



Your source for the latest news, events and happenings at the Chilliwack Division of Family Practice.

Doc Talk- March 2016

Your monthly update from the Chilliwack Division of Family Practice

Upcoming Events

March 8, 15, 22 and 29: 8th Annual Mini Medical School

Time: 7 pm - 9 pm

Location: Chilliwack Cultural Centre at 9201

Corbould Street

To register, click here or call 604 702 4757

The topics for this year's Mini Medical School are:

- March 8: Have you heard of herd immunity? Public health strategies for keeping you well
- March 15: Mental Health Matters Depression, Anxiety and More
- March 22: How to Really Talk to Your Doctor
- March 29: End of Life Care Having an Exit Strategy for Life

For posters and online promotional content, please contact Asma Farooq.

March 11: Fetal Alcohol Syndrome Training

Time: 9 am - 4 pm

Location: Neighborhood Learning Centre at 46361

Yale Road

To RSVP, click here.

Chilliwack Community Services received Public Health Agency of Canada / Health Canada funding for Fetal Alcohol Syndrome (FAS) training. The facilitator is asking interested participants for feedback about what they would like to learn about at the training session (for example, prevention or helping those with FAS). If you are interested in participating, please provide your ideas / feedback to Lana Hergott, Perinatal Support & Family Resource Program Practitioner, Chilliwack Community Services.

March 17: Providing Diversity Competent Care to Refugee Clients In-Person Workshop

Presented by Fraser Health Diversity Services and DIVERSEcity Community Resources Society this workshop is for healthcare staff and all those interested in learning more about refugee health issues and context from experts in the field. The workshop is open to GPs and their staff, however CME credits are not attached to this workshop. The

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Free Information Session

Talk to local doctors and other health professionals on important medical topics.

Join us for our 8th Annual Mini Med School

An evening series of informal discussions and quite possibly life-altering learning.

MAR 8 Heard of herd immunity? Public health strategies for keeping you well

Mental Health Matters: Depression, Anxiety and More

MAR How to Really Talk to Your Doctor

MAR End of Life Care: Having an Exit Strategy for Life

All sessions are from 7:00 - 9:00 pm at Chilliwack Cultural Centre - 9201 Corbould Street REGISTRATION NOT REQUIRED, BUT ENCOURAGED.

Register at: www.universe.com/minimed2016



Mar 8, 15, 22 & 29: 8th Annual Mini Medical School



Doctor of the Month

two workshop facilitators are Case Managers at DIVERSEcity Community Resources Society. They work to provide support in language, cultural sensitivity, and systems navigation to the most vulnerable immigrant and refugee newcomers in the Surrey, North Delta and Langley communities, with the goal of supporting their successful integration into the community. Click here to register. For more information, email

<u>diversity.services@fraserhealth.ca</u> or call 604-953-5112 x 768109.

March 17 & 18: <u>Trauma Informed Practice</u> <u>Workshop</u>

Time: 9 am - 4 pm

Location: Conference Room 1275, Fraser Canyon

Hospital at 7 Ave, Hope

To register, <u>complete this form</u> and fax to Cindy

Vogt 604-466-6987 or email Cindy.Vogt@fraserhealth.ca

Fraser Health Mental Health & Substance Use Services invites you to participate in this two-day workshop to increase your awareness, knowledge and skills regarding trauma informed practices. This workshop will focus on building your capacity to reduce re-traumatizing experiences for people you serve in reception, intake, triage, outreach, support, counselling, education and leadership roles. As our system recognizes the high prevalence of histories of trauma that clients and patients have experienced, the need for all service professionals to be trauma informed is vital. Thus, both clinical and non-clinical roles are encouraged to register and participate.

March 18: Our Shared Journey: From First Responders to the Spirit World

Time: 9:30 am - 4 pm

Location: Stó: lō Longhouse at 7201 Vedder Road

Chilliwack

Space is limited. RSVP to Rhonda.George@fnha.ca or Jodie.Millward@fnha.ca.

This interactive gathering will bring community members and service providers together to learn about death protocols in community from a crosscultural panel of professionals and knowledge keepers. It will outline how we can work together and respect each other's roles along the journey of an indigenous person passing away.

March 31: Local Indigenous History and Cultural Awareness Training

Time: 9:30 am - 3:30 pm

Location: Stó: lō Nation Government House

Stipends available for physicians

This session will bring cultural safety awareness to providers working with and for aboriginal people, inclusive of the historical impacts that are cumulative and have a multigenerational impact. It will explore why as Indigenous peoples of Canada,

Dr. Deepak Grover



Locally Produced Mental Health Awareness Video Aims to Reduce Stigma



Support for PAM (Patient Attachment Mechanism)

If you may be able to accept patients through PAM, please complete this form and fax to 604 795 4111, or call 604 795 0034 to speak to Patient Attachment Coordinator, Jennica Grenier.



we are where we are today, in terms of all the negative statistics regarding social and health related determinants.

April 9: Save the date - 8th Annual Fraser Valley Stroke Symposium

Location: Sheraton Guildford Hotel, Surrey

Time: 7:30 am - 12:30 pm

More information including agenda to follow. To reserve your seat, email <u>Kevin Harrison</u>.

Doctor of the Month

Dr. Deepak Grover specializes in orthopedic surgery with particular interest in joint replacements and community orthopedics. He has been practicing full-time in Chilliwack for almost nine years and loves living in a small town while being only a short drive away from a big city.

Locally Produced Video Aims to Reduce Mental Health Stigma

The Chilliwack Local Action Team (LAT) for the Child and Youth Mental Health Substance Use Collaborative has joined forces with the BC Hockey League (BCHL), Chilliwack Chiefs, Canadian Mental Health Association (CMHA) and the Fraser Valley Health Care Foundation, to encourage conversations about mental health. Efforts to put mental health in the spotlight have been inspired by youth on the Chilliwack LAT, who formed a task group to develop a mental health awareness video, featuring several Chilliwack Chiefs hockey players and local youth.

Resources for Physicians for Refugee Care

Useful information and links to refugee care resources for both, physicians and patients are being posted on the <u>Division website</u>. Please <u>let us know</u> if you would like any additional resources shared here.

A GP for Me Update

Here's your monthly A GP for Me update on how the Patient Attachment Mechanism (PAM) has been working, for the month of January.

#of calls to the PAM hotline (initial intake calls only): **178**

of completed PAM intake forms: 134

of patients that filled out a PAM intake form but

found a GP independent of PAM: 21

of patients referred by PAM to a community GP:

120 (complex: **58**, simple healthy: **62**)

February Issue of InPHARMation on DivIT

Log in here.

Go to Your Division>Physician Resources>InPHARMation Update to access this issue.



Video on Appropriate Access to Care: When to go Where for What type of care?



March 17: Providing Diversity Competent Care to Refugee Clients In-Person Workshop



Join us for a cultural awareness and death protocols session hosted by the

First Nations Health Authority and BC Coroners Service.

"Our Shared Journey: From First Responders to the Spirit World" will bring

community members and service providers together to learn about death protocols in community from a cross-cultural panel of professionals and knowledge keepers. This interactive gathering will outline how we can work together and respect each other's roles along the Journey of an indigenous person passing away.

We would like to take this time to gather, share death protocols, share a meal and build relationships to support each other better in the future. This gathering will provide a teaching and learning opportunity for everyone involved.

Who: Everyone Welcome
Date: Friday, March 18, 2016
Location: Stó:lő Longhouse
7201 Vedder Road
Chilliwack, BC V2R 4G5
Time: 9:30am to 4:00pm

Speakers: RCMP, BC Ambulance, Hospital and Emergency Room, BC Coroners Service, Funeral Services and local First Nations Knowledge Keepers

Lunch is provided and will be served at 12:00pm.

Space is limited, so please RSVP by February 1, 2016 to Rhonda.George@fnha.ca or

March 18: Our Shared Journey: From First Responders to the Spirit World

of Chilliwack doctors accepting patients: 13

of primary care clinics directly accepting patients:

4 (Agassiz Community Health Centre, Chilliwack Primary Care Clinic, Hope Medical Centre, Stó:lō Community Health Centre)

Total number of patients referred out so far: 1815 (complex: 953; simple healthy: 862)

If you are able to accept any patients into your family practice, please let us know.

Support for Patient Attachment Mechanism and the Chilliwack **Primary Care Clinic**

Our sincere gratitude to all the family doctors who have been able to accept patients through PAM (Patient Attachment Mechanism) and/or have provided care at the Chilliwack Primary Care Clinic! As you can see from the numbers above, we are making a significant positive impact in our communities. Your support has been crucial to making PAM the one point of contact for all patients without a primary care provider in our community and to the functioning of the Chilliwack Primary Care Clinic. As of January 2016, in collaboration with your colleagues that have agreed to take on patients, through PAM we have been successful in transferring 1,815 patients into the community, 953 of which were complex. This strategy is intended to help keep unattached, sometime difficult, patients out of F-calls in the hospital and walk-ins. Those patients determined not suitable for a family practice will remain with the Chilliwack Primary Care Clinic. If you may be able to accept patients through PAM, please complete this form and fax to 604 795 4111 or call 604 795 0034 to speak to Patient Attachment Supervisor, Jennica Grenier. If you are interested in becoming involved with the Chilliwack Primary Care Clinic, please contact Elly Meyerink.

Resources for Patients

March 8, 15, 22 and 29: 8th Annual Mini Medical School

Choose to Move

Choose to Move is an evidence based 6-month physical activity program for 65+ adults who are currently inactive, have a chronic condition and are medically cleared for exercise by a physician. It is an initiative under Active Aging BC from the Ministry of Health and is in partnership with the Centre for Hip Health and Mobility. Participants are connected with a Certified Kinesiologist to help create their individualized physical activity action

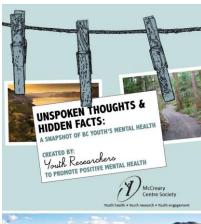














Resource for Physicians:

Unspoken Thoughts and Hidden Facts: A Snapshot of BC's Youth Mental Health



Trauma Informed Practice Workshop Enhancing Physical, Psychological and Cultural Safety

March 17 & 18, 2016 from 9 am to 4 p

March 17 & 18: Trauma Informed Practice Workshop plan, are provided with monthly motivational meetings and receive regular check-ins. The program offers presentations to doctor's offices; if you are interested in hosting a presentation or would like to learn more, please contact Stacey Stewart.

Videos on Appropriate Access to Primary CareThe Division has produced a series of 10 short videos

on how to appropriately access primary care services. Please contact Asma Farooq if you would like to have these videos set up to play on your clinic screens.

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Chilliwack Division of Family Practice 45600 Menholm Road, Chilliwack BC V2P 1P7 w. <u>www.divisionsbc.ca/chilliwack</u> f. <u>www.facebook.com/cdofp</u>

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