

Annual Report 2012



Burnaby

Division of Family Practice

A GPSC initiative



Mission, Vision and Values

VISION Our vision for the Burnaby community: patients and physicians achieving health and happiness

MISSION Our mission: to engage, support and mobilize family physicians in co-creating a network that will support the well-being of all members of the Burnaby community

VALUES Our values: patient-centred, transparency, respect, excellence, ethical, collaboration (teamwork/ community), equal access, equity/equality, education/ knowledge, optimal health, physician health

Message from the Chair

This has been an inspiring year for the Burnaby Division of Family Practice. Having surveyed our membership, our board members created and led working groups to achieve our vision and mission for the Burnaby community.

On behalf of the board, I wish to thank our coordinator, Anneke Rees for both her frontline and behind the scenes work and Tanis Evans, our physician engagement lead, for her continued guidance.

We have successfully engaged our members, the family physicians of Burnaby. Our membership numbers increased from 120 to exceed our target of 150. Our monthly members' meetings have been well attended and recognized for the value they provide our colleagues.

At these meetings, we have delivered medical education on topics chosen by our members, connected them with the mental health services available in our community, introduced them to our specialist colleagues, updated them on the Attachment initiative and the new billing codes, and facilitated a meeting on financial health. Most importantly, we provided a venue and network to connect family doctors to one another. We are truly a community of family physicians.

Our working groups have been addressing issues vital to our members, including bringing new doctors to our community to work as locums or associates, improving the communication between family physicians and our specialist colleagues, planning programs to promote physician

wellbeing, raising public health literacy and enhancing the relationship between hospital and community care.

We led the first Division-PSP-PITO collaborative with the delivery of the three teaching sessions of our own Advanced Access and Office Efficiency program. The 25 participating practices adopted strategies to improve office efficiency, enhance patient satisfaction and reduce stress for family doctors and their staff.

We gained new insights into the importance of good communication and relationships between doctors and their office teams. At the end of the module, all 25 practices reported discovering they had capacity to accept new patients.

We will be sharing our practice pearls and insights with all our members through our website and communications. The PITO practice automation coaches will be working with family physicians to improve the clinical functionality of their EMRs.

The Division was successful in hiring Kimberley Reid through the NP for BC program. Funded through the Ministry of Health, working with Fraser Health and supervised by family physicians from our Division, Kimberley will be providing care to new immigrant mothers and their families. We will be working



Dr. Davidicus Wong

with her to bridge their care to community family physicians.

Our board found a very capable project manager in Rehana Nanjijuma who has been working with Kimberley and connecting with the resources in our community.

I look forward to the coming year. We will be launching an ambitious public health education program that will improve the public's health literacy as well as patients' relationships with their family doctors. Our members will benefit from a series of physician health workshops led by their peers. We will continue to support our community's family physicians in providing the best care to their patients.

We are amidst the Renaissance in Family Practice. New family doctors are moving to Burnaby, and more residents and medical students are choosing family practice. Family physicians are valued and recognized for their unmatched value to the health of their patients. Primary care is receiving unprecedented support from the GPSC, the Ministry of Health and the health authorities. Every one of our members – every family physician in our community – should be proud of being a part of this positive change.

Davidicus Wong, M.D.
Board Chair

Message from the Coordinator

As more Burnaby family physicians began coming to our events, I had the opportunity to get to know many members better by being able to “put a face to a name,” which is so much nicer than just communicating by email. Of the 151 members, more than 85 per cent have been to at least one meeting, and many attend on a regular basis.

Once the Division learned we had been successful in the first round of the NP For BC program, Rehana Nanjijuma joined us as a part-time project coordinator to facilitate the addition of the nurse practitioner (Kimberley Reid) in the Burnaby New Immigrant Clinic. Kimberley will be building up her practice of seeing unattached new immigrants and refugees over the next few months.

To assist locums and family physicians, I have started a matching service so if you are looking for locum work or need to find a replacement, please get in touch with me and I'll do my best to help.

In the coming year, I know we will need more involvement from the membership to align our work with the GP For Me initiative, and to strengthen our strategic plan. In addition, I also welcome your comments and suggestions for ways to make the Division relevant to your needs.

Once again, I would like to thank all the board for their support, as well as Tanis Evans (physician engagement lead) who has been a great resource and guide. Finally, I want to thank the many members who have acknowledged my contribution. I look forward to the coming year and the opportunity to work alongside you.

Anneke Rees



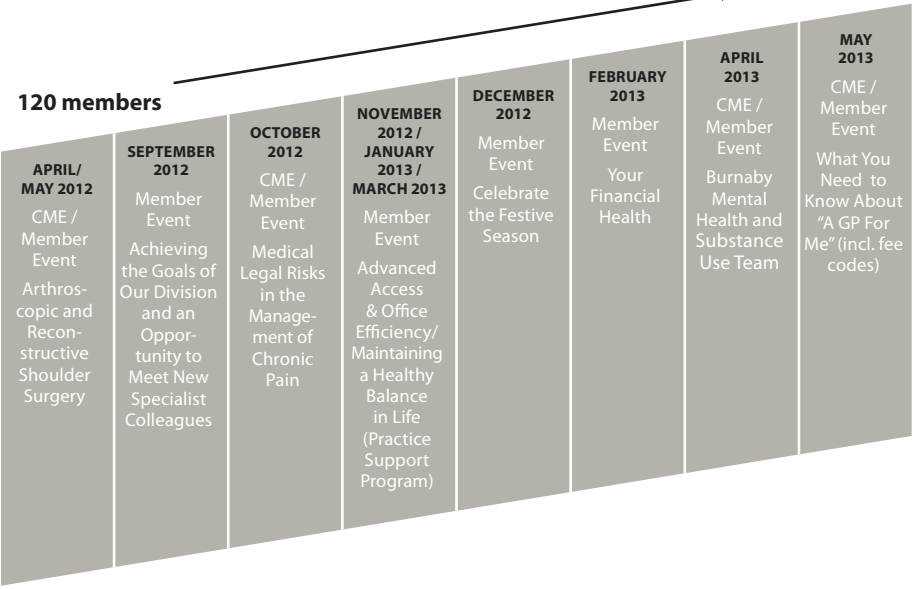
Anneke Rees



Year in Review

151 members

120 members



Financial Statement

The statement of Operations and Net Assets are based on audited statements for the period ending March 31, 2013.

STATEMENT OF REVENUES AND EXPENSES

Revenue	\$	457,500
TOTAL REVENUE	\$	457,500

Expenses

Advertising and promotion	\$	783
Amortization	\$	1,023
Audit fees	\$	7,276
Board director payments	\$	293
Bookkeeping	\$	3,080
Coordinator payments	\$	61,792
Honorarium	\$	2,040
Insurance	\$	850
Interest and bank charges	\$	245
Internal communications and engagement	\$	10,915
Member events	\$	19,206
Office	\$	3,175
Payments to physicians	\$	39,155
Physician Data Collaboration	\$	22,500
Physician payments for professional development	\$	13,906
Project manager	\$	3,749
Salaries and wages	\$	25,439
Telephone	\$	1,446
Travel	\$	159
Work group meetings	\$	4,671
TOTAL EXPENSES	\$	221,703

EXCESS OF REVENUE OVER EXPENSES FROM OPERATIONS	\$	235,797
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Other income	\$	1,881
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EXCESS OF REVENUE OVER EXPENSES BEFORE REPAYMENT	\$	237,678
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Repayment to BCMA as per agreement	\$	209,243
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EXCESS OF REVENUE OVER EXPENSES	\$	28,435
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NET ASSETS — BEGINNING OF YEAR	\$	209,253
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Excess of revenue over expenses	\$	28,435
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NET ASSETS — END OF YEAR	\$	237,688
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OPERATING ACTIVITIES

Excess of revenue over expenses	\$	28,435
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Item not affecting cash:

Amortization of capital assets	\$	1,023
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	\$	29,458
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Changes in non-cash working capital

Prepaid expenses	\$	-1,500
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Accounts payable and accrued liabilities	\$	566
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Sales tax recoverable	\$	-1,379
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	\$	-2,313
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Cash flow from operating activities	\$	27,145
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Investing activity

Purchasing of capital assets	\$	-1,656
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Increase in cash flow	\$	25,489
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Cash — beginning of year	\$	210,502
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Cash — end of year	\$	235,991
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ASSETS

Current

Cash	\$	235,991
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Sales tax recoverable	\$	3,248
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Prepaid expenses	\$	1,500
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	\$	240,739
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Capital assets (note 4)	\$	2,515
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	\$	243,254
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LIABILITIES AND NET ASSETS

Current

Accounts payable and accrued liabilities	\$	5,566
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Net assets

General Fund	\$	237,688
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LIABILITIES AND NET ASSETS	\$	243,254
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2012 Board of Directors

Dr. Davidicus Wong
Dr. Baldev Sanghera
Dr. Jennifer Moore
Dr. Karimé Mitha
Dr. Charline Lui
Dr. Mike Look
Dr. Victor Kan
Dr. Mary Kagan
Dr. James F.K. Hii

CONTACT INFORMATION

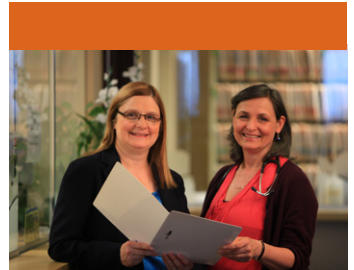
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Photography:

Page 2: Photo of the Burnaby area courtesy of PictureBC

Cover photo: Standing, left to right: Victor Kan, Baldev Sanghera, Jennifer Moore, Mike Look, James Hii. Sitting, left to right: Davidicus Wong, Mary Kagan, Charline Lui. Missing from the picture: Karimé Mitha.



The Divisions of Family Practice initiative is sponsored by the General Practice Services Committee, a joint committee of the BC Ministry of Health and Services and the BC Medical Association.

www.divisionsbc.ca/burnaby