



IMPROVING ACCESS TO CARE FOR PATIENTS WITH ALCOHOL USE DISORDER

Shared Care Project

Project Overview

Project Aim: Enhance the patient-primary care provider relationship and empower primary care providers with tools and confidence to manage patients with alcohol use disorder.

Project Leads: Dr. William Mak (Family Physician Lead) & Dr. Karen Shklanka (Specialist Lead)

Project Activities

AUD Case Study Event: The Meaning of Empathy AUD Management of the Ask the Expert Public Awareness and Algorithm Workshop Busy Family Physician Workshop on AUD Social Media Campaign n = 31 Primary Care **Quick Guide to** n= 16 Primary Care n= 48 Primary Care **Providers and Allied Health** 5 posts on various **Providers** social medial sites **Providers Professionals in Attendance** June 1 & 8, 2023 Feb 21, 2024 Jan 13, 2022 Oct-Dec 2023 Jan 9, 2024

AUD Care Pathway

Outpatient Treatment of Alcohol Use Disorder

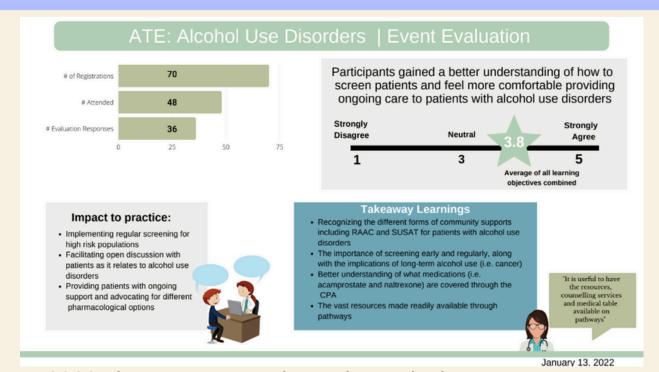
PROJECT HIGHLIGHTS

Strongly agreed The Meaning of Empathy Workshop helped them reduce sigma and stereotypes associated with addictions and substance use among Indigenous communities.

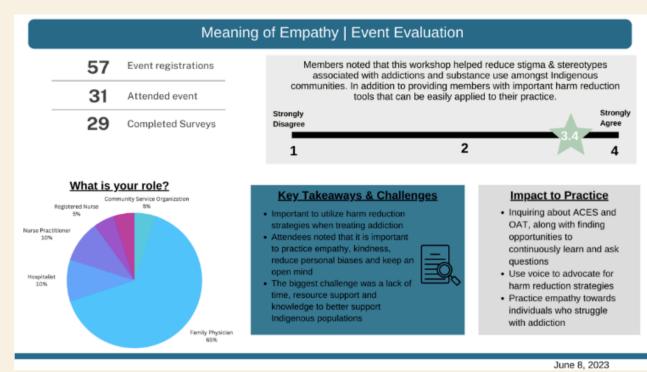
PCP's found the AUD Case Study informative.

PCP attendees agreed that attending the AUD Case Study Workshop improved they awareness of community supports and resources.

PCP participants agreed that by attending the AUD Workshop, this improved their relationships with their specialist colleagues.



In January 2022, the FNW Division hosted an Ask The Expert session on AUD.



On June 1, 2023 the film, The Meaning of Empathy was viewed by attendees. On June 8, 2023 attendees unpacked the film in small groups to reflect on individual biases and share thoughts that arose during the film.

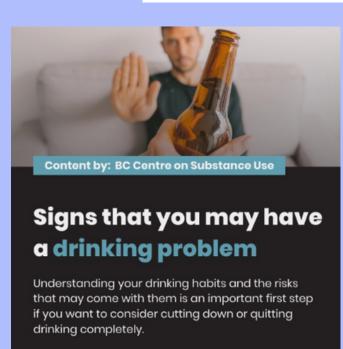


Project Activities: Overview

SharedCare Partners for Patients

Alcohol Use Social Media Campaign Posts













Total number of accounts reached for: Canada's Guidance on Alcohol and Health (208), Signs You May Have a Drinking Problem (201), Alcohol Withdrawal Symptoms (136), Telling Others about your Alcohol Use (149), Alcohol Consumption During the Holiday (167)

Lessons Learned: What Worked Well?



Collaboration among a diverse group of stakeholders ensured a shared understanding of priorities and work being done locally and across the province to reduce duplication of work.



A total of 86 health care professionals were engaged in educational workshops. Strong leadership resulted in intentional and meaningful educational workshops tailored to meet the needs of local primary care providers.



Strong relationships and collegiality were fostered among primary care providers and addiction medicine physicians.



The content shared aligned with the release of Canada's Guidance on Alcohol and Health, as well as the new Canadian guidelines for high-risk drinking and AUD.

Challenges & Gaps

- Ongoing collaboration for knowledge and information sharing for new providers.
- Information may go out of date important to update resources and content.
- A follow up sessions was recommended to see if physicians had the opportunity to apply their learnings and ask questionscould not due to limited resources and project timeline's.
- Support for complex patients and the need to create strategies to reduce barriers in interprofessional collaboration and communication.
- Engagement with stakeholders who are part
 of a bigger health care system such as FHAas this provides more opportunities to
 ensure sustainability.

Next Steps

- Dissemination of the GPAC guidelines and resources with FNW primary care providers
- UBC Continuing Professional Development (CPD) will incorporate national guidance and host a webinar in line with the launch of the GPAC guideline.
- Request sustainability funds from Shared Care to organize annual case study workshops.
- Share project findings with key interest group, such as the FNW Shared Care Steering
 Committee, the FNW Division Board, Members of the FNW Division, FHA partners, and posting on the Division's website for public viewing.
- The social media posts created will be adapted and re-used for ongoing patient education to increase awareness of the importance of low risk drinking.

Click here for the full Alcohol Use Disorder Shared Care report