

CIDFP MOA Network Winter Edition

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Amanda Salvage

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Welcome to the New Year!

Happy New Year to all our MOAs and Clinic Managers! As we kick off 2026, this newsletter is your go-to guide for resources, connections, and professional growth. Inside, you'll find tips on joining key professional organizations, signing up for our WhatsApp community, bookmarking helpful websites, and staying on top of upcoming training opportunities. Let's start the year strong, stay connected, and continue supporting our clinics and patients together.

Warm regards,

Amanda Salvage

Planning Our 2026 & Beyond Events! ❄️ 🍷

Thanks to the wonderful feedback we've already received, we're excited to start planning MOA events and trainings for 2026 and beyond! From workshops and skill-building sessions to topics you've been curious about, your input is helping shape a year full of learning, connection, and fun.

We'd love to keep the ideas coming! No suggestion is too big or small—every contribution helps make our events meaningful and enjoyable for the whole MOA community.

Reach out via WhatsApp or email to share your thoughts. Together, we can make 2026 a season of connection, growth, and support!

**👛 Join Your Professional Organizations –
Save Money & Stay Ahead**

****Approximate Annual Costs & Key Benefits**

Organization	Cost	Key Benefits
BC Family Doctors	\$475	Fee guides, billing tools, MOA support, advocacy
Doctors of BC	\$1571.85	CMPA rebates, CME funds, parental leave, rural programs
Division of Family Practice	Free	connects you with Peers in your area



Why Join?

- 💰 Save money – most fees are tax-deductible
- 📄 Stay current – practice guides & billing tools
- 🤝 Access expert support – for physicians **and MOAs**
- 🌟 Strengthen connections – local Divisions & community impact

📌 Quick Tip: Joining your local **Division of Family Practice** is **free** and connects you with peers in your area.



Resource Swap

Even in the chilly winter months, sharing knowledge keeps our MOA community connected and supported! This edition, we're highlighting three handy resources to make your clinic work a little easier:

- ***LFP Billing Guide – BC Family Doctors***

Stay on top of billing codes, exemptions, and updates with this comprehensive guide—perfect for tackling end-of-year billing with confidence.

[Access the guide here](#) **

- ***Fee-for-Service–BC Family Doctors***

Stay on top of billing codes, exemptions, and updates with this comprehensive guide—perfect for tackling end-of-year billing with confidence.

[Access the guide here](#) **

- ***Transition into Practice Guide–BC Family Doctors***

Helping new physicians or clinics? This guide is packed with practical tips, checklists, and workflows to make transitions smooth for both MOAs and doctors.

[Access the guide here](#) **

**** Important:** Access to some resources may require a subscription. Please check with your practitioner to confirm access. We are not able to distribute PDFs directly, so please use the links above.

Have a resource that's helped you in your role? Send it our way—we may feature it in the next newsletter to keep the support flowing

Helpful Websites to Bookmark: Resources for MOAs

Stay up to date, sharpen your skills, and make your workday easier with these trusted online resources:

1. Doctors of BC – www.doctorsofbc.ca

Professional resources, practice support tools, and updates on provincial health initiatives.

2. Central Island Division of Family Practice – <https://divisionsbc.ca/central-island>

Offers a wide range of resources, links and support for both Family Physicians and Medical Office Assistants to enhance practice efficiency, improve patient care and provide support.

3. BC Family Doctors: <https://bcfamilydocs.ca/>

Practice management, advocacy, and professional development, including billing tools and guides, job/locum listings, policy updates and advocacy tools, and supports for transitioning into practice.

4. Family Practice Services Committee: <https://fpsc.bc.ca/>

FPSC supports family physicians and their teams by providing funding, resources, and training to improve patient care and practice efficiency, including professional development opportunities for MOAs.

5. Canadian Medical Association (CMA) – www.cma.ca

News, policy updates, and professional development for healthcare teams.

6. Canadian Medical Protective Association (CMPA): <https://www.cmpa-acpm.ca/en/home>

MOAs are key to keeping patient information safe. The CMPA offers practical guidance on handling records, documenting, and communicating securely—helping you ensure privacy, compliance, and professional care every day.

7. HealthLink BC – www.healthlinkbc.ca

Reliable public health info for patients and staff, plus printable resources for your clinic.

💡 Tip: Bookmark these sites and check them regularly—they often post updates that save time and help keep your clinic compliant!

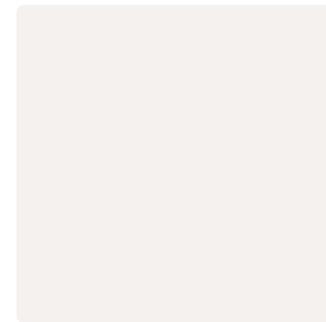
Winter Connections

Stay in Touch on WhatsApp

Even as the days get colder, our MOA Network stays warm with connection! ❄️

Our WhatsApp group is the perfect place to:

- **Share tips & tricks** for navigating busy clinic days



- **Ask questions** and get quick, helpful answers from your peers
- **Celebrate achievements**—big or small!
- **Stay in the loop** on MOA Network events, training, and updates

If you haven't joined yet, now's the perfect time! Let's keep our community close, support each other, and make this winter a season of connection and collaboration.

Reach out to Tal Folka tfolka@cidivision.ca

Upcoming Training

Boost Your Clinic's Efficiency with Panel Management Skills!

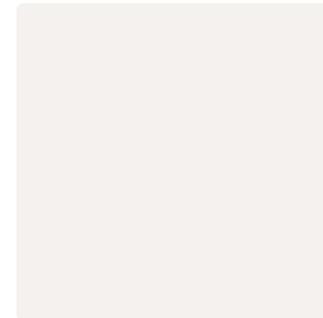
Medical Office Assistants can now access **free training** through a partnership with the University of the Fraser Valley, and Doctors of BC the course is fully covered by FPSC. Next virtual cohort **Sept 2026 (TBC)**. Don't miss this opportunity to enhance your panel management skills!

Learn more and register: <https://ow.ly/u6Bi50XycWH>

Privacy and confidentiality

Explore best practices to safeguard privacy and confidentiality within the healthcare team, fostering trust and professionalism.

Learn more in this 20min session: [CLICK HERE FOR MORE INFORMATION](#)



Provincial Attachment System (PAS) Information Webinars

Join us for two engaging information webinars about the
Provincial Attachment System (PAS)

Webinar 1

PAS Access & Navigation

January 20, 12–1 pm

Step-by-step guidance and live demonstration on:

- How to access PAS
- Initial setup steps once logged in, including panel delegation
- Endorsement process

Register now:



<https://tinyurl.com/PASWebinarJan20>

Webinar 2

Attaching Patients & Panel Management

January 28, 12–1 pm

Step-by-step guidance and live demonstration on:

- How to accept patients from the Health Connect Registry
- Panel management including Most Responsible Provider

Register now:



<https://tinyurl.com/PASWebinarJan28>

These webinars are ideal for:

MOAs, Clinic Managers, Attachment Coordinators, PCN Managers and other Provincial Attachment System users

Stay Connected ❄️🍷

Thank you for reading our Winter edition of the MOA Network Newsletter! We hope the updates, resources, and connection opportunities inspire and support you in your work.

As we continue planning events and trainings for 2026 and beyond, keep an eye on the Division website, your email and our WhatsApp group for notifications and sign-ups. Your ideas and engagement help make our MOA community stronger, so don't hesitate to reach out with suggestions or feedback.

Here's to a season of learning, connection, and growth—and a wonderful year ahead for all of you!



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