

Elevate Your Practice with FREE Interactive Zoom Sessions!

Mark your calendars for this exciting opportunity to enhance your skills, connect with industry experts, and contribute to the ongoing success of your medical office. Your dedication is the driving force behind quality patient care, and we look forward to supporting you on your journey towards even greater efficiency.

See you there!

SIDFP, PCN, Health Connect Registry & PSP available to answer!

- Will be on hand to address your questions, share industry and EMR best practices, and provide valuable guidance to enhance the efficiency of your clinic. Pose your burning questions directly to the experts, and benefit from their expertise in real-time.
- Oscar and Med Access EMR experts available
- Health Connect Registry strategies
- Engage with our panel of experts as they share their experiences, tips, and strategies for success.

Tuesday January 9, 2024

Join Zoom meeting [HERE!](#)
Meeting ID: 813 3232 2655

MOA & Managers' Workshop Alert! January 26, 2024

[Click here to Register!](#)

Due to popular demand, we are pleased to once again offer a **Conflict Resolution workshop**. This interactive workshop will provide you with skills to resolve conflict, manage difficult patient interactions on the front line, defuse tensions, set boundaries, and maintain healthy relationships with patients and colleagues. *Please note that we are unable to provide sessional payments for the attendees at this event.*

Engagement Discussions

- Engagement discussions, also known as '**Stay Interviews**,' serve as a valuable opportunity for employers to connect with their staff, gaining insights into the reasons employees choose to stay, identifying growth opportunities, and understanding potential factors that may lead to departure.
- Unlike traditional performance reviews, the focus of engagement discussions is to foster two-way communication and employee retention. By actively listening to employees' likes and dislikes about their roles, employers can address recurring issues, assess professional and personal well-being, and intervene in cases of disengagement before burnout occurs.



Click [HERE](#) for sample of engagement interview questions!

