

# SEPTEMBER/OCTOBER 2017

---

## Kootenay Boundary Division Dispatch

---

### UPDATE ON DIVISION WORK

Division AGM and Round Table tonight at the Castlegar Complex - doors open 5:00pm. For those not attending or wanting to get a leg up on the competition, [click here to view our 2017 mini annual report](#).

### CLINICAL AND EMERGENCY PHYSICIAN SUPPORTS

#### Perinatal Mental Health Resources Distributed

All clinics should have received a package of Perinatal Mental Health Resources. The resources are also available on the KBDivision website here: [kbdivision.org/resourcesformembers](http://kbdivision.org/resourcesformembers)

#### New Online Resources for Emergency Care

The BC Emergency Medicine Network connects BC emergency practitioners with each other and with current, practical resources, including real-time support and clinical resources: [bcemergencynetwork.ca](http://bcemergencynetwork.ca)

#### Provincial Language Services On-Demand Telephone Interpreting for KB Division

This pilot project enables family practices in Kootenay Boundary to access over-the-phone interpreting services through the Provincial Language Service (PLS). There is no cost for the service. [Click here to download the PDF with access information](#).

[Click here for a list of languages covered](#).

## Emotional Wellness Patient Education Resource

Burnaby DoFP has created a video series entitled, "Why Your Emotional Health Matters", to guide patients in taking care of their emotional and mental health. These videos are part of the Division's broader "Empowering Patients" resource collection that aims to help patients better understand how to optimize their health through their relationship with their doctor and in their daily lives.

## Now Available: In-Practice Support for Patient Panels

More than 400 doctors have improved the quality of their patient data using PSP's new set of EMR-based tools. The *Understanding Your Patient Panel* tools support doctors in managing their patient panels so that they can use the data to inform planned, proactive care. Physicians and MOAs can receive compensation for much of their time spent on understanding their patient panels. To learn more: <http://www.gpsc.bc.ca/news/psp/now-available-practice-support-patient-panels>

## Upcoming Events & CPD Opportunities

**Pain BC Webinar:** Talking to Patients about Neuroplasticity, CBT and Mindfulness

Thursday, November 9 12:00 - 1:00pm

**CME on the Run! (Dermatology/Allergy)**

3 Nov, 1300-1700 - KBRH ER2 and DCHC Education Room

### **Overview of Perinatal Mood Disorders - Dr. Karen Truman**

*Catered + Sessional available*

**Castlegar** 1 Nov, 1215-1415 - Fireside Inn

**Nelson** 2 Nov, 1730-2000 - Hume Hotel

**Grand Forks** 23 Nov, 1730-2000 - BDH Room 15

**Rossland** 23 Nov, 1730-2000 - Prestige Mountain Resort

**NRP**

16 Nov, 0900-1600 - KBRH

**PALS**

18-19 Nov, 0830-1630 - KBRH Education Room

**ATLS Course - Kelowna**

4-5 Nov - Kelowna, BC

## Top 3 Physician Resources On Pathways in Sept/Oct

- Dementia: Montreal Cognitive Assessment (MOCA)
- Adult ADHD Self-Report Scale Symptom Scale (CADDRA)
- Enhanced Recovery After Surgery - ERAS (FNW Division)

If you want to see a specific resource on Pathways or have a short tutorial session on the use of Pathways for your clinic, please contact Paul - [pedney@divisionsbc.ca](mailto:pedney@divisionsbc.ca)

## OFFICE EFFICIENCY

### More On GPSC Fee Changes, and Updated Billing Guide

The GPSC billing guides have been updated to support physicians in adjusting to the new changes to some GPSC incentives. Full details here: <http://gpscbc.ca/news/gpsc/upcoming-incentive-changes-and-ending-of-fee-14074>

### DTO NEWS - Support for Windows 10 Update and Wireless Network Security

Clinics using Microsoft Windows 10 may experience an impact on their network performance because of the latest update, Windows Creators. If you require support, contact your local IT provider or [click here](#) for details in a technical bulletin by the Doctors Technology Office (DTO).

#### **Safeguard your wireless networks**

With the recent widespread cyberattacks on health care networks, it's important that clinics safeguard their systems, particularly wireless networks, since unprotected wireless networks are vulnerable to security and privacy issues.

Clinics are encouraged to increase protection and security, while improving network stability and performance, by [considering best practice guidelines](#) with their wireless networks.