

# E-bulletin



Find the latest news from the **Campbell River & District Division** and complementary organizations in this issue of the **Campbell River E-bulletin**.

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## Provisional Division News and Updates

- [Division Dispatch - January 18, 2019](#)
- [GPSC Meeting Summary - November 2018](#)
- [Pathways Newsletter - January 2019](#)

## Proactive panel management improves efficiency

Proactive panel management improves efficiency in Cowichan Valley.

As part of their patient medical home activities, many doctors are using accurate panel information to inform and plan proactive patient care.

[Watch a 90-second video](#) about how a Cowichan Valley family doctor more than doubled the number of pneumococcal vaccine EMR records in about two months using the GPSC's Panel Management Workbook and PSP's Phases to Panel Management approach.

Learn how panel management helped this doctor save time and improve patient care, and proved to

be business efficient.

[Click Here](#) to read the full story.

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## Registered Care Advisor (RCA)

On November 9, 2018, the provincial government announced new Insurance (Vehicle) Regulations for the treatment of motor vehicle accident injuries that allow for the creation of a list of medical care consultants called registered care advisors (RCAs).

A Registered Care Advisor (RCA) is a physician who is engaged as an expedited medical consultant for physicians of patients involved in motor vehicle accidents. RCAs meet with patients and provide a second opinion to the physician on diagnosis and treatment plans.

Through the upcoming annual licence renewal process, the College of Physicians and Surgeons of British Columbia (the College) will verify that registrants interested in becoming RCAs are qualified and otherwise eligible.

Interested to know more? We encourage you to visit ICBC's [Business Partners page](#) here for more information on this new program. A full information guide will be available on this page soon. If you have any additional questions, please reach out to the College. All other questions may be directed to the Doctors of BC.

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## Nominate a Health Care Local Hero

**Local Hero** is a project that celebrates and recognizes amazing individuals from Campbell River and surrounding area for performing exceptional acts of service that are selfless and courageous that make our community such a vibrant and rewarding place to live and work.

Do you know a Health Care Hero who shows exceptional performance in their respective field. Their passion and dedication is evident through the care and compassion they provide to their patients. A Health Care Hero supports their team and is someone whose colleagues can look to for inspiration, guidance and support.

To nominate a Health Care Hero, [Click Here](#). Deadline for submissions is March 8, 2019

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## Provincial Language Service

The Provincial Language Service (PLS) provides interpreting and translation services to BC health authorities and private physician offices.

The PLS provide services to their linguistically and culturally diverse clients including immigrants,

refugees, official minority language speakers and members of the deaf, deaf-blind and hard of hearing community through high-quality interpreting and translation.

For more information or to access these services, visit the [PLS Website](#)

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## Regional/Provincial Training ~ CMEs ~ Workshops

- [Serious Illness Conversation Workshop](#)  
**Wednesday, February 13, 2019**, 6:00 pm –9:00 pm  
The Westerly, Best Western, Courtenay  
MAINPRO+ credits will be available  
Learn to identify, assess and manage this population in your office  
**Target audience:** Practising family physicians in Comox, Courtenay and Campbell River who have not participated in a Serious Illness Conversation Workshop
- [Register for Clinician Quality Academy as a Dyad](#)  
Enrollment for the Clinical Quality Academy is now open! The Clinician Quality Academy is a version of our long-running Quality Academy program that is specifically designed to support physicians and other clinicians in leading quality and safety initiatives in BC's health care system.  
  
**Apply by March 15 to Join Cohort 4** - Cohort 4 promises to be an exciting eight months full of new learning, advancing skills and networking with peers. Additionally, Cohort 4 marks an important change for the program: for the first time ever, the Clinician Quality Academy will welcome clinician/administration leadership dyads. What is a Leadership Dyad? This means that participants will be able to register as a pair that works together on a shared improvement project. Interested in hearing more about the emergence of leadership dyads? Thinking about attending the Clinician Quality Academy with a partner but unsure where to start? We've put together a blog post to answer all your pressing questions.
- [BC Rural Health Conference](#)  
**Friday, May 24 - Sunday, May 26, 2019**. VI Conference Centre, Nanaimo  
This annual conference offers accredited learning (lectures and hands-on workshops) about topics involving rural medicine, emergency medicine, and provider wellness. Designed by rural physicians, this event is facilitated and taught by BC physicians and provides practitioners with the opportunity to share knowledge, update and/or learn new skills, and to discuss cases within a larger group to facilitate learning and support.
- [Fostering Resilience for Health Professionals](#)  
**May 31 - June 5, 2019**. Hollyhock Resort, Cortes Island  
This is a 5 day mindfulness-based retreat which focuses on training skills to cope with burnout and to increase resiliency.  
**Target audience:** all registered health care clinicians, professionals and students, and their partners.

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## UBC Courses

- **[Pearls for Immunization Practice](#)**

This course is now CME (Canadian Medical Education) accredited and remains free on the UBC CPD online self-learning for all immunization providers and takes approximately 90 minutes to complete.

**Target audience:** Family physicians and family practice residents as well as any other interested immunization providers: public health nurses, Pharmacists, Registered Nurses, Nurse Practitioners, Obstetricians, Pediatricians, and interested students.

**Up to 1.5 Mainpro+ / MOC Section 3**
- **[21st Annual UBC Respiratory Medicine Update & 15th Annual Hot Topics in Cardiology Conference](#)**

**Saturday, February 9**

The Pinnacle Harbourfront Vancouver Hotel | Vancouver BC

These two conferences are at the SAME time in the SAME venue; attendees can register for EITHER conference and attend BOTH conferences!

**Target audience:** family physicians, respirologists, respiratory therapists, general internists, respiratory educators, hospitalists, COPD educators, nurses, residents & students

[Click Here](#) for more information on conference and registration
- **[16th Annual Pediatric Emergency Medicine Update](#)**

**Friday, May 3 & Saturday, May 4, 2019**

UBC Robson Square| Vancouver BC

This years theme is: Care of the Complex Child in the Emergency Department.

**Target Audience** is: pediatricians, emergency physicians, family physicians, allied health professionals & residents

**Up to 12.5 MOC Section 1 credits/ Mainpro+**

[Program Content](#) | [Registration](#)
- **Pre-conference Course: [APLS: Advanced Pediatric Life Support Course](#)**

**Thursday, May 2, 2019.** Note: Max: 24 participants (seats are filling up very quickly)

**Requirement:** physicians who are routinely involved in care of critically ill or injured children. Successful previous completion of PALS or APLS course is recommended.

**Up to 16.0 MOC Section 3 credits or 16.0 Mainpro+ credits**

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## Community & Partners News and Resources

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### Family Practice Position Opening

Part time Family Practice position open in medical clinic across the street from North Island Hospital – Campbell River Campus.

**Hillside Medical** is collegial group of 6 physicians involved in full service family practice and locally

involved in new primary care initiatives. The vacant practice is 4 half days per week, currently structured as 1 full day and 2 half days. The practice is also closely associated with a walk in clinic and there is potential to add regular work shifts in this capacity if desired. Currently there is locum coverage until March 21st 2019.

The physicians at Hillside participate in MRP in-patient care, with options to join the Doctor of the Day program, Residential Care Initiative, Maternity Clinic and to provide OR assists.

For more information, please contact:

Ursula Picco, Office Manager of Hillside Medical Clinic,  
Tel: **250.287.7708** or Email: [hillsidemedical@telus.net](mailto:hillsidemedical@telus.net)

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## Campbell River MSA January 31 Social Engagement

The Campbell River Medical Staff Engagement Initiative Society (MSA) is hosting a "Getting to Know Your Colleagues" social engagement on **Thursday, January 31** starting at 5:30pm at the Maritime Heritage Centre. For more information and registration, please see attached [Poster](#)

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## Building Bridges Through Understanding the Village ©

Date: March 14th 2019

Time: 8:30am - 4:30pm

Location: K'omoks Big House, 3330 Comox Road, Courtenay BC

This workshop brings a deep felt understanding of the impact of residential school to all who participate. Out of this learning comes a deeper compassion and increased respectful way of working with and walking beside Aboriginal peoples. The workshop is done without blame or shame and brings participants to a place of working with increased love, respect, kindness and generosity. See attached [Poster](#) for more details. To register, please email: [Karly.oliver@gov.bc.ca](mailto:Karly.oliver@gov.bc.ca)

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## We Want Your Feedback

We are trying out a new template for our Division E-bulletin. Please let us know if you prefer this format over past E-bulletins by emailing your comments to [Julie Collis](#). Thank you.

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If you would like more information on a particular story, please contact us at

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