











# MOUNTAIN VALLEY MEDIC

## U D E L E Q U P D L Q

1715 ELLIS STREET KELOWNA, BC. V1Y 8M9, Canada

T: 250-763-7701

F: 250-763-7849

### **Appointments**

Appointments can be made in person at the office or by calling the office phone number. We are currently working on online booking. In order to make sure we can book adequate time for your appointment - we will ask you at the time of booking what concern/reason you are asking to be addressed. Alert us if there will be any paperwork involved as this may require more time.

### **Late Policy:**

Call the practice if you are running late for a scheduled appointment to enable us to accommodate you on the same day or reschedule based on urgency.

### **Cancellation Policy:**

We will like at least 24 hours for cancellation. If the practice needs to reschedule your appointment for any reason, efforts will be made to have you scheduled on the earliest available slot.

### **Controlled Medication:**

If you are on high doses of opiates, benzodiazepines, or hypnotics it is expected that you are open to conversations regarding safe practices and willing to work together to lower these medications to a safer dose according to the college guidelines and best standard of practice. We do not abruptly discontinue long term medication without a plan that is safe for the patient.

### **Chaperon:**

Our physicians are required to have a chaperon when performing sensitive procedures and examinations. As required by the CPSBC, they can also be required to be present at all/some patient interactions (clinic visit/ televisit) as deemed by the provider and circumstances.

### **Prescription Renewals:**

If you take regular medication, do not allow yourself to be completely out before notifying your doctor. Endeavour to book appointments for renewals, and if we receive a refill notification from your pharmacy, we will be booking a phone call appointment for this. Drug prescribing of benzodiazepine and opiates: The practice has a policy not to issue repeat prescriptions for benzodiazepine medications such as Diazepam, Temazepam, clonazepam, zopiclone and opiates. Anyone in need of such medication on a regularly basis will be reviewed more frequently and where necessary, discussion will be held regarding ongoing use.

### **Termination of the Physician-Patient Relationship:**

Be aware that termination of the physician-patient relationship may occur in the following situations:

1. Harassment and/or violence towards staff, physician or other patients.
2. Significant breakdown in the physician-patient relationship, including irremediable differences in philosophy of care.



Ministry of Health

MEDICAL PRACTICE
ACCESS TO PHARMANET AGREEMENT

PHARMANET
Patient Consent to Access PharmaNet

The Province of British Columbia has established the provincial pharmacy network and database known as "PharmaNet" pursuant to section 37 of the Pharmacists, Pharmacy Operations and Drug Scheduling Act, R.S.B.C. 1996, c. 363, and which may be continued pursuant to section 13 of the Pharmacy Operations and Drugs Schedule Act, S.B.C., 2003, c. 77 should it be proclaimed in force during the term of this Agreement.

I, \_\_\_\_\_, authorize \_\_\_\_\_
Name of Patient (print) Name of Physician (print)

and persons directly supervised by him/her to access my personal health information contained within PharmaNet for the purpose of providing therapeutic treatment or care to me, or for the purpose of monitoring drug use by me.

I understand that withdrawal of this consent must be in writing and delivered to the above-named physician.

Executed at \_\_\_\_\_, this \_\_\_\_\_ day of \_\_\_\_\_, 20\_\_\_\_\_.

SIGNED AND DELIVERED by \_\_\_\_\_
Patient (print)

in the presence of:
\_\_\_\_\_, Witness (signature)
\_\_\_\_\_, Witness (print)
\_\_\_\_\_, (Dated)

\_\_\_\_\_, Patient (signature)