

## NEWS RELEASE

FOR IMMEDIATE RELEASE

August 13, 2015

### **Campbell River and District Division of Family Practice Launches FETCH – A Public Online Resource for Community Health and Social Services**

The Campbell River and District Division of Family Practice is pleased to announce the launch of "FETCH" (For Everything That's Community Health). FETCH is a new, community web-based resource that helps the public and health care providers access comprehensive information about community health and social services in the Campbell River area.

FETCH is a non-commercial, online searchable website designed for public use available at: [www.campbellriver.fetchbc.ca](http://www.campbellriver.fetchbc.ca). It provides valuable information about local services for health and social service providers, individuals and families in a user-friendly format. It includes information about resources that can support the needs of children, youth, adults and seniors, including mental health and substance use services, early years' programs, home care support, services for First Nations peoples and more.

This one-stop service helps health providers and the public to link to these important health, social services, and community support services quickly and easily. The Division heard in physician and community engagement events that health care providers do not always know about support services that could benefit their patients. The Division also heard from community members that navigating the services can be difficult. The introduction of FETCH aims to improve patients' experience navigating the system, and to contribute to meeting their overall health needs.

FETCH is one of the projects undertaken by the Campbell River and District Division as part of A GP for Me, a provincial initiative jointly funded by the Government of BC and Doctors of BC. A GP for Me aims to strengthen the health care system by supporting the relationship between patients and family doctors and building capacity in the local primary care system. Additional support for FETCH is provided by the John Howard Society North Island, which supplied the Community Service Directory for the content for FETCH.

While the Campbell River and District Division is initiating FETCH, it is based on a principle of individual content ownership. Agencies participating in FETCH take responsibility for adding and maintaining their own content. Community health and social service agencies are able to update and enhance their information with forms, video, and other pertinent information. Webinars are available to support agencies to access and update the information. Agencies who wish to be a part of FETCH can contact the Campbell River Division of Family Practice.



FETCH is currently available and listings will continue to be added on an ongoing basis to build a robust community resource. Members of the public are invited to offer the Division general feedback and suggestions about health or social service resources they would like to access, or already access frequently and would like to see listed or enhanced.

**To access the FETCH resources:** [www.campbellriver.fetchbc.ca](http://www.campbellriver.fetchbc.ca)

For more information, to provide feedback or to access the webinar for agencies contact:  
[campbellriver.admin@divisionsbc.ca](mailto:campbellriver.admin@divisionsbc.ca)

**For more information on the Campbell River and District Division of Family Practice:**

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## **About the Campbell River and District Division of Family Practice**

The Campbell River and District Division of Family Practice is a non-profit group of 51 family physicians from the Campbell River area who are committed to working with the community to better meet the health needs of local residents. Visit:

[www.divisionsbc.ca/campbellriverdistrict/home](http://www.divisionsbc.ca/campbellriverdistrict/home). It is part of the Divisions of Family Practice initiative, funded by a joint committee of the BC Ministry of Health and Doctors of BC.

There are 35 Divisions of Family Practice in B.C. in more than 220 communities.

## **About A GP for Me**

A GP for Me is a joint initiative of the Government of BC and Doctors of BC aimed at strengthening the health care system by supporting the relationship between patients and family doctors. Research shows continuous doctor-patient relationships lead to the best health outcomes for patients.