



In-practice Consultant Blog

Tanis Wynn | February 2024

Conflict Resolution Workshop Success!

On **January 26th**, 27 of your MOA's and managers attended our first workshop of 2024. Held at Royal Roads University, this workshop focused on conflict resolution skills, emotional intelligence and provided tools to help manage difficult and challenging conversations on the front lines. The attendees enjoyed the energetic interactive format that was delivered and in particular, appreciated learning de-escalation skills.

ASK THE EXPERTS!!!

Do you have a burning question about your EMR, how to map forms, the PCN, attaching your patients, workflow management, contracts, Allied Health onboarding, managing your practice or anything else? If you answered yes, we invite you to bring your most pressing questions, quizzical wonders, or even the most obscure inquiries you can think of to our group of experts, who will be waiting on Zoom for you. Drop in on **the second Tuesday of every month from 2-3 pm** and connect directly with experts from Doctors of BC PSP, the Health Connect Registry, PCN change managers and the SIDFP In-practice Consultant.

Next Session****
Tuesday February 13, 2024 2-3 pm
Breakout rooms are available for one-on one conversations!

Join Zoom meeting **HERE!**
Meeting ID: 813 3232 2655
Passcode: 186512

Do you want to save on medical and office supplies?

We are in the process of analyzing medical and office supply invoices in an effort to secure the lowest prices for you. In order for us to be successful, we need to compare what you are currently paying and would appreciate receiving copies of your most recent invoices.

Please take a moment to:

- 1) Gather invoices
- 2) Remove account numbers
- 3) Fax to 250-658-3304 or email to tanis.wynn@sidfp.com

*Preliminary aggregated results will be shared at the March 7th Member's meeting and further information will be sent out to all members by the end of March. To attend the meeting, click **HERE!***

