



Connect with

- Family or caregivers, with patient consent



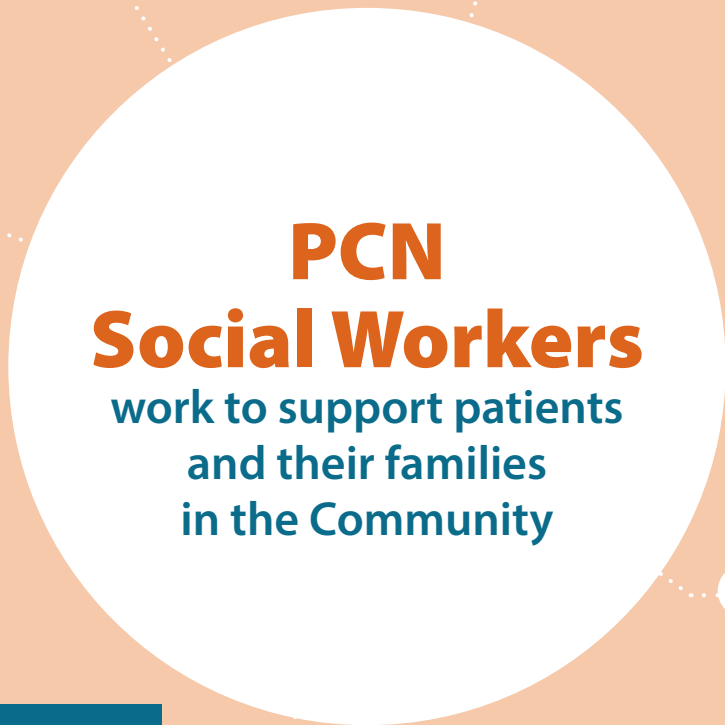
Provide

- Information and assistance with referrals to government resources
- Information and referrals to community resources
- Psychosocial support around health care issues
- Information and assistance with *Advanced Care Planning* and discuss goals of care
- Brief supportive counselling
- Adjustment support to newly diagnosed and pre-existing medical conditions
- Investigative reports of abuse, neglect and self-neglect, when appropriate



Complete

- Forms, appeals, applications, and referrals (i.e. CPP Disability, PWD, BC Housing, Handy Dart)



PCN Social Workers
work to support patients and their families in the Community



Refer to/Work with

- Family Physician (FP) or Nurse Practitioner (NP)
- Specialist Physician involved in care
- **Other members of the PCN Team, including:** Chronic Disease Management Nurse, Clinical Counsellor, Clinical Pharmacist, Dietitian, Occupational Therapist, Pharmacist, Physiotherapist
- **Supportive resources:** VCH, community services and programs



Teach

- Coping skills and strategies

How can I get an appointment?

Discuss your needs for a Social Worker with your family physician or nurse practitioner.

Some services may be available in languages other than English.

Eligibility

- ✓ Must be a Richmond resident or a patient of a Richmond physician or nurse practitioner

Limitations

- × Patients not attached for ongoing care to the Richmond FP or NP making the referral
- × Patients without BC Medical Services Plan (MSP) coverage
- × Patients with an active insurance claim* related to the referral
*ICBC, WorkSafe, third party insurance



PRIMARY CARE NETWORKS

Richmond



divisionsbc.ca/richmond/for-patients/pcn

For more information contact rmdpcn@vch.ca