



Highlights of the Year

- **Mainstreet Medical Clinic:** Strengthening the Patient Medical Home by embedding the Integrated Care Teams within the clinic. This has improved the patient and provider experience, improved communication across the provider spectrum and resulted in team-based care conferences for high needs patients.
- **Vernon Seniors Action Network:** The goal was to establish and foster a self-sustaining network of stakeholders that focused on enhancing the health and well-being of Vernon seniors.
- **Collaboration with Vernon Family Resource Centre:** Supporting LGBTQ / 2S community by developing referral pathways for physicians, providing physician and community education and support.
- **SAS Sullivan Wellness Centre:** To empower and invest in youth by providing collaborative health services and resources in a non-judgemental, inclusive, safe, welcoming, and culturally sensitive environment to create a healthier community.
- **Salmon Arm Seniors Health and Wellness Centre:** The Salmon Arm Seniors Health and Wellness Centre provides services designed to support the health and wellness of seniors living with chronic conditions. Our specialized care team supports seniors to live independently at home.
- **Intergenerational Choir:** Under the leadership of Drs. Joan Bratty and Barb McKinnon and musical direction from Andrea Roberts, Salmon Arm's Intergenerational Choir was launched with great success.
- Two successful research events were held during the year in support of Better Medicine.
- **Physician collegiality and networking opportunities:** Evening with General Surgery; Meeting with Vernon Hospitalists and Family Physicians; Evening with Dr. Charlie Secretan and physiotherapists and Therapeutics Collaborative with James McCormack.
- Worked to build relationships with Lumby and Sicamous town councils through discussions on ways to support each community with recruitment and health care services.
- **MOA events:** Safe Talks and MOA Networking.
- The Inaugural Residential Care Conference held in October 2017 was a sold out event resulting in great reviews and a request to continue this event annually.
- Ongoing support for the Cardiac Exercise program, FETCH and Pathways.

For further details on these initiatives, please view the Annual Report video at:
www.divisionsbc.ca/sno

The Year in Review

- APRIL**
- Educational Evening with General Surgery
 - Dr. Doug Smith Residential Care Polypharmacy presentation in Vernon
 - Community event: Let's Talk about Dying with Dr. Trevor Janz
 - Raising the Profile event in Kelowna attended by Dr. Rick Sherwin and Tracey Kirkman
 - Safe Talks for MOAs held in Salmon Arm and Vernon
- MAY**
- Residential Care Flyer Spyer launched
 - Mental Health in the work place sessions held in Salmon Arm
 - Initial discussions held with Kristine Larsen to launch local Raising the Profile group in Vernon
 - Opportunities to strengthen the Patient Medical Home at Mainstreet Clinic (Vernon) discussed at CSC with Interior Health
- JUNE**
- Seventh AGM with Dr. Meredith Wadman: The Vaccination Race
 - New Board members: Dr. Doug Smith and Dr. Elaine French
 - Dr. Kate McCarroll proposal for Seniors Health and Wellness Clinic presented to Collaborative Services Committee (CSC)
 - GPSC June Summit (Vancouver)
 - Inter Divisional Strategic Council Meeting (ISC)
- JULY**
- SNO Board Teambuilding session
- AUGUST**
- PoET (Prevention of Error Transfers) Presentation with Dr. Paula Chidwick held in Salmon Arm
 - Mainstreet Medical Clinic selected as one of the 20 clinics to prototype GPSC Patient Experience Tool
- SEPTEMBER**
- Clinical space in Hospice office (Salmon Arm) up and running
 - Shuswap Intergenerational Choir launched under the leadership of Dr. Joan Bratty and Dr. Barb McKinnon
 - Ongoing meetings with Interior Health and Mainstreet Medical Clinic to integrate ICT team within the clinic
- OCTOBER**
- Launch clinical space with community care staff
 - Meet with Sicamous town council to discuss ways to support recruitment to their community
 - Presentation by Dr. Rich Currie to SNO and School Board (Salmon Arm) for support of the Wellness Centre at Sullivan Campus
 - SNO sponsored Raising the Profile (Building Capacity and Support for Community-Based Seniors' Services) event held in Vernon
- NOVEMBER**
- First SNO Annual Residential Care Conference held – sold out event
 - Residential Care meetings held in Salmon Arm and Vernon to review GPSC residential care data
 - Provincial Summit on Aging attended by Dr. Elaine French and Kristine Larsen
 - Geriatric Assessments start with Dr. Kate McCarroll – 1 day per month at the Seniors Health and Wellness Centre
 - Meeting with Palliative Care nurse to discuss clinical space, potential clients and barriers
 - Research evening with Dr. Stefan Grzybowski
- DECEMBER**
- Review of Terms of Reference for collaboration with Wellness Centre at Sullivan Campus
 - Support for the following collaborative partnerships:
 - Vernon Youth Hub with Vernon Canadian Mental Health

The Year in Review

- Vernon Local Action Team Co-ordinator
- Unused Medication Return Project with Vernon Canadian Mental Health
- Inter Divisional Strategic Council Meeting (ISC)

JANUARY

- Salmon Arm Health and Wellness Centre proposal presented and approved by Interior Health Senior Executive Team
- Vernon Seniors Action Network (VSAN), a result of the Raising the Profile initiative, presentation to Vernon City Council and second public consultation held
- Meeting with Dr. Alan Nixon to discuss a coordinated team approach to palliative care patients for our area
- Research event held with Interior Health
- Evening with Dr. Charlie Secretan and physiotherapists
- Meeting with Dr. Raymond Ancil to discuss geriatric psychiatry support in Salmon Arm

FEBRUARY

- Meeting with Dr. Raymond Ancil and residential care facility managers in Salmon Arm
- Collaboration with Vernon Family Resource Centre to support LGBTQ/2S community: physician education, pathways to care and community education
- Evening with Vernon Hospitalists and Family Physicians to improve communication

MARCH

- James McCormack Therapeutics Education Collaboration presentation
- Wellness Centre at Sullivan Campus launched with Sexual Health Fair
- Facilitated session with Interior Health, Dr. Kate McCarroll and Division to land on common understanding and plan for implementation of Salmon Arm Seniors Health and Wellness Centre
- Weekly Integrated Care Team meetings with family physician kick off at Mainstreet Medical Clinic
- Four Physician champions identified to support Residential Care Initiative and work at pilot sites
- Vernon Youth Hub coordinator hired
- Meeting with Lumby and District Health Services Society and Interior Health to review health services

Welcome to SNO

The following physicians joined our communities this year:

VERNON

Dr. Henry Iredia
Dr. Gabriela Gorea

Major Expenses

2017-2018 Support For Patients and Community Programs Linked to Division Initiatives

Community Program / Partner	Division Initiative	Financial Support
Canadian Mental Health (Vernon)	Unused Medication Return Project	\$ 5,000.00
Canadian Mental Health (Vernon)	Youth Hub Coordinator	\$ 2,300.00
Interior Health (Vernon)	Patient Medical Home at Mainstreet Medical Clinic	\$ 4,800.00
Interior Health (Salmon Arm)	Seniors Health and Wellness Centre	\$ 2,480.00
Pro-Active Fitness (Salmon Arm)	Cardiac Exercise Program	\$ 4,920.00
Vernon Family Resource Centre	Supporting LGBTQI / 2S Community	\$ 9,000.00
Salmon Arm Family Resource Centre	Train the Trainer for Councillors Dealing with Sexual Assault victims	\$ 7,000.00
Shuswap Hospital Foundation	Palliative Care Beds in Shuswap Lake General Hospital	\$ 10,000.00
Salmon Arm Local Action Team: Child and Youth Mental Health Collaborative	SAS Sullivan Wellness Centre	\$ 21,192.00
Vernon Local Action Team: Child and Youth Mental Health Collaborative	LAT Coordinator	\$ 640.00
Shuswap Bike Club and SD 83 (Salmon Arm)	Bike to Work / School	\$ 2,550.00
Shuswap Intergenerational Choir	Intergenerational Health and Wellness	\$ 4,500.00
Vernon Community Agencies Supporting Seniors	Vernon Seniors Action Network	\$ 11,313.00
Total Financial Support for 2017-2018		\$85,695.00

Major Expenses

2017-2018 Programs and Projects

	2017-2018	2016-2017
Pathways	\$ 5,058.00	\$ 35,173.00
CME	\$ 33,973.00	\$ 35,742.00
Recruitment	\$ 5,679.00	\$ 4,258.00
PMH / PCN	\$ 9,447.00	\$ 1,396.00
Palliative Care	\$ 3,097.00	\$ 20,699.00
Better Medicine (Research Hub)	\$ 19,487.00	\$ 6,759.00
Residential Care (Other than GPSC)	\$ 11,568.00	\$ 10,822.00
Maternity Care	\$ 8,400.00	\$ 8,841.00
Hospitalist / GP Evening	\$ 12,306.00	\$ 39,836.00
Total	\$ 109,015.00	\$ 163,526.00

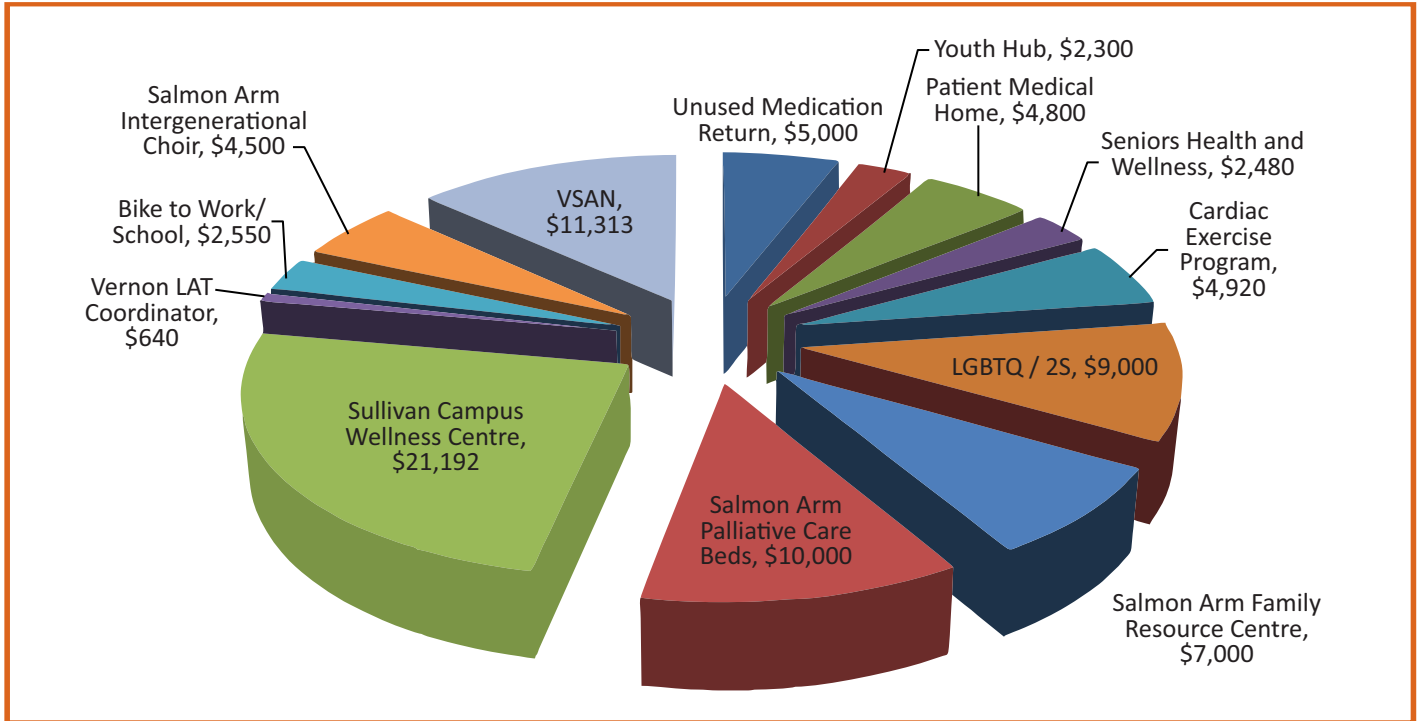
2017-2018 Director Fees

	2017-2018	2016-2017
Board Meetings	\$ 47,672.00	\$ 42,780.00
Collaborative Services Committee	\$ 3,911.00	\$ 5,371.00
Inter Divisional Strategic Council	\$ 5,594.00	\$ 9,078.00
Total	\$ 57,177.00	\$ 57,229.00

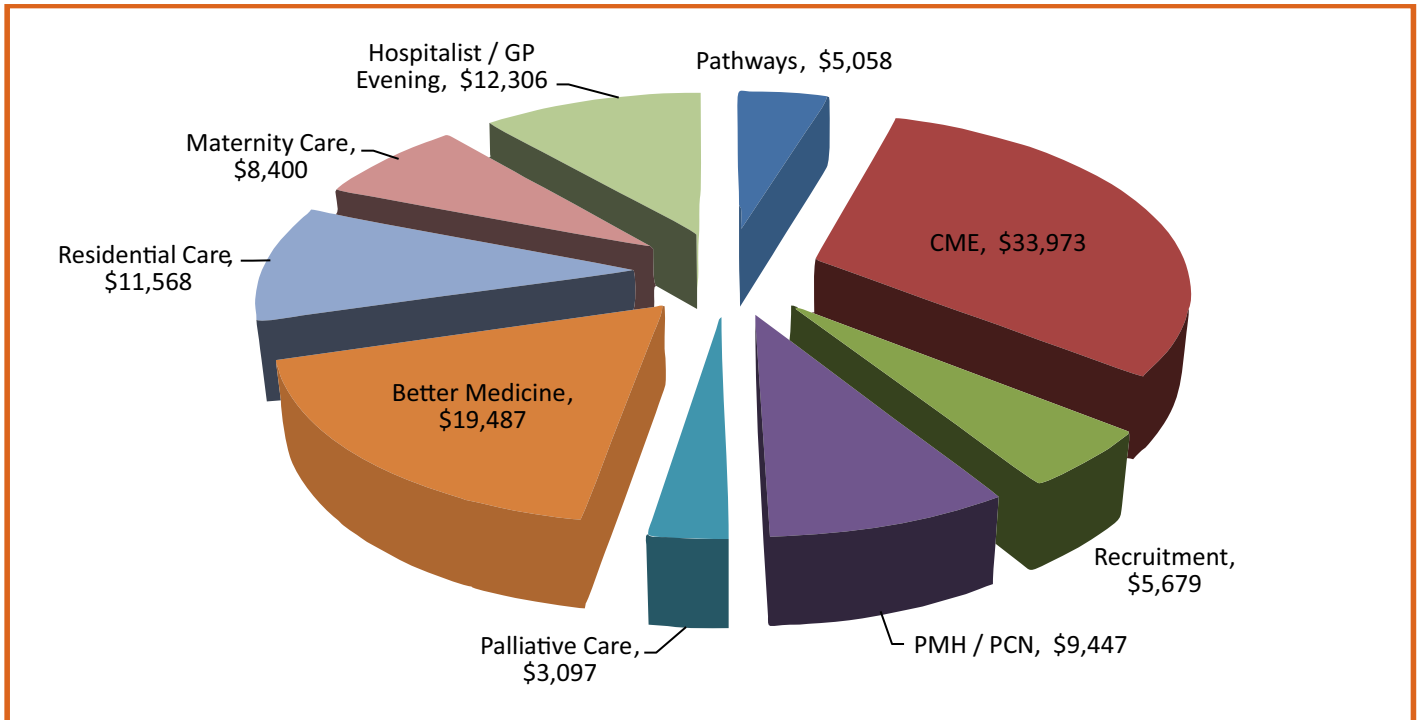


Major Expenses

2017-2018 Support for Community Partnerships



2017-2018 Programs and Projects



Financial Statements

2017-2018 Statement of Operations for the Year Ended March 31

REVENUE	2017-2018	2016-2017
Infrastructure	\$ 495,106.00	\$ 455,985.00
Unassigned In-patient Care Network	\$ 182,500.00	\$ 182,500.00
Residential Care Program	\$ 394,229.00	\$ 390,074.00
Interest Income	\$ 45.00	\$ -
Total	\$ 1,071,880.00	\$ 1,028,559.00
EXPENSES		
Amortization	\$ 3,817.00	\$ 1,657.00
Bank Charges and Interest	\$ 594.00	\$ 432.00
Divison Collaboration		
Community Agencies and Programs	\$ 91,276.00	\$ 77,656.00
Continuing Medical Education	\$ 33,979.00	\$ 35,742.00
Event and Meeting Costs	\$ 39,132.00	\$ 34,707.00
Unassigned In-patient Care Network Fees	\$ 182,500.00	\$ 182,500.00
Insurance	\$ 53.00	\$ 1,025.00
Office	\$ 28,850.00	\$ 15,799.00
Directors Fees	\$ 63,889.00	\$ 87,987.00
Professional Fees	\$ 10,675.00	\$ 10,978.00
Programs and Projects	\$ 63,412.00	\$ 62,611.00
Residential Care Program	\$ 394,229.00	\$ 390,074.00
Salaries and wages	\$ 148,660.00	\$ 122,478.00
Shared Care	\$ 729.00	\$ 2,464.00
Travel	\$ 2,417.00	\$ 3,102.00
Total	\$ 1,064,212.00	\$ 1,029,212.00
EXCESS (DEFICIENCY) of Revenues Over Expenses	\$ 7,668.00	\$ (653.00)

2017/18 Statement of Cash Flow from Operating Activities for the Year Ended March 31

Cash Receipts from Funders	\$ 1,131,669.00	\$ 1,061,327.00
Cash Paid to Suppliers and Employees	\$ (1,156,792.00)	\$ (940,006.00)
Interest Received	\$ 45.00	\$ -
Interest Paid	\$ (594.00)	\$ (432.00)
Cash Flows from Investing Activities		
Acquisition of Property and Equipment	\$ (11,440.00)	\$ (1,006.00)
Net (Decrease) Increase in Cash	\$ (37,112.00)	\$ 119,883.00
Cash at Beginning of the Year	\$ 190,643.00	\$ 70,760.00
Cash at the End of the Year	\$ 153,531.00	\$ 190,643.00

The full audit report is available upon request.



Our Vision

Healthy patients, communities and physicians.

Our Mission

Family Physicians working to provide better sustainable healthcare for our communities, thereby increasing physician satisfaction.

2017-2018 Board Members

Dr. Brian Ayotte	Board Co-Chair
Dr. Elaine French	Board Co-Chair
Dr. Melany Dyer	Physician Lead
Dr. David Shoesmith	Treasurer
Dr. Brett Poulin	
Dr. Liz Willms	
Dr. Doug Smith	

