

Your source for the latest news, events and happenings at the Chilliwack Division of Family Practice.

### **Doc Talk- January 2016**

Your monthly update from the Chilliwack Division of Family Practice

Hope you had a Happy New Year and cheery holiday season!

### **Upcoming Events**

Medical Imaging Stakeholder Meeting (FPs, SPs, MOAs, and Unit Clerks)

January 21<sup>st</sup>, 5:30pm-7:30pm Chilliwack Cultural Centre, stipends available for physicians and staff For family physicians, specialists, MOAs and unit clerks that work in or refer to the Medical Imaging Department. We want to know what is working, and what isn't, to improve communications, the referral process, and decrease wait times.

### Proactive Care Planning for Patients with Mental Illness: Ulysses Agreements and Wellness Recovery Plans

February 2<sup>nd</sup>, 5:30pm-8pm, Neighbourhood Learning Centre, stipends available for physicians A Ulysses Agreement is a voluntary process that is used by a person that has a mental illness or mental health concern. The plan outlines to others what they should and should not do to support the children and parent(s). It also allows the parent to plan how their children will be cared for should they relapse and be temporally unable to care for their children. Register here.

## Part 1: Completing Medical Legal Reports and Part 2: Human Resources

February 16th, Part 1: 5:30pm-7:30pm; Part 2: 7:45pm-9pm

#### Mini Medical School

March 8, 15, 22 & 29, Chilliwack Cultural Centre. Register here.

# **Local Indigenous Cultural Awareness Training**

March 31, 9:30am-3:30pm Stó:lō Nation Government House, stipends available for

#### **CONNECT WITH US**

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at chilliwackdfp@divisionsbc.ca



**Doctor of the Month** 

Dr. Ertha Nanton



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A GP for Me Steering Committee
Drs. Melanie Nadil, Chantal Chris, Jessica Kennedy, Wayne Phimister, and Joshua Greggain
Jennica Grenier (PAM), Elly Meyerink, Ken Becotte



physicians

**Residential Care (Clustering Physicians)**–*TBD* <u>Click here</u> for more information. To register for any of these events please email Elly Meyerink.

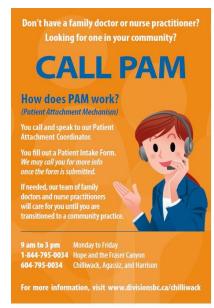
#### **Doctor of the Month**

Dr. Ertha Nanton has a long history as a rural family physician and has always liked the pace of work and the cordiality of patient interactions in a community such as Hope. She enjoys caring for and managing the health care of her many patients, who span from the cradle to their life's end. Dr. Nanton values having the time and ability to engage in extra-curricular activities, such as swimming, playing the guitar and indulging in musical talents. She has also been working at becoming a pilot, which she finds exhilarating. Dr. Nanton grew up in a rural town in Trinidad and Tobago and feels guite at home living and working in Hope. She adds, "Hope allows me to work in my office at a measured pace and at the emergency room." Dr. Nanton completed the General Practitioners in Oncology Training Program about six years ago and notes that it would be wonderful if a program for delivering chemotherapy could be started in Hope.

### **Pathways Support Available**

Do you use Pathways to see where the shortest wait-times are to refer patients to specialists or services? A Chilliwack MOA who just started using Pathways mentioned that the facility she normally sends patients to for MRIs has an 18 month wait list, but after a quick search, she was able to find another facility, only an extra 30 minutes away, that has a 6 month wait list! Pathways works because:

- It contains all the needed information to make an efficient, 'first time right' referral
- It uses simple but powerful search and filtering capabilities facilitating the identification of appropriate specialists/clinics within a minute

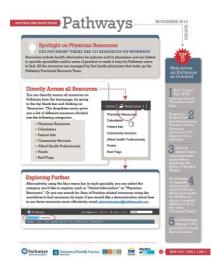






#### **Call PAM (Patient Attachment** Mechanism)

If you may be able to accept patients through PAM, please complete this form and fax to 604 795 4111, or call 604 795 0034 to speak to Patient Attachment Supervisor, Jennica Grenier



#### Pathways Newsletter

This edition includes a spotlight on physician resources and how to fine tune your geographic search

It is web based so it can be used anywhere and is also phone and tablet friendly

If you would like an orientation or refresher, please contact our local Division Pathways Administrator, Judy Hamel.

### **Invitation to Join Division Board of Directors**

Members of the Division are invited to join our Board of Directors and become part of a group of dedicated family physicians who work to identify priorities and improve primary health care. For more information, please email Elly Meyerink.

### **Support for Patient** Attachment Mechanism and the Chilliwack **Primary Care Clinic**

Thank you to all the family doctors who have been able to accept patients through PAM (Patient Attachment Mechanism) and/or have provided care at the Chilliwack Primary Care Clinic! As the numbers below indicate, we are making a great strides in our communities. Without your support, it would not have been possible to establish PAM as the singular point of contact for all patients without a family doctor or nurse practitioner in our community. Your contributions have also been vital to the functioning of the Chilliwack Primary Care Clinic. As of December 2015, in partnership with your colleagues that have agreed to take on patients, we have successfully transferred 1,695 patients into the community through PAM, 895 of which were complex. PAM intends to help keep unattached, sometime difficult, patients out of Fcalls in the hospital and walk-ins. Patients determined to not be suitable for a family practice will remain with the Chilliwack Primary Care Clinic. If you may be able to accept patients through PAM, please complete this form and fax to 604 795 4111, or call 604 795 0034 to speak to Patient Attachment Supervisor, Jennica Grenier. If you are interested in becoming involved with the Chilliwack

Primary Care Clinic, please contact Elly Meyerink.



### Top 10 Reasons **HOME IS BEST**

with Dr. Ken Hirst, MD

Please join us for a candid conversation about preventing hospital admissions with timely care at home.

**Accessing Home Health Services** 

Thursday, January 21st, 6:30 pm

**Rotary Hall Studio Theatre Chilliwack Cultural Centre** 9201 Corbould St. Chilliwack

Free Admission. Information: 604-795-4198



#### Top 10 Reasons Home is Best

Date: Thursday, January 21

**Time:** 6:30 pm

Location: Rotary Hall Theatre, Chilliwack Cultural Centre at 9201 Corbould Street, Chilliwack For more info, call 604 795 4198



- eyou interested in:

  Refreshing your essential immunization knowledge?

  Ensuring you are up to date on immunization resources?

  Being better prepared to answer clinical-related vaccine questions?

  Learning tips that will improve your vaccination technique and efficiency?

  Learning about the immunization infographic for Health Professionals, a centralized clinical resource to make accessing vaccine information easier?

"Pearls for Immunization Practice" is an online self-learning course for all interest immunization providers that takes approximately one hour to complete. It is especially useful for those physicians new to immunization practice in B.C. This course is also suitable as a refresher course for physicians who already have a theoretical and clinical understanding of immunization practice and would like to update their knowledge.

The course was developed by the British Columbia Immunization Committee Professional Education Working Group.

For further information and to enroll in the course, please see

http://www.bccdc.ca/health-professionals/education-development/immunization-course

#### PEARLS for Immunization Practice Course



Video on Appropriate Access to Primary Care: What is A GP for Me?

### A GP for Me Update

Here's your monthly A GP for Me update on how the Patient Attachment Mechanism (PAM) has been working, for the month of December.

# of calls to the PAM hotline (initial intake calls only): 120

# of completed PAM intake forms: 124

# of patients that filled out a PAM intake form but

found a GP independent of PAM: 6

# of patients referred by PAM to a community GP:

**122** (complex: **57**, simple healthy: **65**)

# of Chilliwack doctors accepting patients: 19

# of primary care clinics directly accepting patients: **3** (Hope Medical Centre, Agassiz Community Health Centre, Stó:lō Community

Health Centre)

Total number of patients referred out so far: 1695

(complex: 895; simple healthy: 800)

If you are able to accept any patients into your

family practice, please let us know.

# **Pearls for Immunization Practice Course**

This <u>online self-learning course</u> has been specifically developed by the British Columbia Immunization Committee Professional Education Working Group to target the learning needs of physicians and medical students, to promote essential immunization knowledge and resources. It is especially useful for those physicians new to immunization practice in BC and takes approximately one hour to complete. The course is also suitable as a refresher course for physicians who already have a theoretical and clinical understanding of immunization practice and would like to update their knowledge. <u>Click here</u> for more information and to register.

### **Resource for Patients:**

# Jan 21: Home is Best: Accessing Home Health Services

Chilliwack Health Services, Fraser Health invites you to join a candid conversation about preventing hospital admissions with timely care at home. Key speakers include Dr. Ken Hirst, along with Connie Meskas, Director Clinical Operations, Chilliwack

General Hospital and Chris Laslop, Team Leader, Chilliwack Home Health. Sponsored by the Fraser Valley Health Care Foundation, the talk is scheduled for Thursday, Jan 21, 6:30 pm at the Chilliwack Cultural Centre's Rotary Hall Theatre. For more information, call 604 795 4198.

#### March: 8th Annual Mini Medical School

In its eighth year of running, the Annual Mini Medical School is a free information series where community members can talk with local doctors and other health professionals about important medical topics. Join us for this evening series of informal discussions and quite possibly life-altering learning on Tuesday evenings in March, from 7 pm to 9 pm, running March 8, 15, 22 and 29. Register here.

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