



STRATEGIC DIRECTIONS

2015-2018



1 Striving for excellence in all aspects of the primary care home

- Align multi-disciplinary care services to primary care homes
- Maximize attachment to primary care homes
- Provide comprehensive practice support to primary care homes
- Improve primary care in residential care
- Provide inpatient care for those without an available family physician
- Improve transitions in care

2 Sustaining a strong community of family physicians

- Maximize physician health and work-life balance
- Ensure spectrum of primary care competencies are provided by the community of providers

3 Partnering with patients and communities for improved health

- Increase physician leadership in population health
- Engage patients as partners in their own health

4 Sharing our learning to inform and positively influence the system

- Engage primary care physicians in health care transformation
- Increase our influence on healthcare policy in BC

VISION

Healthy citizens served by healthy providers delivering integrated longitudinal primary health care in a sustainable system

MISSION

Through innovation and by engaging all primary care providers and partners, we will lead and enable a culture of quality that addresses the unique health needs of individual patients and our community as a whole.

GUIDING PRINCIPLES

- Leading from within and fostering shared leadership
- Working with patients and physicians in a way that is effective *for them*
- Recognizing the value of interdependent partnerships
- Using data and self-reflection as the foundation for a culture of quality
- Providing stewardship for a sustainable healthcare system

A Primary Care Home

is a patient-centered medical care setting where:



- patients have a personal family physician who provides and directs their medical care
- care is for the patient as a whole
- care is coordinated, continuous and comprehensive with patients having access to an inter-professional team
- there is enhanced access for appointments
- the practice includes well-supported information technology, including an electronic medical record
- remuneration supports the model of care
- quality improvement and patient safety are key objectives

The College of Family Physicians of Canada (CFPC) sees the Canadian medical home built with the ongoing relationship between the patient and his or her family doctor serving as its foundation and the pillars noted above as its main supports.

See more at:

<http://www.cfpc.ca/projectassets/templates/resource.aspx?id=890#sthash.15yYIErU.dpuf>