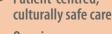


- Patient-centred,
- Ongoing, individualized follow-up
- Information about
- One-to-one medication use
- Identifying, prioritizing, and resolving drug therapy problems

Support

- Action plans that address your health goals and challenges
- Confidence in understanding your medications



- best and alternative treatment options
- support to optimize

### Teach

- Individuals and groups about benefits and risks of medication, including prescription, nonprescription, supplements, and natural health products
- How to stop and start medications safely

### **Connect wit**

 Family or caregivers, with your consent

# **PCN** Clinical Pharmacists

work with your FP/NP, community pharmacist, and other health team members to ensure your medications are safe, effective, and working for you



- Family Physician (FP) or Nurse Practitioner (NP)
- Specialist Physician involved in your care
- Other members of the PCN Team, including: Chronic Disease Management Nurse, Clinical Counsellor, Dietitian, Occupational Therapist, **Physiotherapist, Social Worker**
- Your Community Pharmacist
- Helpful resources and programs





divisionsbc.ca/richmond/for-patients/pcn For more information contact rmdpcn@vch.ca

## How can I get an appointment?

**Discuss your needs for a PCN Clinical** Pharmacist with your family physician or nurse practitioner.

Some services may be available in languages other than English.

### Eligibility

- Must be a Richmond resident or a patient of a Richmond physician or nurse practitioner
- Any patient who has a concern about their medication(s) or health condition(s)

### Limitations

- Patients not attached for ongoing care to the Richmond FP or NP making the referral
- Patients without BC Medical Services Plan (MSP) coverage
- Patients with an active insurance claim\* related to the referral \*ICBC, WorkSafe, third party insurance
- Patients not in a long-term care facility or hospital