charge to all CVDFP members.

The team will come to your clinic at a time convenient to you, and will customize a session to meet your particular needs. What can they help with? Supports include:

- UptoDate registration
- Assessing patient panel size
- Billing optimization
- Collecting Main Pro C points
- Improving in-office efficiency
- PSP action period requirements
- Use of tools and templates

This is a limited time offer. Funding expires at the end of August, so book your session now! Contact the team to coordinate your session: mbennett@doctorsofbc.ca

Mark Your Calendar

General meeting: June 25-2014; 6-8:30 pm

Annual General meeting: September 24-2014; 6-8:30 pm

REMINDER

The CVDFP Physician Engagement Lead has designated the first Thursday evening of each month a **pub night!**

The event will alternate between the Craig Street and Cowichan Bay Pubs.

The next pub night will be held June 5 at the Craig Street Pub, starting at 6:45 / 7 pm.

The event is open to GPs, specialists, spouses and staff.



String band opening the March 'Spring Fling' Social Event.

**Have content you'd like to see in a future edition of the circular?
Send your ideas to the Division admin team at: tlittmann@cvdfp.ca**

And be sure to check out the CVDFP website:

For news & events: www.divisionsbc.ca/cv/news

For links & resources: www.divisionsbc.ca/cv/links

For GP member log in: www.divisionsbc.ca/security/signin.aspx?source=1

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Process for CDH ER referral of complex care patients to GPs in-community

Qualifying patients are those that are deemed complex by the ERP, who do not have a family physician in the Cowichan Valley catchment area, and are in need of one. The ERP will make a referral to ensure a follow up plan is put in place, with a goal to avoid re-admission to the ER.

- A list of participating GPs, including name, clinic phone and fax number, and geographic location of the practice will be provided to the ER department.
- Accepted referrals will be marked on the rota via a basic check box.
- ERPs will refer on a rotational basis whenever possible, but will first match patients to GPs based on geographic location.
- The GP contacted can either accept or decline the patient; if the former, a plan of action is developed.
- A copy of ER encounter report will be faxed to the GP office.
- The patient will be given the accepting GP's information by the ERP, and advised to make a follow up appointment from home.

Once the patient has had their first appointment, the GP can bill the visit and referral code.

The GP office should submit the following information to CVDFP admin for statistical purposes: patient PHN, the referring MD, and accepting GP.

The list of GP's accepting ER referrals will be maintained and updated by CVDFP admin as needed—changes can be registered with the Division admin team or Dr. J-M Wilson.

HELPFUL LINKS & RESOURCES

- QuitNow is a free smoking cessation program, funded by the BC Ministry of Health and Managed by the BC Lung Association. Learn more: www.quitnow.ca
- Ts'ewulhtun Health Centre
Phone: 250 746 6184; Fax: 250 748 8815; patient transportation: 250 746 6644
- A comprehensive Aboriginal-focused resource list is available on our website: www.divisionsbc.ca/cv/links
- Interested in taking the Cultural Competency Program? Sign up at: www.culturalcompetency.ca/