

Annual Report

2024 - 2025

For the period ending
March 31, 2025




Photo Courtesy Cranbrook Tourism

Leadership Report

In reflecting on the past year, the East Kootenay Division of Family Practice leadership team is grateful to the physician members for their continued commitment to improving the health and wellbeing of patients, as well as finding new ways to support one another as colleagues. Through their vision and initiative, physician leaders have driven the emergence of new projects and programs, and the EK Division is dedicated to supporting them with an experience that is both engaging and rewarding. As well, the EK Division continues to support physician leadership training, and recognizes **Dr. Ashlee King** for completing the Simon Fraser University Physician Leadership and Management Development Program.

The EK Division Board of Directors reviewed the organizational strategic direction this year, and while the Mission and Vision remained mostly consistent, some new priority areas emerged. Through engagement with members, thoughtful discussions at the board table, and collaboration with partners, we are committed to advancing the five priorities outlined in the 2025–2028 Strategic Plan.

We wish to thank departing board director, Helena Oosthoek, for her seven years of service to the EK Division. Helena brought insight from her community of Golden, as well as her role as a community social services leader and executive. We wish her well in her new adventures on Vancouver Island.

Collaboration between Family Physicians and Specialist Physicians continues to be pivotal in the East Kootenay. Our growing number of Shared Care projects and other Division initiatives are creating additional opportunities for physicians to step into new leadership roles, and we are proud of the meaningful and important work taking place across our region. The achievements of these collaborative projects are having a significant impact across the health care system in the East Kootenay, and other regions have expressed interest in our work. Further, to support the impact and spread of Shared Care, East Kootenay Primary Care Network (EKPCN), and other EK Division work, we have invested in both evaluation and communications strategies. These support structures continue to develop, and we appreciate the amazing staff and contractors who enable the work to be shared.

Thank you to everyone involved with the EK Division; we are most impactful when we work together.

~ **Dr. Shaun van Zyl**, Board Chair, & **Megan Purcell**, Executive Director

Recruitment & Retention

Over the past year, the East Kootenay Division of Family Practice advanced physician recruitment through a region-wide, collaborative strategy. By working closely with communities, clinics, partners, and physicians, we continue to strengthen recruitment efforts and attract candidates to the region.



PRA candidate Dr. Peter Ekanem and Dr. Bryn Fell
Photo by Nicole Leclair



Dr. Celia Sprague
Photo by Nicole Leclair

Since May 2024, seven new physicians have been recruited to Cranbrook, Kimberley, Fernie, and Creston. In addition, 16 locums received Division-funded travel and accommodation support, improving locum coverage and continuity of care in remote clinics. These results reflect stronger relationships with our locum network and dedicated Board support for funding vital locum expenses.

Candidates who visited the region consistently shared excellent feedback, noting they felt informed, welcomed, and supported. Site visits were tailored to professional and personal needs, while a new physician welcome package provided a comprehensive introduction to community life, schools, housing, and recreation.

As of this report, 16 active candidates are engaged in various stages of recruitment, supported through connections with provincial programs such as PRA BC and local recruiters. Our region has been allocated six PRA candidates for 2025/26, and our focus will be on supporting and retaining these return-of-service physicians.

Every placement and locum connection this year has been the result of a deliberate, relationship-based approach that positions the East Kootenay as a place where physicians can thrive. We are grateful for the ongoing support of our communities and Board as we build on this momentum together.

EK Locum Program

Locum shortages in rural communities create barriers to continuity of care, physician well-being, retention, and system sustainability. To address these challenges, the East Kootenay Division of Family Practice launched a locally tailored support program, subsidizing travel and accommodation costs for locums working in the region.



Photo Courtesy Kimberley Tourism



Dr. Tristan Brownrigg

This initiative was made possible through a one-time FPSC exemption, allowing the Division to repurpose surplus infrastructure funds from the 2022 Physician Master Agreement until March 2024.

While the provincial Locums for Rural BC program provides critical coverage, most East Kootenay communities fall just outside its eligibility criteria. These communities face urgent recruitment and coverage gaps but lack the formal incentives needed to attract locums from outside the area. Unlike urban centres where locums can work close to home, East Kootenay physicians must make greater logistical and financial commitments. Seasonal pressures in resort municipalities further compound the challenge, with accommodation often limited and costly.

The Division's program was designed as a middle-ground solution for rural and semi-rural communities not covered by provincial supports. By leveraging existing budgets and capping funding allocations, the program complemented—rather than competed with—provincial resources, while ensuring more equitable access to locum coverage.

To date, 16 locum physicians have been supported through this initiative, improving coverage and continuity of care in East Kootenay communities.

Pathways

Pathways usage rose sharply over the past year. Total views across clinician tools, patient resources, and community services increased from 21,783 to 53,900 (up 147%). Specialist profile views doubled, with most traffic to local specialists.



Photo by Nicole Leclair

The EK Division added a number of locally developed resources, including:

- Pediatric Asthma Instructional Video – Dry Powder Inhaler (Diskus):
<https://www.youtube.com/watch?v=d6558U-Tvgo>
- Pediatric Asthma Instructional Video – Dry Powder Inhaler (Turbuhaler):
https://www.youtube.com/watch?v=srTW6A8N_f0
- Pediatric Asthma Instructional Video – Metered Dose Inhaler with Mask:
<https://www.youtube.com/watch?v=xOnBRklJFkE>
- Pediatric Asthma Instructional Video – Metered Dose Inhaler with Spacer:
<https://www.youtube.com/watch?v=WDRkmpI2ilg>
- Primary Care Child & Youth Psychiatry Referral Process (East Kootenay):
https://pathwaysbc.ca/content_items/8559
- East Kootenay MSK Care Pathway – SORT (PDF): pathwaysbc-production-content-items-documents.s3.amazonaws.com

For information or access, contact Nicole Anker, EK Pathways Administrator at nanker@ekdivision.ca



Dr. Nerine Kleinhans
Photo by Nicole Leclair

Over the past year, the East Kootenay Primary Care Network advanced its strategic priorities, strengthening governance, quality improvement, service delivery, and cultural safety across the region.

As part of the Ministry of Health and Doctors of BC's governance refresh, a new EKPCN Steering Committee was established to provide strategic direction and oversight, convened by Dr. Ashlee King.



Quality improvement and evaluation remained EKPCN priorities this year. RN and allied health provider (AHP) appointment-tracking tools were implemented, supported by ongoing clinic data collection and provider surveys. These measures guide future planning, improve service delivery, and provide insights into the impact of PCN services on patient and provider experience.

New PCN spaces were opened within Interior Health facilities in Creston, Fernie, Invermere, and Kimberley, enabling integration of RNs and AHPs into local care teams where co-location with clinics was not possible. EKPCN leads continued to strengthen team-based practices, including a successful care conference pilot in Fernie, now being spread to other communities.

Access to allied health services expanded through the development of a new physiotherapy group medical visit program for patients with mild to moderate osteoarthritis, piloted in Cranbrook. Plans are underway to extend this and other group-based initiatives region-wide.

Looking ahead, the EKPCN will continue to deepen partnerships, expand services, and enhance team-based care, with ongoing evaluation and cultural safety at the core of its work to strengthen primary care in the East Kootenay.

Cultural Safety



The EKPCN continued to strengthen its commitment to cultural safety through a range of initiatives. Seven Open Discussion Forums and two accredited Journey Toward Cultural Safety workshops engaged more than 80 attendees, while a six-part module series drew 88 participants. A new orientation video for hires was launched, and an environmental scan and needs assessment were completed to inform next steps.



EKCPD

The EKCPD Program, under the guidance of the EKCPD Steering Committee, continued to successfully facilitate the building of knowledge, networks, and relationships among East Kootenay physicians. Through events like the EK CME Day, Happy Hour & Learn sessions, and the Winter Conference, physicians access high-quality regional opportunities for professional development and collaboration.

EK CME Day – October 5, 2024 | Copper Point Resort, Invermere

The East Kootenay Division of Family Practice presented the annual EK CME Day on October 5 at Copper Point Resort in Invermere. The event brought together 80 family doctors, specialists, nurse practitioners, residents and medical students from around the East Kootenay (and beyond) to learn, share, and network in the beautiful Columbia Valley.

The day was full of interesting presentations by family physicians and specialists from within the region and the Interior. The EK Division held its Annual General Meeting over the lunch hour, sharing key insights from the annual physician survey. A highlight was the Friday night Meet and Greet, which was an opportunity for physicians to network and learn about UBC's Integrated Community Clerkship program. UBC hosted the evening, which was held at Arrowhead Brewing Company. The event concluded with a family-friendly dinner, attended by 108 participants, including spouses and children.

Happy Hour & Learn

The Happy Hour & Learn sessions averaged 21 attendees per session. Most of the sessions were recorded and uploaded to YouTube, with an average of 25 views per video. The link can be found on Pathways or by contacting [Nicole Anker](#). The presentations included:

- Dr. Melissa Bereti – PMR
- Dr. Laura Swaney – Pediatric Asthma
- Dr. Greg Andreas – Palliative Care: What's Normal and What's Natural
- Dr. Tracey Parnell – Trauma Care on the Front Lines of Ukraine
- Dr. Laura Stinton – General Liver Care
- Dr. John Stamp – Cervical Cancer Screening Updates
- Dr. Keith Weber – Perineural Injection Treatment and Neuromyofascial Trigger Point Injections
- Dr. Tristan Brownrigg – Wilderness Medicine: Altitude Illness & Drowning
- Drs. Elena Schroeder & Lauren Minty – Top Pearls on Dementia and Delirium: An Overview of MINT Memory Clinic
- Dr. John Stamp – Cervical Cancer Screening Updates



EKCPD CONT.

EKCPD Winter Conference – January 24–25, 2025 | Kimberley Conference Centre

The theme of the two-day conference was Advancing Care & Cultural Safety. Friday featured the CASTED Fracture Clinic, where 31 physicians and nurse practitioners refined hands-on skills. The evening focused on Cultural Safety, with a fireside chat on Indigenous Substance Use. A highlight was Joe Pierre's Ktunaxa storytelling of How the Chipmunk Got Its Stripes, reminding us of the importance of honouring ancestors and their passing of knowledge to future generations, fostering strength and resiliency.

Saturday focused on emergency medicine for clinics and hospital settings. Speakers included local family physicians and specialists, as well as specialists from Penticton and Vancouver. There were 59 attendees. The conference wrapped up in the afternoon to allow time to enjoy the ski hill.

We are proud of the success of the EKCPD program in providing ongoing education and support for healthcare professionals in the East Kootenay. We look forward to continuing to offer valuable learning opportunities. Many thanks to the following physicians who served on the EK CPD Steering Committee:

Drs. Joy Anne Krupa (Invermere), Kate Buddo (Kimberley), Peter Chong (Cranbrook), Tara Chalmers-Nixon (Fernie), Chris Pienaar (Cranbrook), Virginia Clark (Golden), Sarah Chesney (Cranbrook), Benjamin Tan (Fernie), Tasha Haiduk (Cranbrook), Rae Petrucha (Elkford), and Atma Persad (Creston)

EKCPD Newsletter & Calendar

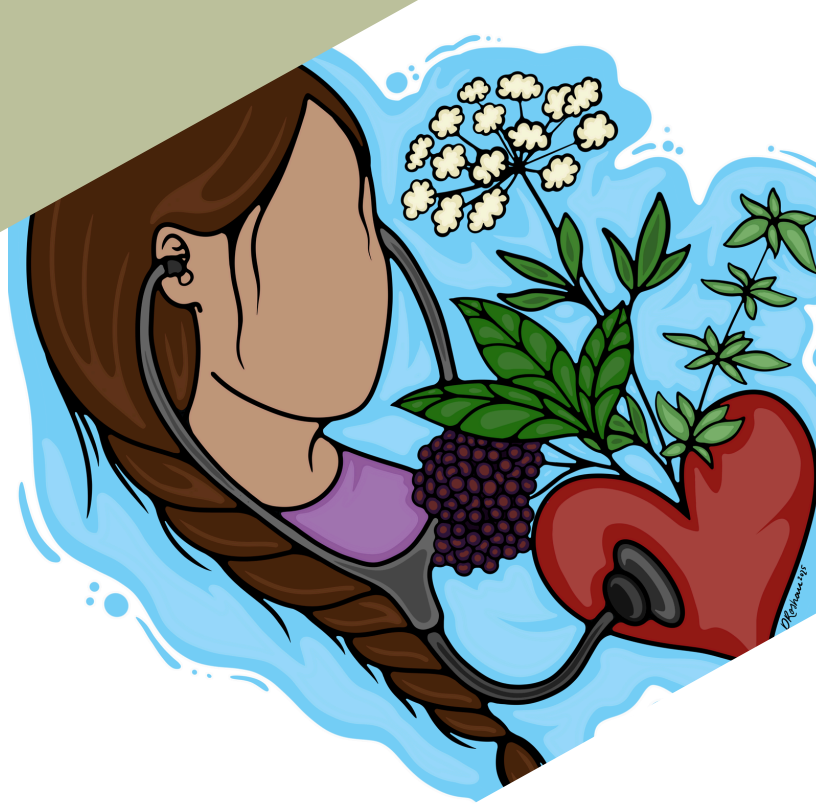
- Monthly newsletter reaches ~250 recipients.
- New EK CPD Calendar launched, providing a centralized list of CME opportunities (local, regional, provincial). Available on Pathways.
- To join the list or access the calendar, contact Nicole Anker nanker@ekdivision.ca



Dr. Atma Persad
Photo by Nicole Leclair

Physician Health & Wellbeing

Supporting physician wellness and professional growth was consistently prioritized this year. Through new initiatives and expanded programs, the Division worked to strengthen resilience, foster peer connection, and promote equity—helping physicians at every stage of practice thrive in the East Kootenay.



Key Initiatives

New to Practice Physician Network

The transition into independent practice can be especially challenging in rural settings, where early-career physicians balance multiple roles, adapt to established clinic dynamics, and navigate unfamiliar systems. To support these transitions, the New to Practice Physician Network engages physicians within their first five years of practice in the East Kootenay, helping them build sustainable, connected, and resilient careers in family medicine.

Over the past year, the network hosted gatherings and workshops focused on:

- Professional resiliency and stress management (with a registered clinical psychologist)
- Orientation to BC's healthcare infrastructure (Divisions, JCCs, Practice Support Programs)
- Peer connection and system navigation (billing models, clinical expectations, work-life integration)
- Charting efficiencies

Each session encouraged reflection on values, setting boundaries, and candid discussion about what sustainable rural practice can look like. The Division remains committed to adapting the network to meet evolving needs of early-career physicians.

Thrive

The Flourishing Physician Program was relaunched this year as Thrive: Balancing Personal Wellness and Professional Excellence. Thrive sessions explore topics that support both personal wellbeing and professional practice.

Last year's focus was Women in Medicine, with sessions on:

- Navigating parental leave and return to work
- Balancing motherhood and career
- Men's mental health
- Menopause

This year's theme explores the many transitions we encounter throughout life— change, aging, identity, and evolving definitions of wellness. Whether you're navigating retirement, supporting men's mental health, or shifting through menopause, Thrive offers a space for real conversations (facilitated by Dr. Tyla Mackay, Psychologist) and meaningful peer connection.

Women in Medicine

The Division launched the East Kootenay Women in Medicine initiative, led by Dr. JoyAnne Krupa, to strengthen connection, advance gender equity, and foster professional development and wellness among women physicians in the region.

In its first year, two online learning events were hosted:

- Lunch & Learn: Dr. Hilary Brotherhood on Referral Bias
- Panel Discussion: Local leaders Dr. Nerine Kleinhans, Dr. Tara Chalmers-Nixon, and Dr. Errin Sawatsky shared experiences in leadership

These sessions averaged 23 participants and provided space for dialogue on leadership and equity in medicine.

*Regional lead physician:
Dr. JoyAnne Krupa (Invermere)*

Members: Dr. Stephanie Nolan (Cranbrook), Dr. Katherine Wight (Cranbrook), Dr. Meghan Guy (Golden), Dr. Sarah Pearce (Fernie).



Women In Medicine Retreat, June, 2025

Peer Support Initiative

In 2025, the EK Division launched a Peer Support Initiative with five trained physician peer supporters. This program offers short-term (1–3) conversations in a safe, non-judgmental space where physicians can share experiences, receive emotional support, and strengthen coping strategies.

Peer support is available for challenges such as difficult cases, errors or near misses, complaints, burnout, interpersonal conflict, acute stressors, or experiences of discrimination. Physicians may self-refer or be referred by colleagues. Access details are available on the [Division website](#).



Dr. Meghan Guy, regional lead for the East Kootenay Peer Support Initiative.

Shared Care

Pediatric Psychiatric Services

The Integration of Pediatric Psychiatric Services project was approved by the Shared Care Committee in April 2024. Led by Drs. Orits Oshodi, Jade Jensen, and Laura Swaney, the project aims to create clear pathways for children needing psychiatric care and strengthen collaboration among providers.

Achievements this year:

- Consulted 26 primary and service providers to identify gaps
- Developed a referral pathway and form, shared with all EK providers via Pathways (updated in Feb 2025)
- Supported the launch of a child and youth psychiatric consult service at Foundry EK (Oct 2024)
- Established tracking systems to assess service impact
- Convened cross-sector representatives (hospital ED, CYMH, KKCFS, Foundry, family physicians) to clarify follow-up and discharge processes

Work continues to refine pathways and strengthen systematic discharge planning.

Physician leads: Dr. Jade Jensen (Cranbrook), Dr. Orits Oshodi (Cranbrook), Dr. Laura Swaney (Cranbrook)



Adult Mental Health & Substance Use (AMHSU)

By March 2027, the East Kootenay region aims to strengthen judgment-free access to mental health and substance use services through a physician-led initiative. Building on earlier work to improve opioid care, the project will expand to all eight EK communities with a focus on reducing stigma, optimizing care transitions, and strengthening provider collaboration.

Key goals include:

- Training 50% of staff in compassionate care
- Embedding shared tools and language across care settings
- Increasing access to specialized services
- Building provider capacity through education and partnerships

Engagement with physicians, First Nations, Interior Health, and community organizations guides system improvements. Communication strategies—such as referral tools, provider education, and public awareness campaigns—promote culturally safe care, reduce stigma, and build trust.

Physician leads: Dr. Johnny Chang (Creston), Dr. JoyAnne Krupa (Invermere)

Pediatric Asthma

To improve asthma care, new locally developed resources were added to Pathways, including four instructional videos on inhaler use and a primary care pathway. These tools support patients, families, and providers in delivering consistent, evidence-based asthma care across the region.

Physician leads: Dr. Tasha Haiduk (Cranbrook), Dr. Laura Swaney (Cranbrook), Dr. Shaun van Zyl (Kimberley)

Shared Care

Curiosity, Frailty & Palliative Care

This project seeks to embed a person-centred, trauma-informed palliative approach across the region, shifting the focus from the final weeks to the final years of life. Tools such as the What Matters to You movement, the Surprise Question, and Serious Illness Conversation workshops help promote earlier, meaningful conversations.

Highlights to date:

- More than 10 presentations reaching ~400 providers
- LinkedIn following grown to 116+
- Frailty Working Group established, with a shared frailty definition and screening tool in development
- Upcoming Primary & Community Care Mapping Workshop with UBC's Innovation Support Unit to advance early conversations across care settings.



Follow the project on LinkedIn: [Curiosity, Frailty & Palliative Care](#)

Physician leads: Dr. Greg Andreas (Cranbrook), Dr. Lori Wik (Cranbrook)

PROSPER

PROactive Specialist Engagement and Recruitment

Launched in July 2024, PROSPER focuses on building a data-driven, collaborative approach to specialist recruitment and retention.

Key milestones:

- 71% response rate in specialist survey, highlighting needs for transparency, collaboration, and proactive recruitment
- Family Physician survey (n=78, 62% response) revealed aligned priorities with specialists
- Data analysis identified specialist gaps relative to population, provincial averages, and peer regions
- Work underway to establish a 10–12 member Working Group, with ~25 interested physicians engaged and Terms of Reference drafted

Next steps include developing position control number applications and a physician information package to support long-term specialist recruitment.

Physician leads: Dr. Bill Brown (Invermere), Dr. Moninder Vaid (Cranbrook)

Shared Care

Dr. Tanya Burch
Photo by Nicole Leclair

Encompass Pregnancy Care Cranbrook

The Encompass Pregnancy Care Clinic (EPCC) has continued to strengthen and sustain maternity services in Cranbrook.

Key progress includes:

- Integrating midwives into a team-based clinic model
- Refining roles, workflows, and team resilience
- Hosting a full-day engagement on perinatal substance use with 50+ stakeholders
- Using patient/provider feedback to refine coordination, communication, and standards of care
- Developing communication tools, including posters, two patient journey videos, and a comprehensive website audit

As the project enters its final phase, regional collaboration, community engagement, and workflow improvements remain priorities for sustainability.

Physician leads: Dr. Tanya Burch (Kimberley), Dr. Paula Dubois (Cranbrook), Dr. Alisa Sanregret (Cranbrook)



Shared Orthopedic Referral & Triage (SORT)

The SORT project concluded in April 2025, successfully streamlining orthopedic referrals and promoting conservative management options.

Achievements include:

- Launch of a co-designed referral pathway and 1-page referral form with urgency indicators
- 27% increase in FP sports medicine referrals
- Animated osteoarthritis education video viewed 1,500+ times
- High uptake of SORT resources on Pathways, with 11 identified as Provincial Picks
- Provincial development of an e-referral template based on SORT content
- Engagement of 100+ family physicians, 8 orthopedic surgeons, and 6 physiotherapists

Provincial Shared Care leads praised the project's quality, engagement, and potential for spread across B.C.

Physician leads: Dr. Alex Chan (Cranbrook), Dr. Megan Ure (Cranbrook), Dr. William Brown (Invermere)

Allied health leads: Ryan Sleik and Kari Loftsgard

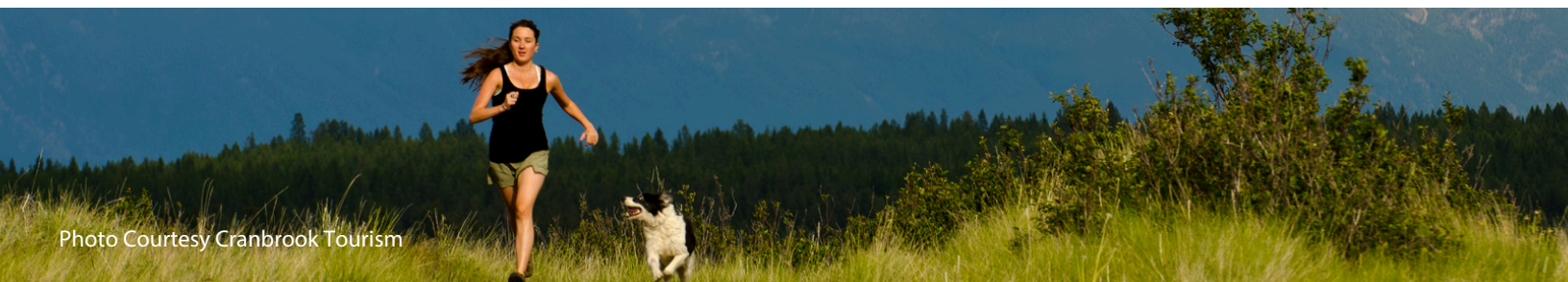


Photo Courtesy Cranbrook Tourism

MOA Support & Resource Group

The EKMOA Support and Resource Network, launched by the EK Division in 2020, connects MOAs across the region through monthly online meetings focused on updates, training, and peer support.

The network strengthens relationships, and empowers MOAs with tools and resources that have a direct impact on the quality of patient care, while fostering a safe, supportive space for clinic staff.



MOA Day

On September 14, 2024, more than 35 MOAs gathered at the Prestige Inn in Cranbrook for another successful In-Person Day.

The morning featured an engaging session on Advanced Access & Office Efficiencies led by Dr. Erin Ewing, with added insights from Practice Support Program coaches Kevin Wilson and Becky-Jo Fluker. In the afternoon, Vanessa Oleksow and Gareth Webb of Wild Minds Counselling guided interactive exercises on boundary setting and balancing work and personal life.

A highlight of the day was the lunchtime gift basket draw, with clinics contributing local products that sparked excitement and joy among participants. The genuine enthusiasm for sharing and connecting with colleagues across the region was truly heartwarming.



Communications

The East Kootenay Division of Family Practice offers multiple communication channels to engage and connect with our physician members, stakeholders, partners, and the community. Explore the below resources to stay informed and involved.

Thank You to the Creston physicians and clinics who participated in the recent EK Division-branded photoshoots. The images will be used to support our recruitment and communication efforts across the East Kootenay. Our goal is to feature a new community annually.



Dr. Crystal Campbell
Photo by Nicole Leclair

- **East Kootenay Division of Family Practice Website:** Visit our main website for comprehensive information and updates
- **East Kootenay Primary Care Network Website:** Learn more about our regional primary care network team, initiatives, supports and services
- **Facebook:** Follow us for the latest news and community stories
- **Instagram:** See our visual updates and highlights from the region
- **LinkedIn:** Connect with us professionally and stay updated on our activities
- **YouTube:** Watch videos about our programs, events, and initiatives
- **Take 2 Newsletter:** Stay informed with the EK Division's Take 2 Newsletter, a monthly update designed for family physicians members and other regional primary care providers. EK Division physician members are automatically subscribed to the Take 2 Newsletter



Dr. Jeremy Kass
Photo by Nicole Leclair

Evaluation

Over the past year, the EK Division has prioritized evaluation and quality improvement, integrating these practices across multiple areas of its work. Resources were dedicated to embedding these processes into initiatives such as the East Kootenay Primary Care Network (EKPCN), Shared Care projects, and various strategic goals.

Dr. Gareth Mannheimer
Photo by Nicole Leclair



From April 1, 2024, to March 31, 2025, the Division achieved the following through its evaluation efforts:

- Developed, implemented, and analyzed **24 unique surveys** to inform services and decision-making.
- Supported **one regional needs assessment** to guide PCN cultural safety priorities.
- Completed the **annual EK Division Physician Member evaluation survey**.
- PCN Leads supported **13 quality improvement projects**.
- **Evaluated three in-person events** to gauge impact and effectiveness and to plan future events.
- Implemented PCN nurse and allied health **appointment trackers**.
- Disseminated **four EKPCN clinic data requests** to inform and enhance clinic operations.
- Supported the evaluation of **seven Shared Care projects**.

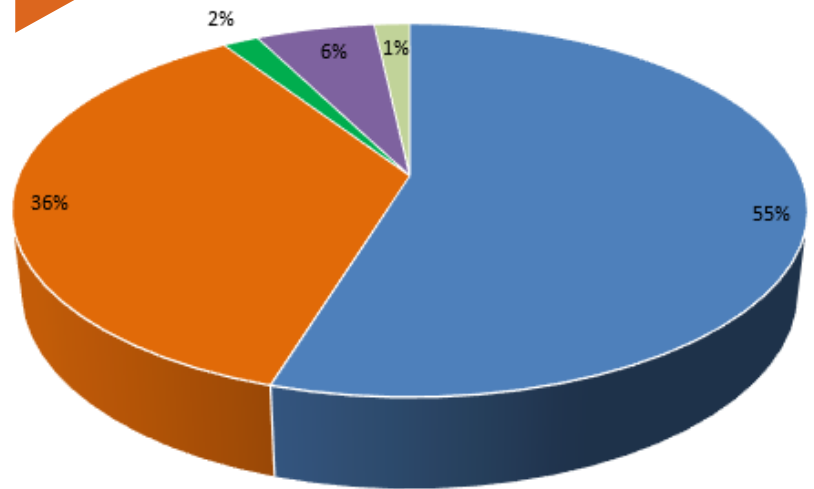
The EK Division streamlined processes for data collection, improved data collection tools, and continued to work on ongoing quality improvement projects. These efforts continue to drive the Division's work and strategic direction.



Finance

Expenses Summary:

- Physician Sessional
- Employee and Contractor cost
- Travel
- Facilities and Operations
- Meeting Costs



Summary of Income and Expense Statement for Year Ending March 31 2025

Income:

2024-25 Funding Received including interest	\$4,413,253.00
Plus: 2023-24 Funding Carried Forward	\$1,207,786.00
Less: Funding to be Carried Forward to 2025-26	(\$480,880.00)
Less: Funding to be Repaid	(\$462,342.00)
Total Income after adjustments	\$4,677,817.00

Expenses:

Physician Sessional	\$2,428,130.00
Employee and Contractor costs	\$1,598,803.00
Travel	\$77,277.00
Facilities and Operations *	\$255,826.00
Meeting Costs	\$76,608.00
Total Expenses:	\$4,436,644.00
Excess (deficiency) of revenues over expenses	\$241,173.00
Total Expenses and Unused Funds	\$4,677,817.00

**Includes \$95,884 in Minor Tenant Improvements*



Photo Courtesy Cranbrook Tourism

Board of Directors

- Dr. Shaun van Zyl, Kimberley - Chair
- Dr. William Brown, Invermere - Physician Lead
- Dr. Ashlee King, Cranbrook - Physician Lead
- Helena Oosthoek, Golden - Vice-Chair
- Mike Adams, Cranbrook - Treasurer/Secretary
- Greg Wanke, Creston - Director
- Paul Streng, Kimberley – Director

Staff & Contractors

- Megan Purcell, Executive Director
- Laura Vanlerberg, Operations Manager
- Jacqui van Zyl, Program Manager
- Tina Hochart, Finance Coordinator
- Hanlie Du Plessis, Patient Attachment, Physician Engagement and Cranbrook CME Coordinator
- Nicole Anker, Project Coordinator & Pathways Administrator
- Kerry Stanley, Administrative Support
- Kelsey Brown, Evaluation Lead
- Alyssa Panning, Data Analyst
- Karrie Kelleher, Recruitment Coordinator
- Jody Jacob, Communication Lead
- Shirley Parent, Project Lead
- Carla Post, Bookkeeper
- Sarah Loehr, PCN Strategic Manager
- Caitlyn Flint, EK Primary Care Network Lead
- Rachelle Robichaud, EK Primary Care Network Lead
- Elizabeth Fradgley, Shared Care Project Lead
- Micheline Nimmock, Shared Care Project Lead
- Kirstie Clarke, Shared Care Project Lead
- Dellanee Kahlke, Shared Care Project Lead
- Elizabeth Matjeka, Shared Care Project Lead

Regional Physician Representative Committee

- Dr. Katherine Wight, Cranbrook
- Dr. Sue Hopkins, Creston
- Dr. Lori Gadsden, Fernie
- Dr. Gareth Mannheimer, Invermere
- Dr. Allison Clare, Golden
- Dr. Wilhelm Pieterse, Cranbrook
- Dr. Stephen Trebble, Fernie (NTP Group)
- Dr. Sheri Bentley, Sparwood
- Dr. Chantal Serwatkewich, Elkford
- Dr. Shaun van Zyl, Kimberley (Board)
- Dr. Ashlee King, Cranbrook (Board)
- Dr. William Brown, Invermere (Board)