

Campbell River and District Division of Family Practice

**Campbell River ~ Gold River ~ Oyster River
Quadra Island ~ Cortes Island ~ Sayward**

**An Orientation & Information Guide for Physicians and Locums
new to Campbell River and District**



**Campbell River and District
Division of Family Practice**

A GPSC initiative

Campbell River & District Division of Family Practice
<https://www.divisionsbc.ca/campbellriverdistrict/home>
PO Box 637, Campbell River, BC V9W 6J3

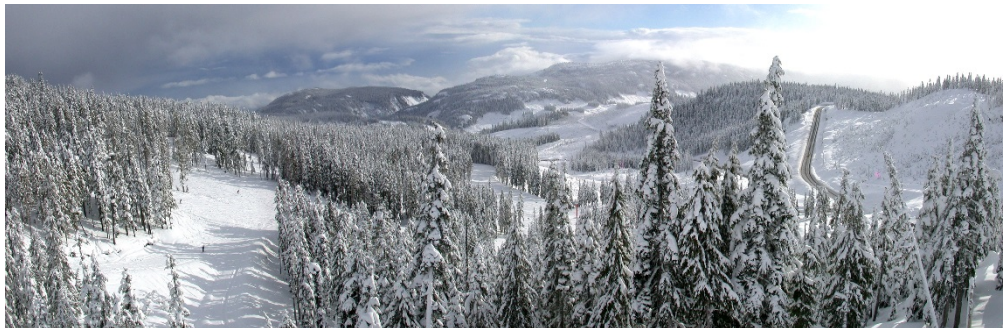
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REGIONAL OVERVIEW

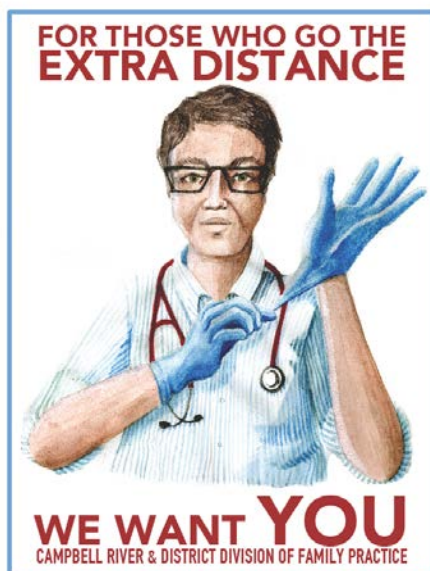
The Campbell River and District Division of Family Practice was formed in August 2013 and represents family practitioners in Campbell River, Oyster River, Quadra Island, Cortes Island, Gold River and Sayward.

The regional population is estimated at 60,000 with a base of 32,000 located in Campbell River.

The area has a projected growth rate of 14% by 2033, and is anticipating a 161% increase in the 75 years + population.



PRACTICE



The area is serviced by the Campbell River District Hospital though the services of 39 specialists, 58 family practice physicians in 8 medical clinics, 3 community clinics and 4 walk in clinics. You will find that Campbell River provides medical support to patients from the north, south, east and west of the city including many surrounding hamlets and smaller islands.

Acute care is provided at The Campbell River District Hospital, currently a 79 bed facility. Yucalta Lodge, a residential care facility adjoining the hospital, is one of 5 residential care sites available in the district.

The current hospital is being replaced with a new 95 acute care bed facility scheduled to open April 2017.



Rendering of the new Campbell River Regional Hospital.

Check out the video of the new hospital build!

[Campbell River New Hospital Tour Sept 2016](#)

Credit: Campbell River Hospital Foundation

The Division – Always on the go!

Without a doubt there is always something on the go. Along with strategies in support of patients, physicians and their practice environment, the Division is participating in the Residential Care Initiative, the Child and Youth Mental Health Substance Abuse Collaborative, continue to support physicians in a centralized maternity care clinic to support all north island patients, ongoing Doctor of the Day Program (Inpatient Attachment Network), currently collaborating to establish a Rapid Access Clinic, as well as attending and supporting a host of divisional, interdivisional and provincial committees.

Everything takes time and resources and we welcome participation from all family practitioners.

DIVISION OF FAMILY PRACTICE

The Campbell River and District Division of Family Practice formed in August of 2013 and is a non-profit society of community-based primary care physicians.



The Division provides the district physicians an opportunity to work in a community of practice, regularly collaborating with Doctors of BC, Island Health, the General Practice Service Committee and the Ministry of Health to identify health care needs in the District and develop solutions to meet the needs.

Projects

As a result of earlier projects, a joint province wide initiative of the Government of BC and Doctors of BC, the following projects continue to strengthen the health care system by:

- Enabling patients who want a family doctor to find one
- Increasing the capacity of the primary health care system
- Confirming and strengthening the continuous doctor-patient relationship

There are 3 ongoing strategies with multiple facets:

1. Improving Connections and Interdisciplinary Care
 - a. FETCH (For Everything that's Community Health) – an online user-friendly community health, social service and resource directory
 - b. Resource Navigator – designed to bridge GPs and community based health and social services and build physician capacity and knowledge for such resources, *this strategy will be launched in a new format early in the fall of 2016*
2. Improving Office Efficiency by Building MOA Capacity
 - a. Development of an MOA network
 - b. MOA professional training
 - c. Office efficiency with a Medical Office Expert and Island Health Practice Support Program (PSP)
3. Strengthening our GP Community – Recruitment, Retention, Locum Coordination
 - a. Build a relationship with GPs and gather data to understand the needs
 - b. Build practice profiles in partnership with GPs, MOAs and Island Health's PSP program
 - c. Establish and maintain ongoing working relationships with community and regional stakeholders to develop a welcome and orientation package

ONGOING DIVISION ACTIVITIES

The Inpatient Attachment Initiative (Doctor of the Day Program)

The Doctor of the Day (DOD) program provides funding for the care of patients who are admitted to a hospital (or designated care facility) and do not have a family physician with admitting privileges who can care for them. The goals are to increase support to all patients while increasing the capacity of the primary health care system

The Division supports the program through scheduling and fund management

The Residential Care Initiative

The General Practice Services Committee (GPSC) residential care initiative supports the Division family physicians to design and implement local solutions that deliver dedicated GP MRP services for patients in residential care facilities. For the purposes of this initiative, a dedicated GP MRP is defined as one who delivers care according to five best practice expectations and promotes three system level outcomes:

Best practice expectations:

- 24/7 availability and on-site attendance, when required
- Proactive visits to residents
- Meaningful medication reviews
- Completed documentation
- Attendance at case conferences

System level outcomes:

- Reduced unnecessary or inappropriate hospital transfers
- Improved patient-provider experience
- Reduced cost/patient as a result of a higher quality of care

It is intended that divisions will have the lead in the design and implementation of the dedicated GP MRP services for all patients in local residential care facilities. This Division has established a core group of participant physicians as well as an independent group who commit to the 5 best practices.

The Child and Youth Mental Health Substance Abuse Initiative

The Child & Youth Mental Health Substance Abuse Collaborative (CYMHSU) is funded by the Shared Care Committee with support from the Ministry of Health and Doctors of BC. It involves multiple organizations and ministries all working together to increase the number of children, youth, and their families receiving timely access to mental health services and support in the district through the development of a local action team (LAT)

Fetch – For Everything that’s Community Health

A Division initiative providing a user-friendly online resource for public, physician, and all health care providers. “Fetch” houses information on community health and social services and is a tool for sourcing community supports and services throughout the district.

<http://campbellriver.fetchbc.ca/>

Rapid Access Clinic/ERAS

A joint Division and specialist team to develop Rapid Access General Surgery Clinic for the Campbell River Hospital and includes and Enhanced Recovery After Surgery. The Project is focused on improving patient care by exploring opportunities to prototype innovative tools, processes and procedures to improve the effectiveness and efficiency of the interactions between General Practitioners and Specialists

Primary Care Home (PCH)/Primary Medical Home (PMH)

With the support of GPSC, this Division will investigate the opportunities to work synergistically with Health Authority primary care services and the family practices in order to enable and support access to comprehensive services for the patient population and community; and, the PMH places emphasis on the importance of the doctor – patient longitudinal relationship , achieving a standard of practice that enables the best possible health outcomes for patients by ensuring that patients have appropriate access to care that is comprehensive and coordinated. Similarly, the 10 attributes described by the Canadian College of Family Physicians PMH are inherent in the Ministry’s policy direction and the PCH.

Other committees and working groups active and being formed; participation welcomed!

PHYSICIAN RESOURCES

Campbell River & District Division of Family Practice
<https://www.divisionsbc.ca/campbellriverdistrict/home>

Canadian Medical Protective Association:
<https://www.cmpa-acpm.ca/home>

College of Physicians and Surgeons British Columbia:
<https://www.cpsbc.ca/for-physicians>

Doctors of BC:
<https://www.doctorsofbc.ca/>

General Practice Services Committee (GPSC):
<http://www.gpsc.bc.ca/>

Island Health (VIHA) — Credentialing and Privileging:
http://www.viha.ca/physicians/medical_affairs/credentials/

Physician Education including Rounds:
http://www.viha.ca/cpd/calendar_of_events_and_attendance_database.htm

DISTRICT RESOURCES

City of Campbell
River Municipal
Government



www.campbellriver.ca

Real Estate
Options for
Campbell River



www.realtor.ca

Strathcona
Regional District



www.strathconard.ca

Tourism Campbell River
& Region



www.visitorcentre.ca

Volunteer Campbell
River



www.volunteercr.ca

Campbell River
Newspaper



www.campbellrivermirror.com

School District 72



School District 72
CAMPBELL RIVER

www.sd72.bc.ca

Campbell River Radio



www.mycampbellrivernow.com



<http://www.crairport.ca/>



[BC Ferries Campbell River](http://www.bcferries.com)

Go Campbell River: a comprehensive listing of service clubs and associations

<https://gocampbellriver.com/>