



# Is there such thing as a good death?

Ensuring that your needs and  
those of your loved ones are met



“Dying is more than just a physical event, it is a process that includes one’s whole being – physical, psychological, and spiritual”

David Kuhl – What Dying People Want

# Outline

## 1. Advanced Care Planning

- Making decisions for the future
- Documenting your choices

## 2. End of Life Care

- Different levels of care at the end of life
- Palliative Care



# Advanced Care Planning

- No one knows what the future holds - health care crises can happen at any time and age
- Advanced care planning is a process that allows your values, beliefs and desires to be reflected in your healthcare



# Advanced Care Planning

- Without specifying your desired care; health care providers are required to assume you agree to all medical treatments
- There are advantages and disadvantages to this assumption and it needs to be individualized

# Advance Care Planning

- Advance care planning is about individualizing your healthcare to reflect your values and beliefs should you be unable to make your own decisions
- Writing these values and beliefs down is an advance care plan

# Advanced care planning

## **Addresses:**

- Who do you want making your health care decisions?
- What health care treatment(s) do you agree to, or refuse, if a health care provider recommends them?
- Would you accept or refuse life support and life-prolonging medical interventions for certain conditions?
- What are your preferences should you need residential care and not be able to be cared for at home?

# Reflection

- What do I value?
  - Spending time with loved ones?
  - Ability to do a certain pleasurable activity?
  - Longevity?
- What do I fear?
  - Pain?
  - Difficulty breathing?
  - Being alone?



# Advance Care Planning

- Reflection and communication is key!
- Documenting these choices makes your wishes clear to your family members and doctor
- A good first step is to have a discussion with your loved ones and family doctor



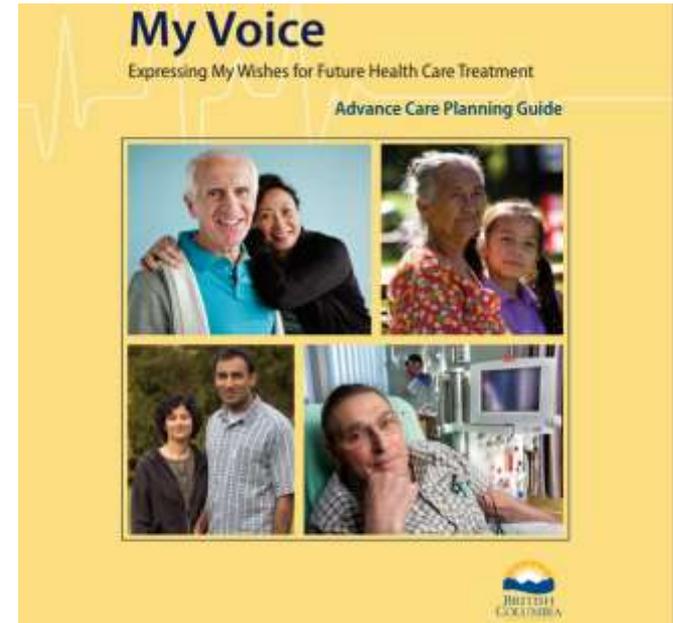
# Why talk about it?

- When well-intentioned family members try to help with decision-making when their loved one is sick, they may have differing opinions.
- Leads to stress, confusion, fights and even legal battles – at an already stressful time
- Having a plan, communicating it, and writing it down alleviates this



# “My Voice”

- Tool to guide people through the advanced care planning process
- BC-Wide Resource
- Explains options of how to enact your health care wishes
- Able to name representatives:
  - To make health care decisions
  - To make financial decisions
  - To make end-of-life care decisions



# Why should I speak with others about my wishes?

- If you are suddenly unable to make medical decisions for yourself, due to illness or medical incapacity and you have not named someone, others will be approached to decide for you.
- That person is called a temporary substitute decision maker (TSDM).
- Unless you have an advance care plan stating otherwise the default order in which people are approached is set down by BC Law.

# Substitute Decision Maker

One person on the list below will be approached in this order:

1. Your **spouse** (married, common-law, same sex, \* time living together doesn't matter)
2. A **son or daughter** (19 or older, \* birth order doesn't matter)
3. A **parent** (either, may be adoptive)
4. A **brother or sister** (birth order doesn't matter)
5. A **grandparent**
6. A **grandchild** (birth order doesn't matter)
7. Anyone else **related** to you by birth or adoption
8. A **close friend**
9. A person immediately related to you by marriage (in-laws, step-parents, step-children, etc.)

# Substitute Decision Maker

- The only way to change who you would like to represent you is to name a person legally as your representative
- Eg. If you would prefer to have a child or sibling represent you rather than a spouse
- This requires a representation agreement and can be done through the 'My Voice' document

# Enhanced Representation Agreement

- Allows you to name a representative if you become incapable to make decisions
- Covers personal care and all health care treatments, including life support and life-prolonging medical interventions
- A separate document is needed for someone to make decisions about your finances

# Power of Attorney

- Allows you to appoint another person (called your attorney) to make decisions about your financial and legal affairs.
- The person (attorney) is authorized to act when you become incapable.
- Attorneys may not make health care treatment decisions. You need a representation agreement for this

# Power of Attorney

- The powers provided to the attorney can be tailored to suit your needs.
- For example, this may range from the ability to deposit cheques into your chequing account to complete access to all of your assets.



# Medical Advanced Directive

- Allows you to clearly state decisions about accepting or refusing specific health care treatments in advance
- Your advance directive must be followed as long as it addresses the health care treatment you need at the time
- If it does not cover your current care and you are incapable of making a decision your representative or appointed decision maker will be consulted

# Hospital Care - MOST Form

- “**M**edical **O**rders for **S**cope of **T**reatment”
- A form that is completed if you are admitted to hospital
- Allows doctors to know your wishes with level of care and CPR/breathing tubes



# CPR

- Stands for:
- **C**ardio (heart)
- **P**ulmonary (lung)
- **R**esuscitation
- If the heart stops it is used to try and restart blood circulating and breathing



# CPR

- Can include someone:
  - Pressing on the chest to pump blood through your heart to your body
  - Forcing air into your lungs to get oxygen to your brain
  - Giving medicine to try and restart your heart
  - Using electric shock from a machine to try and re-start your heart
- These actions can cause broken ribs, damage to the brain, throat, voice, lungs and kidneys

# CPR – Miracles and Misconceptions

- Not quite what it looks like on television!
- Many studies have shown the public has unrealistic expectations of the effectiveness of CPR
- One study showed 80% of people age 70 or older believed they had a 50% or better chance of surviving CPR and leaving hospital

# CPR – In reality

- In adults of ALL AGES:
- **In hospital** 2-3 of 20 are likely to survive (10-15%)
  - Of these only **1 out of 20** will recover well enough to go home
- **Out of hospital** – if response within 10 minutes 6% survive at 1 year



# CPR – In reality

- In people older than 65 years old these numbers are likely even smaller
- 52% of people over 65 years old who survive to discharge will have moderate to severe brain injury

# CPR

- CPR is not usually effective for:
  - Adults with medical conditions that have already caused damage to their heart, lungs, kidneys or brain
  - Adults who are at the natural end of their life
- CPR doesn't fix the medical condition that caused the heart to stop



# DNR – Do Not Resuscitate

- DNR does NOT equal do not care
- Requesting that CPR be withheld does not change the quality of your medical care – our goal is to provide you with care that respects your wishes

# CPR

- It is important to let your wishes be known
- In general in BC ambulance first responders will provide CPR unless it is clearly stated otherwise
- If you wish for no CPR there is a 'No CPR' form that can be completed and kept in your home to record your wishes

# Hospital MOST Form

Covers level of care:

- Comfort Care Only
- Medical treatment within current hospital (no transfers)
- Full Medical Treatment (including transfers)
- Intensive Care Unit

# Hospital MOST Form

Covers:

- Intubation – breathing tube
- Other interventions: dialysis, blood products, feeding through tubes





**MEDICAL ORDERS for SCOPE of TREATMENT (MOST)**  
**End of Life Care Program**



ADD15011A

New, Oct 03/12

Page: 1 of 1

DRUG &amp; FOOD ALLERGIES

**SECTION 1: CODE STATUS:** Note: CPR is not attempted on a patient who has suffered an unwitnessed cardiac arrest.

- Attempt** Cardio Pulmonary Resuscitation (CPR). Automatically designated as C2. Please initial below.  
 **Do Not Attempt** Cardio Pulmonary Resuscitation (DNR)

**SECTION 2: MOST DESIGNATION** based on documented conversations (*Initial appropriate level*)

Medical treatments excluding Critical Care interventions & Resuscitation

\_\_\_ M1 **Supportive care, symptom management & comfort measures. Allow natural death.**  
 Transfer to higher level of care only if patient's comfort needs not met in current location.

\_\_\_ M2 **Medical treatments available within location of care. Current Location: \_\_\_\_\_**  
 Transfer to higher level of care only if patient's comfort needs not met in current location

\_\_\_ M3 **Full Medical treatments excluding critical care**

**Critical Care Interventions requested.** NOTE: Consultation will be required prior to admission.

\_\_\_ C1 **Critical Care interventions excluding intubation.**

\_\_\_ C2 **Critical Care interventions including intubation.**

**SECTION 3: SPECIFIC INTERVENTIONS** (*Optional. Complete Consent Forms as appropriate*)

Blood products  YES  NO Enteral nutrition  YES  NO Dialysis  YES  NO

Non-invasive ventilation  YES  NO

Other Directions:

**SURGICAL RESUSCITATION ORDER**

- WAIVE DNR for duration of procedure and peri-operative period. Attempt CPR as indicated.  
 Do Not Attempt Resuscitation during procedure.

**SECTION 4: MOST ORDER ENTERED AS A RESULT OF** (*check all that apply*)

- CONVERSATIONS/CONSENSUS** NAME: DATE: (dd/mm/yr)  
 Capable Adult  
 Representative NAME: DATE:  
 Temporary Substitute Decision Maker NAME: DATE:

**PHYSICIAN ASSESSMENT** and  Adult/SDM Informed and aware  Adult not capable/SDM not available

**SUPPORTING DOCUMENTATION** (*Copies placed in Greenleeve and sent with patient on discharge*)

- Previous MOST  FH ACP Record Representation Agreement  Other:  
 Provincial No CPR  Advance Directive  Section 9  Section 7

Date (dd/mm/yr)	Print Name	Physician Signature:
MSP #	Contact #	

# Advance Directives and MOST Form

- Can always be changed as needed or as appropriate
- Often may change as person's disease progresses

# What is organ donation?

- Giving away one's organs after death to provide life-saving transplant operations to others after death.
- One donor can save as many as 8 lives.
- It is not against any major religious affiliation, and is considered a selfless act
- A person must have died to be eligible to donate organs.\*  
Two physicians uninvolved in organ transplantation must declare death before a person is considered a candidate

# Why consider donation?

- Thousands of Canadians await transplants and many die on the waiting list
- Although there are many people who have opted to be organ donors, very few are able to because of their cause of death
- Average wait times are 3 to 45 months for a suitable donor



# Want to know more?

- You need to opt-in.
- You can put a decal on your care card, but you have to verify registration with the BC Transplantation services via e-mail or by phone.
- You need to tell your loved ones, especially your representative or substitute decision maker, so they know your wishes.
- In Canada, most organs can only be donated from someone who had died from a brain injury (1-2% of causes of death)

# Summary – Advance Care Planning

- What is it? Why is it important?
- ‘My Voice’ document
- Substitute decision makers, representatives, power of attorney
- Medical Advance Directives
- CPR/DNR and levels of care in hospital
- Organ donation

# Outline

## 1. Advanced Care Planning

- Making decisions for the future
- Documenting your choices

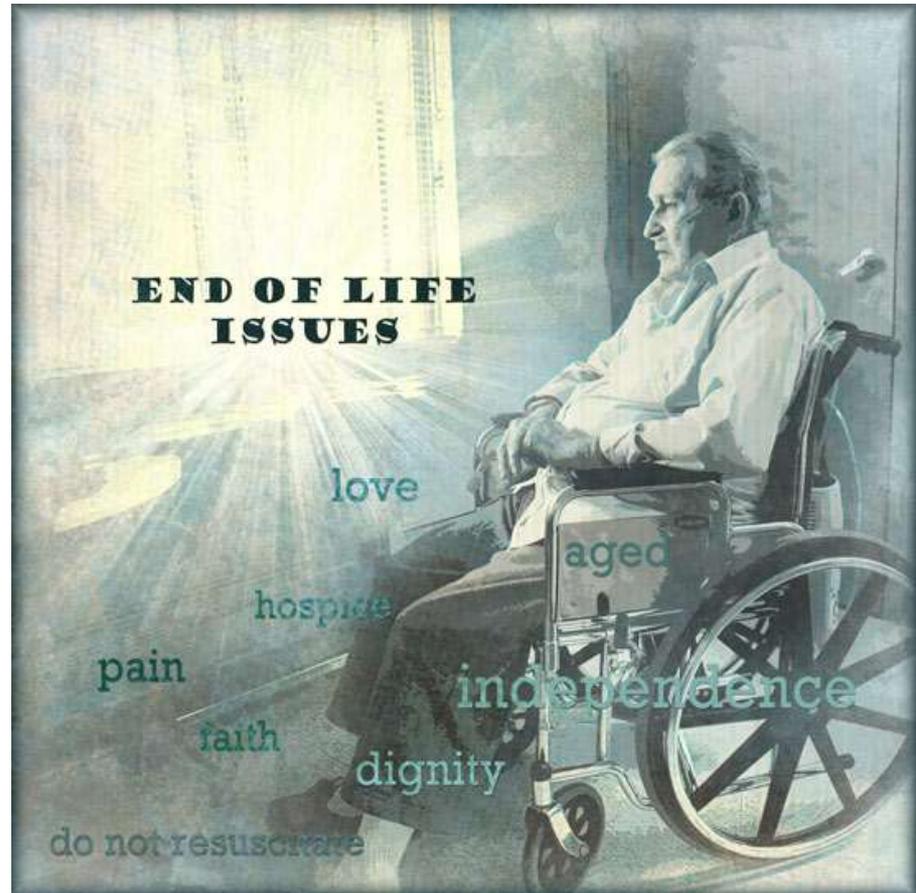
## 2. End of Life Care

- Different levels of care at the end of life
- Palliative Care



# End of Life Care

- Homecare
- Assisted Living
- Long term care
- Palliative Care
- Hospice



# Home Care

- Provides support in your home to recover from illness and injury, manage chronic conditions or live out your final days
- Philosophy is “home is best”
- There are both short term and long-term services
- Helps people maintain independence in their home

# Home Care

- There is a wide range of services
  - Examples include: Home Nursing, support for caregivers, wound care treatment etc.
- Some services are free of charge and others have a cost dependent on your tax income
- Generally you are referred from the hospital or your doctor's office

# Assisted Living

- Appropriate when someone is no longer coping well at home
- Provides:
  - An independent apartment with some meals (typically lunch and dinner)
  - Housekeeping
  - Social and recreation opportunities
  - 24 hour response system

# Assisted Living

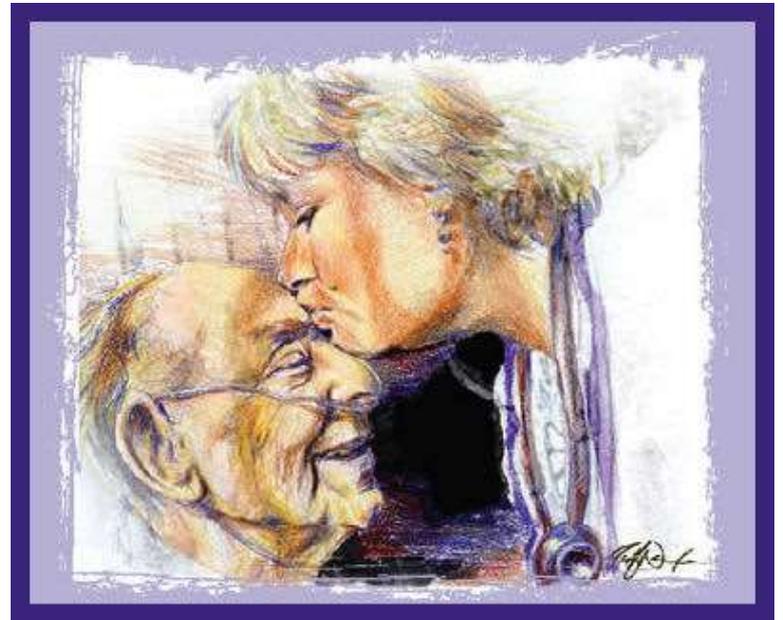
- There are both public and private pay assisted living homes
- Generally people still have a degree of independence – no personal care provided
- Must be safe to make their own decisions and able to use an emergency response system if needed

# Residential Care

- 'Long Term Care'
- For adults who can no longer live safely or independently at home because of complex health care needs
- 24 hour nursing care
- Personal care and all meals

# Palliative Care

- Aims to relieve suffering and improve quality of life
- Helps patients and families:
  - Address physical, psychological, social, spiritual and practical issues
  - Prepare and manage life closure and the dying process
- Total care of the person's body, mind and spirit



# Palliative Care

- Is appropriate for any patient living with a life-threatening illness with:
  - Any diagnosis (not only cancer)
  - Any prognosis
  - Any time they have unmet needs or expectations



# Palliative Care

- Is about living with a diagnosis, not dying with an illness
- Does not accelerate death
- Does not mean that medical care is no longer important or has stopped
- Accounts for the patient's values, family, friends, illness and beliefs into treatment plan
- Aims to provide for patient's and their families needs at the end of life.

# Palliative Care

- Works best with a team!
- Multiple people will be involved in care including:
  - Nurse
  - Doctor
  - Social Worker
  - Spiritual Care
  - Pharmacist
  - Your family and loved ones
- Care can be given in the hospital, long-term care, hospice or at home

# Palliative Care

- Specialists in Palliative care in BC are mostly family doctors with interest and/or extra-training in management of symptoms of severe disease
- They are specialists in pain management,
- They are specialists in organ function
- They are specialists in helping people meet their goals at end of life.

# Hospice Care

- Hospice is an alternative medical care setting which is appropriate when people are thought to be in a terminal phase of illness
- Palliative Care continues throughout the life course



# Hospice in Chilliwack

- Not for profit charitable organization
- Care from the Chilliwack Hospice Society is available to individuals and families either:
  - In their home
  - At the hospital
  - At Cascade Hospice Residence
  - At a Care Facility
- There is a palliative care team in the Chilliwack community



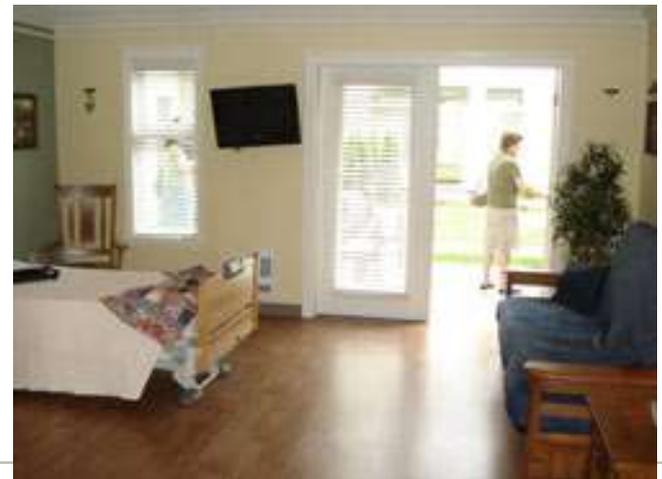
# Cascade Hospice

## Mission Statement:

- Hospice is not a place; it is a philosophy.
- We provide sensitive support to individuals in need of our services.
- Hospice philosophy emphasizes comfort, dignity and quality of life, it affirms life and neither hastens nor postpones death. People deserve to experience hope, wonder and joy.

# Benefits of Hospice

- Beautiful 10 bed facility
- Room for guests, kitchen, social area
- More “home-like” atmosphere
- Excellent nursing to patient ratio, your family doctor can even continue to care for you there!



# Grief and Spiritual Support

- It is okay and normal to have anticipatory grief
- Possible stages of grief: denial, anger, bargaining, depression, and acceptance
- Often when given a life-altering prognosis, some people value having time to spend with loved ones and the chance to mend relationships or say goodbye
- Spiritual support and religious practice is important and available



# Chilliwack Hospice

- Bereavement services programs for family of all ages.
  - One on One Support
  - Bereavement and grief follow-up programs
  - Teen groups (horse whisperer camp)
  - Children's expressive art groups
  - Pregnancy/Infant Loss support group



# Summary – End-of-Life

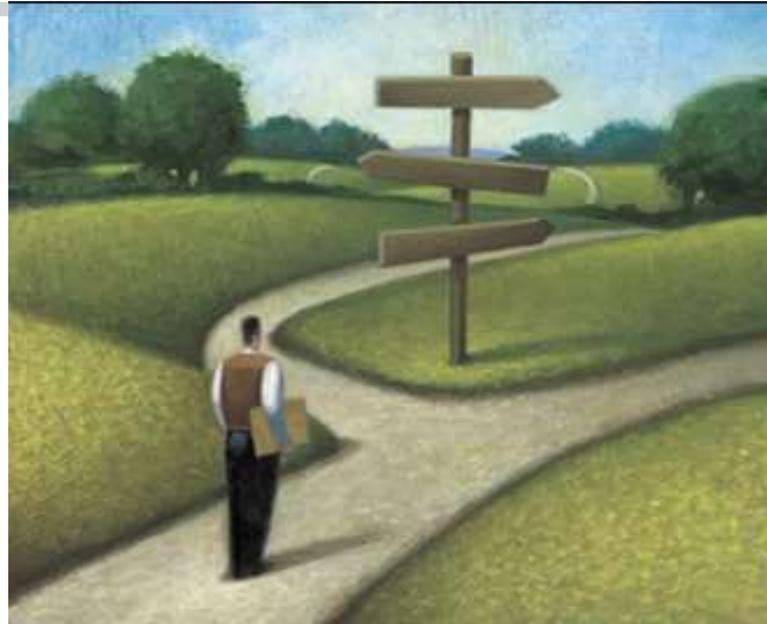
- Home Care
- Assisted Living
- Long term Care
- Palliative care
- Hospice Care

# Communication

- Communication with your health care professional will ensure your advanced directives are respected.
- Ask your health care provider questions – about the disease, the course, the natural history, how end of life manifests.
- If you don't understand something ask more questions!
- Ask how your needs can be met in treatment.



# Communication



- Having a difficult situation in hospital? There is help from ethicists and mediators
- You are not alone!

# Communication

- Death and the end-of-life is not an easy topic – but it is so critically important to talk about ahead of time
- Reflection and communication is key!
- Talking with loved ones and healthcare providers is key to having your wishes followed



Is there such thing as a  
good death?



# Resources

1. My Voice website: can read/download the document – google ‘My Voice BC Advance Care’
2. How to assign a power of attorney (enduring):  
[www.ag.gov.bc.ca/incapacityplanning/pdf/Enduring Power of Attorney.pdf](http://www.ag.gov.bc.ca/incapacityplanning/pdf/Enduring_Power_of_Attorney.pdf)
3. BC Transplant Agency:  
<http://www.transplant.bc.ca/index.asp>
4. Cascade Hospice website
5. Fraser Health website

# Pictures Credits

- <http://www.hospiceofyancey.org/>
- <http://uthmag.com/10-amazing-life-lessons/>
- <http://www.medpagetoday.com/PublicHealthPolicy/Ethics/34181>
- <http://theamateursguide.com/?p=197>