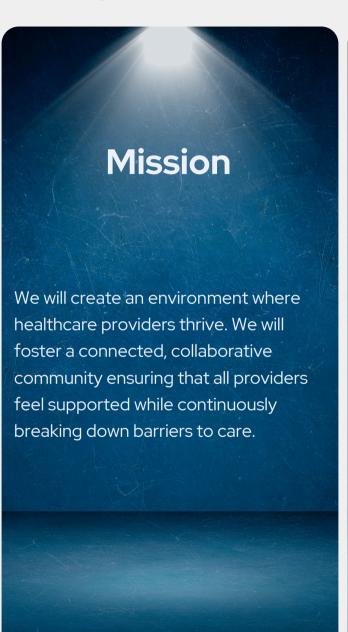


#### Strategic Plan 2025-2027









# Strategic Pillars and Priorities 2025-2027

## Community Collaboration & Health Navigation

Goal: Strengthen partnerships and improve healthcare navigation for community members.

- Develop and implement local solutions in collaboration with community stakeholders.
- Create easy-to-access resources and support systems to guide patients through healthcare services.
- Increase public awareness of available health programs and services.

## Clinic Coordination & Workforce Sustainability

Goal: Enhance clinic efficiency and provider well-being to ensure long-term sustainability.

- Improve communication channels between healthcare providers and clinics.
- Support provider recruitment, retention, and work-life balance initiatives.
- Foster a network of well-connected healthcare professionals for seamless patient care.

## Mental Health & Substance Use (MHSU) Expansion

Goal: Increase access to mental health and substance use services for the community

- Expand mental health and substance use programs through better resource allocation.
- Improve service coordination between different care providers.
- Strengthen partnerships with local mental health and addiction services for a more comprehensive approach.

#### **Culturally Safe & Inclusive Care**

Goal: Build trust and improve healthcare experiences for diverse populations.

- Implement training programs to ensure culturally safe, inclusive, and nonjudgmental care.
- Engage with Indigenous and underserved communities to co-create healthcare solutions.
- Integrate inclusive policies and practices across all PCN initiatives.