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Notes:	L		1	l	1	
W	/hen someone walks in withou	t an appointment, I want yo	ou to:			

When someone walks in without an appointment, I want you to:
A same day fit-in/walk in appointment I want you to book on the same day would be:
What I consider to be an urgent/same day appointment: (ie: uti, strep throat):
When a patient has run out of their prescription, I want you to:

Provider	Updated	Entered	
When a specialist calls, I want you to:			
When there is a critical result, I want you to:			
When I am on my admin day I want you to:		with phone calls or quest	ions
If a patient needs me when I am on my lunch br	reak I want you to:		
If a patient calls and is having chest pain I want	you to:		
When a patient calls or shows up with a UTI I w	ant you to:		
When a mom calls or walks in with a sick baby I	want you to:		
When I am going to be out of the clinic for vaca	tion I will notify the Health I	Manager via:	