

Agenda – Supporting Physicians in Residential Care

- Intro to the conference and review of using the technology *2 min*
- Round table collecting questions the audience has about residential care quality improvement *5 min*
- How to mine data sources (CIHI, Strata Health) for evaluation data - Jamie Ashton *10 min*
- Ways that have worked to change physician behaviour - Selena Lawrie *10 min*
- Ideas for increasing clustering (brainstorming) - Steve Larigakis, Juna Cizman *20 min*
- What has worked to get to 24-7 coverage - Kate McCarroll *10 min*
- Working with facilities – Nick Petropolis

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- **Webinar overall feedback & suggestions**

3 min

- Ideas for future Webinar topics
- Does the webinar format work or not work and why?

- Collect suggestions for a Residential Care improvement Resource – Project and Process Improvement files that we can share