

# **Update – Highlights of Victoria Division Work, September 2018**

For comprehensive information, to register for events/meetings or to get involved with Division work, please contact us at victoria@divisionsbc.ca or 1-877-790-8492

### **Newest Developments & Highlighted Calls to Action**

- Tell Us How We're Doing! We want to hear from you about how we are doing and what value you get from your involvement with the Victoria Division. Please take a moment to fill out our very short survey which you can access here (paper copies will be available at meetings and events).
- The Victoria Division has an opportunity for a member to join our Finance Committee. A background in finance would be helpful, but is not required as support will be provided. The time commitment for this role averages 2-4 hours per month compensated at the current sessional rate. For more information or to express your interest email us at victoria@divisionsbc.ca.

## **Upcoming events:**

- \*\*Save-the-Date\*\*-November 8th VDFP Annual General Meeting Delta Ocean Pointe 5:30 pm Watch your inbox!
- **December 2**<sup>nd</sup> **Annual Family Holiday Social Windsor Park Pavilion 11:00** am-**2:00** pm Join us for food, face painting and fun activities at this drop-in event for Victoria Division members and their families.
- Patient Medical Home (PMH) and Primary Care Network (PCN) Update:
  - The Victoria Division is focusing on patient medical homes/family practices and increasing support systems for GPs. Over the next few months we will be meeting with you to get your input on how we can help PMHs deal with the ongoing administrative burden, care for complex patients, and implement team-based care. At the same time, the Victoria Collaborative Services Committee is developing a plan for participation in the provincial PCN initiative. Our target date for submission is early 2019. We have formed a PMH Steering Committee of member physicians to provide direction and oversight for PMH activities. If you are interested in joining the steering committee or would like more information about how else you can get involved, please contact *Helen Welch Project Manager*, *PMH* at hwelch@divisionsbc.ca
- <u>Pathways</u>: Use this on online tool developed by GPs that provides up to date information about specialist wait times, referral processes, and contact methods. Email <u>victoria@pathwaysbc.ca</u> for more information or support.
- RACE (Rapid Access to Consultative Expertise): Use this tool to connect with specialists for quick advice. Email siRACE@sidfp.com for more information or support.
- Check out the calendar to see all of the events we have in store!

### **Recruitment, Retention and Practice Coverage**

 Helen Welch is available to facilitate coverage placements for both locums and regular GPs, and to help with MOA placements. Use our website to advertise and secure coverage.

## Care of the Elderly

• Victoria's Residential Care Initiative (RCI) has grown: attend the Learning Series, or contact <u>jcizman@divisionsbc.ca</u> to learn more about new RCI programs to increase quality of care, provide after-hours coverage, and develop innovative practice models such as TORCH and CORE (Coordination & Coverage for Residential Excellence).

### **Transitions in Care**

• Patient Summaries Scanning Pilot - \$700 for your participation! We are pleased to announce the next phase of our Patient Summaries work. After the previous round, we successfully secured a central fax number in Island Health and Island Health has created a process for scanning the summaries. This means your longitudinal patient information will be in PowerChart for hospital clinicians to consult during inpatient treatment. We also now have the ability to send in our summaries proactively for high-risk complex and frail patients who are likely to require emergency services or inpatient care in the near future. The summary will be scanned and sit in the Primary Care Provider Patient Summary folder so admitting clinicians can benefit from our knowledge immediately.



We are currently recruiting participants to help us evaluate these new features. Participating physicians will receive \$700 to prepare and send in summaries for admitted patients. Those who wish to participate in creating proactive summaries will receive an additional \$200 incentive payment. To register, please fill out the form found at the link below and fax or email it back to us. Click here for the form. For more information, please contact Kristin Atwood at <a href="mailto:katwood@divisionsbc.ca">katwood@divisionsbc.ca</a>. Join us today!

#### Mental Health & Substance Use

CBT Group Medical Visits: Patients in these groups show significant clinical improvement. Refer your patients today!

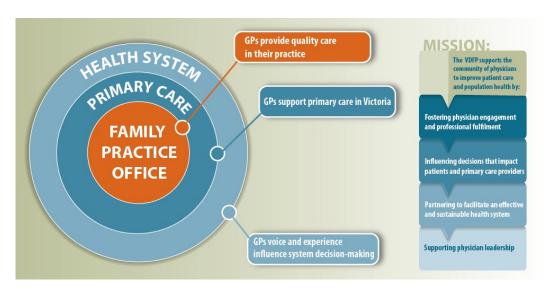
#### **Board of Directors**

• Curious about what the Division's board does? Board meeting minutes and monthly project reports are available on the Division's website (log in to view), and members are encouraged to attend board meetings as guests.

#### **Healthy communities** RELATIONSHIPS BETWEEN CLINICAL PROVIDERS through access to excellent ROVIDE EDUCATION, COACHING AND SUPPORTS TO PHYSICIAN ROUND CLINICAL PRACTICE AND HEALTH SYSTEM RESOURCES local primary care. GPs provide quality care in their practice INCREASE NUMBERS OF ACCESSIBLE PRIMARY CARE PROVIDERS WHO ACT AS PORTALS TO ALL HEALTH CARE RESOURCES ENSURE THAT VULNERABLE INDIVIDUALS HAVE ACCESS TO PRIMARY CARE GPs support primary care in Victoria IMPROVE PATIENT EXPERIENCE OF CARE INFLUENCE INDEPENDENT PROVIDERS GP voice and experience AND FACILITATE SYSTEM CHANGE influences system RESPOND TO AND INFLUENCE DECISIONS ASSOCIATED decision-making WITH POLICY SHIFT TO EMPHASIZE PRIMARY CARE COMMUNICATE PROACTIVELY WITH PATIENTS

# Strategic Plan 2016-19

The VDFP is committed to building collaborative, respectful relationships with members, partners and stakeholders. We respond to local concerns through grassroots democratic action. Our work is driven by members' needs, which we identify through ongoing and meaningful engagement, and exploration of both practice- and research-based evidence. We strive to affect needed changes in our community and health system, and to demonstrate responsible stewardship of public resources.



Please contact us with your questions, comments and feedback! For inquiries about the strategic plan, please email Catriona Park, Interim Executive Director at victoria@divisionsbc.ca.