

Equitable, Resilient, and Vibrant Primary Care in Kootenay Boundary

KB Division helps practitioners meet patient and practice needs, leads change in an evolving primary care system, and works with partners to shape a better future for health care in Kootenay Boundary, and BC.

CLINIC SUPPORTS

Member-driven services and supports for clinics and practitioners that build safety, equity and inclusion, improve efficiency, increase job satisfaction, and in turn, help attract and retain practitioners.

TEAM BASED CARE

Practitioner, Nursing, Allied and Admin teams working within the Patient Medical Home and Primary Care Network.

Educating and coaching to build team connection.

CLINIC OPERATIONS

Administrative services to clinics, enabling practitioners to focus on caring for their patients.

Demonstration clinics designed to prioritize clinical work, applying new models of practice that can spread to existing clinics.

ENGAGED COMMUNITY

Relationships with community organizations and leaders at a tactical, strategic, and human level.

Embed community to build the supportive foundation necessary for health care to flourish, long term.

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KB Division works with partners and communities to bring these supports, services and innovations to health care clinics, providers and patients in our region.

How we do it:

- Advocating for KB health care needs (e.g. compensation, EMR interoperability, MHSU services) at leadership tables.
- QI & Lessons Learned processes built into every project.
- Clinical Services Hub: bi-weekly meetings with partners to discuss needs of each clinic in KB.
- Hosting/Administering KB GP & SP Shared Care projects (e.g. Chronic Pain, Gender Affirming Care, Oncology, Emergency Medicine Network).

CLINIC SUPPORTS

Digital Health:

- EMR optimization / switching
- Online booking
- Virtual health workflow support
- RccBC Virtual Care Assistants
- Microblogging MD GP-SP messaging App
- Clinic website planning/building

Contact: mona.mattei@divisionsbc.ca



Back-End HR Supports:

- MOA CPD and supports
- MOA locum support
- Clinic managers network
- Hiring consultancy
- HR forms & policies

Contact: tammy.hriczu@interiorhealth.ca



Financial Optimization:

- Physician Fiscal Fitness
- Compensation Models

Contact: aearnshaw@divisionsbc.ca



PSP Practice Supports:

- Data Tools (inc. Panel management)
- Coaching and peer monitoring
- Learning opportunities

Contact: tammy.hriczu@interiorhealth.ca



Recruitment & Retention:

- FP and SP recruitment
- Family Physician Locum
- Physician Wellness

Contact: sylvain@kbdoctors.ca



TEAM BASED CARE

Team Expansion:

- Co-located nursing, behavioural health and physical therapy
- Regional positions and programs: Aboriginal Coordinator, Pharmacist, Dietitian, Respiratory Therapist

Contact: nsnyder@divisionsbc.ca



Team & Network Development:

- Quality Improvement
- Learning Lab
- Advocacy for additional resources

Contact: juliushw@divisionsbc.ca



CLINIC OPERATIONS

Prima Health:

- Independent Division Governed Co-op that facilitates clinic operations
- Stepping stone to regional Community Health Centre network

Clinic Operating Agreements:

- Prima employed clinic managers contracted to private clinics

Prima Operated Clinics:

- KB Health Online: Regional Virtual Clinic
- Demonstration Clinic

Visit: PrimaHealth.ca

Contact: Andrew - aearnshaw@kbdivision.ca

