

**Provide**



- Patient-centred, culturally safe care
- Ongoing, individualized follow-up
- Information about best and alternative treatment options
- One-to-one support to optimize medication use



**Support**

- Identifying, prioritizing, and resolving drug therapy problems
- Action plans that address your health goals and challenges
- Confidence in understanding your medications

**Teach**

- Individuals and groups about benefits and risks of medication, including prescription, non-prescription, supplements, and natural health products
- How to stop and start medications safely



**Connect with**

- Family or caregivers, with your consent



# PCN Clinical Pharmacists

work with your FP/NP, community pharmacist, and other health team members to ensure your medications are safe, effective, and working for you

**Refer to/ Work with**

- Family Physician (FP) or Nurse Practitioner (NP)
- Specialist Physician involved in your care
- Other members of the PCN Team, including: Chronic Disease Management Nurse, Clinical Counsellor, Dietitian, Occupational Therapist, Physiotherapist, Social Worker
- Your Community Pharmacist
- Helpful resources and programs



## How can I get an appointment?

Discuss your needs for a PCN Clinical Pharmacist with your family physician or nurse practitioner.

Some services may be available in languages other than English.

### Eligibility

- ✓ Must be a Richmond resident or a patient of a Richmond physician or nurse practitioner
- ✓ Any patient who has a concern about their medication(s) or health condition(s)

### Limitations

- ✗ Patients not attached for ongoing care to the Richmond FP or NP making the referral
- ✗ Patients without BC Medical Services Plan (MSP) coverage
- ✗ Patients with an active insurance claim\* related to the referral  
*\*ICBC, WorkSafe, third party insurance*
- ✗ Patients not in a long-term care facility or hospital



PRIMARY CARE NETWORKS

Richmond



[divisionsbc.ca/richmond/for-patients/pcn](https://divisionsbc.ca/richmond/for-patients/pcn)

For more information contact [rdmpcn@vch.ca](mailto:rdmpcn@vch.ca)