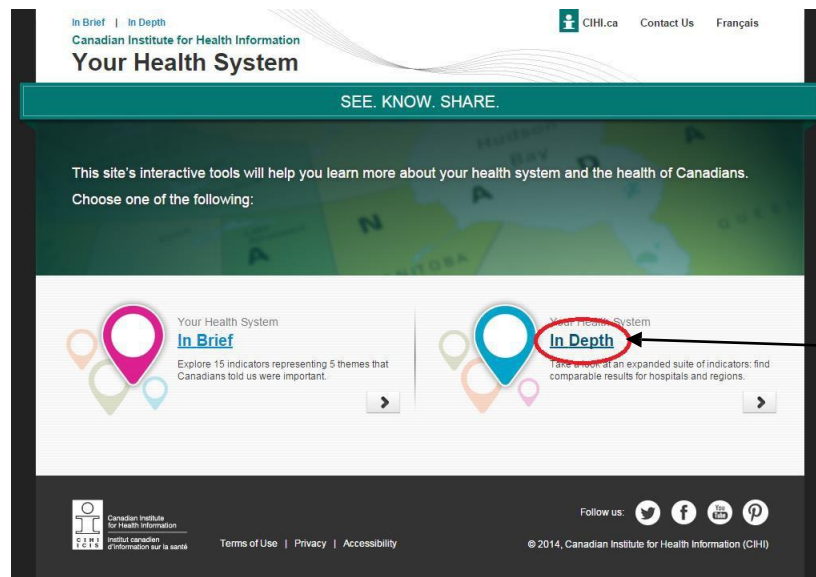
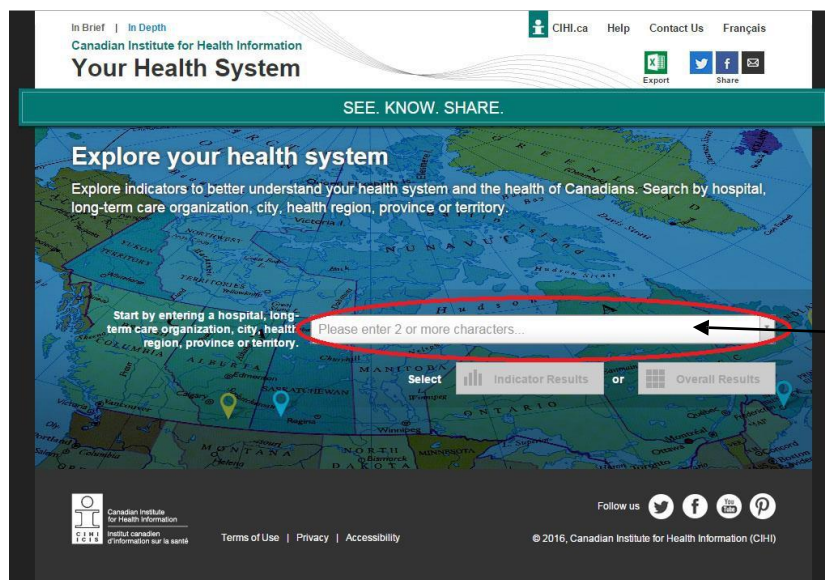


## How to Access Your Canadian Institute for Health Information (CIHI) Data

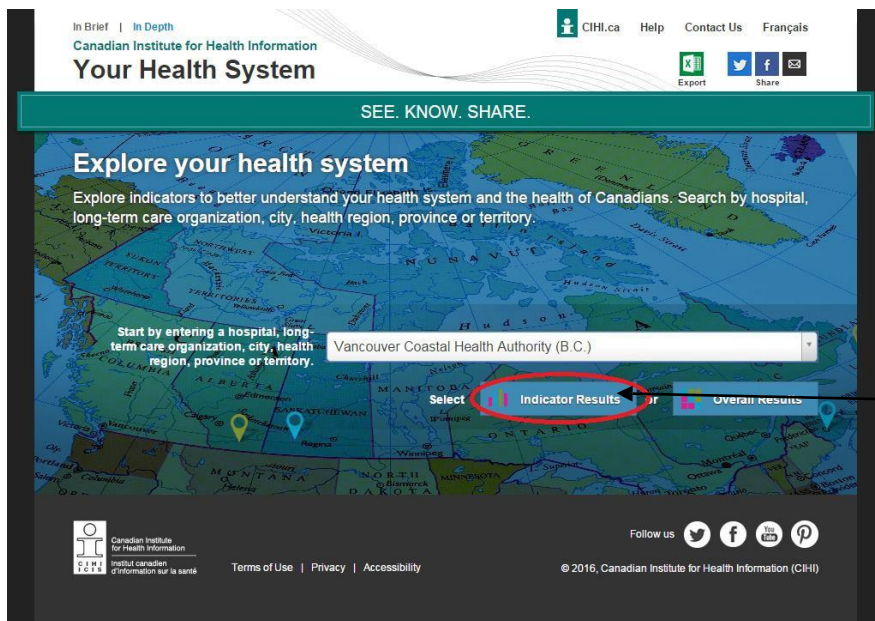
1. Go to the website: <http://yourhealthsystem.cihi.ca/>
2. Click on the button “In Depth”.



3. Type the name of your facility (or alternative facility, city, health region, province/territory, etc.) in the box provided.



- From here, click on 'indicator results'.



- Click the (+) sign to view the indicators for each category, for example:

Select a theme below to see the most recent year of indicator results within it. Explore the overall results for this hospital, long-term care organization or health region by clicking on the Overall Results icon, where available. Or click on the indicator results in the circles to explore indicator details.

Difference from average is based on a statistical assessment and the desirable direction of the indicator. If a higher result is more desirable (e.g., Life Expectancy) and the result is significantly higher than the Canadian or peer group average, the result is above average and colour-coded as green. If a higher result is less desirable (e.g., Returning to Hospital) and the result is significantly higher than the Canadian or peer group average, the result is below average and colour-coded as pink. For indicators in the efficiency theme that are non-directional, the difference from average, higher than or lower than, is based on the numerical difference in relation to the overall national average. For more information, see [Help](#).

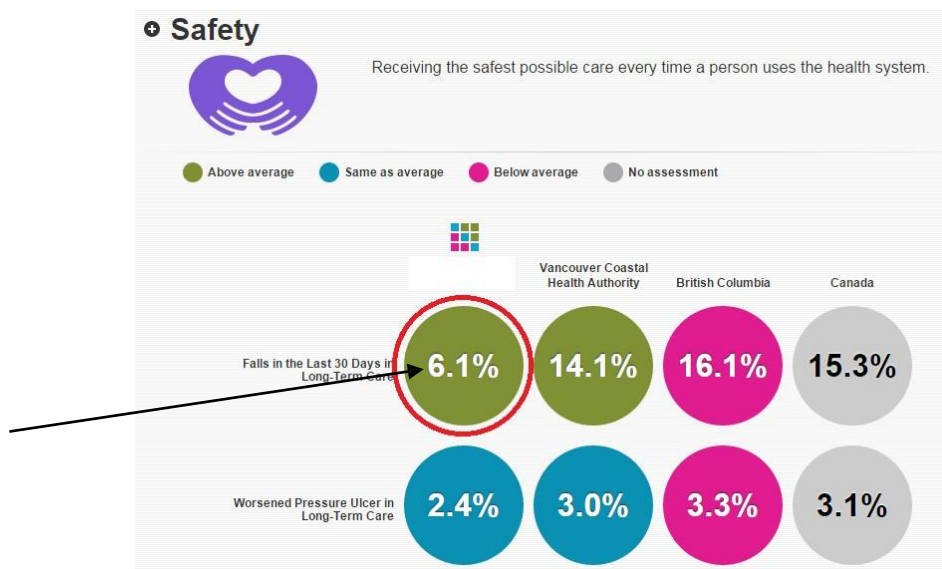
**+ Safety**  
Receiving the safest possible care every time a person uses the health system.

**+ Appropriateness and Effectiveness**  
Providing care to only those who could benefit; this reduces the incidence, duration, intensity and consequences of health problems.

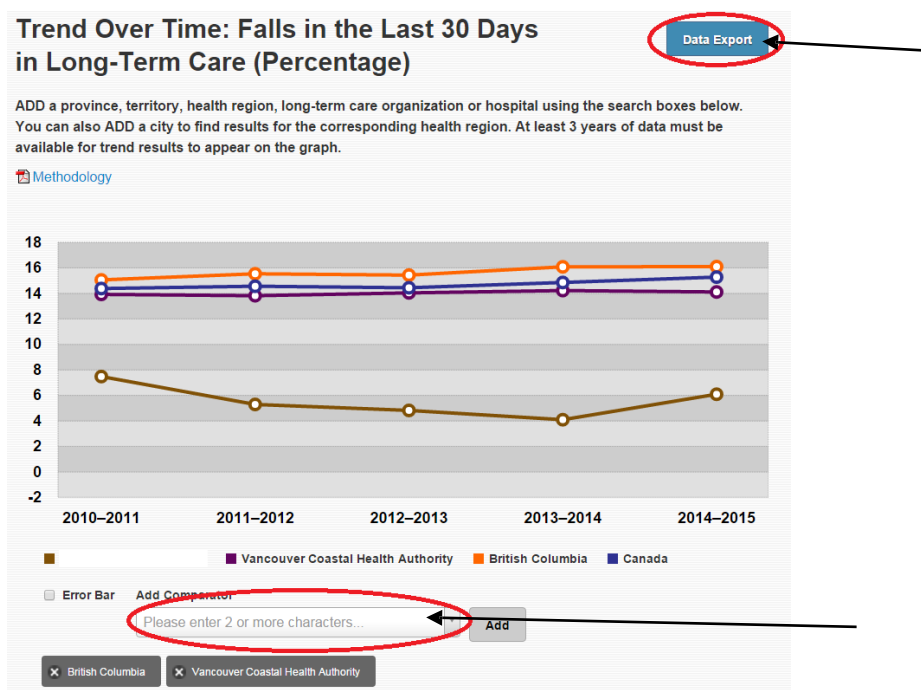
**+ Health Status**  
The health system's contribution to Canadians' physical, mental and social health and well-being.

*Pink numbers indicate data points that were below average, blue numbers indicate data points that were the same as average, and green numbers indicate data points that were above average.*

- To access a run chart for a data point, click on the first number to the right of that data point (for your facility). For example, if I want to access a run chart for 'Falls in the last 30 days in Long-Term Care', I would click here:



- SCROLL DOWN to see a variety of graphs and maps showing different visualizations of that data point for your facility and facilities in your area. To add another facility, region, city, or province/territory to the graph, type in the name in the search box. You can also export your data for this point by clicking on the button in the top right corner:



You can also export to PDF or PowerPoint using the button at the top to be able to use the graphs as visuals in presentations, meetings, etc.

The screenshot shows the top navigation bar of the Canadian Institute for Health Information website. The page title is "Your Health System". The main heading is "SEE. KNOW. SHARE.". The content area displays "Emergency Department Wait Time for Physician Initial Assessment (Hours, 90th Percentile) details for Vancouver Coastal Health Authority". Below the heading, there is a disclaimer: "The Canada rate is based on approximately 60% of emergency department visits in Canada. Results are based on full data coverage in Alberta and Ontario, and partial coverage in British Columbia, Saskatchewan, Manitoba, Nova Scotia, Prince Edward Island and Yukon. No data is available at this time for Quebec, New Brunswick, Newfoundland and Labrador, the Northwest Territories and Nunavut. Interpretation of results for jurisdictions with partial coverage should be made with caution." In the top right corner, there are links for "CIHI.ca", "Help", "Contact Us", and "Français". Below these links, there are icons for "Export" (Excel, PowerPoint, PDF) and "Share" (Twitter, Facebook, Email). A red circle highlights the "Export" options.

8. In addition, at any point while using the site you can click on one of the export options at the top (either Excel, PowerPoint, or PDF – sometimes not all of these options will be available) if you would like to access the raw data:

The screenshot shows the top navigation bar of the Canadian Institute for Health Information website. The page title is "Your Health System". The main heading is "SEE. KNOW. SHARE.". The content area displays "Results by theme and indicator for Vancouver Coastal Health Authority." Below the heading, there is a table with five columns representing different population indicators. A red circle highlights the "Export" options (Excel, PowerPoint, PDF) in the top right corner.

Indicator	Value
Total Population	1,146,312
Rural Area Population	NA
Seniors (65 and Older)	15.5%
Immigrant Population	NA
Aboriginal Population	NA

Feel free to explore the site a bit to get an understanding of the wealth of knowledge that is available to you. Keep an eye out for green and pink indicators to understand areas that are exceling or might need improvement.