MEMO

Valley Medical Laboratories

Okanagan Clinical Laboratories

MEMORANDAM

TO: NORTH OKANAGAN PHYSICIANS

FROM: Valley Medical Laboratories

DATE: July 10, 2020

VALLEY MEDICAL LABORATORIES HAVE OPENED ALL PATIENT SERVICE CENTERS

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Thank you for your patience and understanding as we navigate through the COVID-19 Pandemic. We are pleased to announce the reopening of each of our patient service centers.

ALL PATIENT SERVICE CENTERS ARE NOW OPEN

Appointment Bookings – Please note, the following sites will serve patients by appointment only

Capri Mall, Winfield (Lake Country), and Lumby locations will be serving patients by appointment ONLY. Patients may book on- line, through our website www.valleymedicallaboratories.com or call 250-763-4813.

Railway Plaza – Vernon location now offers appointment services on Wednesday between 730-4pm. Walk in services continue to be provided Monday, Tuesday, Thursday and Friday. Appointments can be booked online or by calling.

Vernon Downtown – Walk in services are available Monday to Friday 8-430.

Net Check In - Check in from the convenience of your home or look at our current wait times before arriving at our patient service center. Net Check In can be accessed through our website or by downloading the Valley Medical Net Check In App. This service is currently available in several Central Okanagan sites and will be available in the North Okanagan in the coming weeks.

We will continue to offer isolation and immunocompromised appointment services. Appointments may be reserved by calling the main office at 250-763-4813.

Each of our locations will be following strict physical distancing guidelines and monitoring waiting room occupancy. Our staff will continue to actively screen all patients entering the facility. These processes may increase wait times for patients, thank you in advance for your understanding.

Kara Kirkwood, Laboratory Manager

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